



2022 Our Year of

Working Together to End Homelessness

Please sign-in via chat with
your name and organization



Welcome

Davina Hurt

Belmont Councilmember, President of
Samaritan House Board and
Convening Facilitator

Agenda

- Welcome and opening remarks
- Thanking our homeless services providers
- An introduction to homelessness in San Mateo County
- Panel 1: The impacts of homelessness on health, mental health and education
- Stretch break
- Overview of homeless services in San Mateo County
- Panel 2: An introduction to services: meeting people where they are
- What's next?

Helpful Meeting Tips



This meeting is
being recorded

Zoom recording and slides will
be posted on the website
smcendinghomelessness.org



Please enter your
questions in chat
for staff to respond



Please mute
your mic

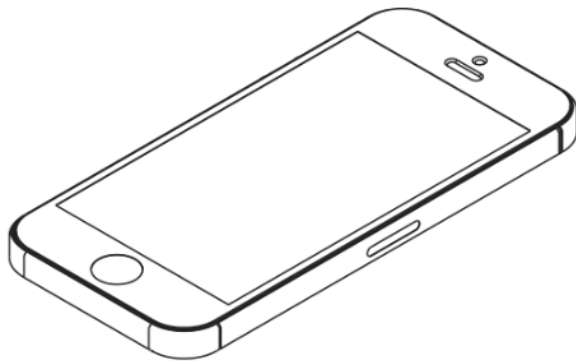


Who's in the Room?

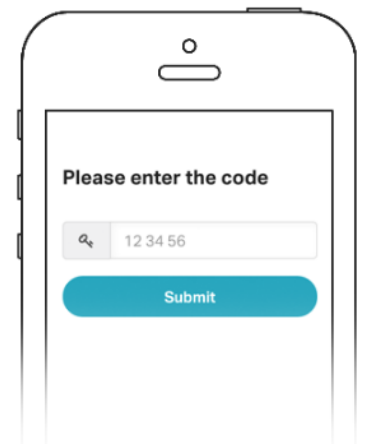
Open your phone browser

Go to www.menti.com

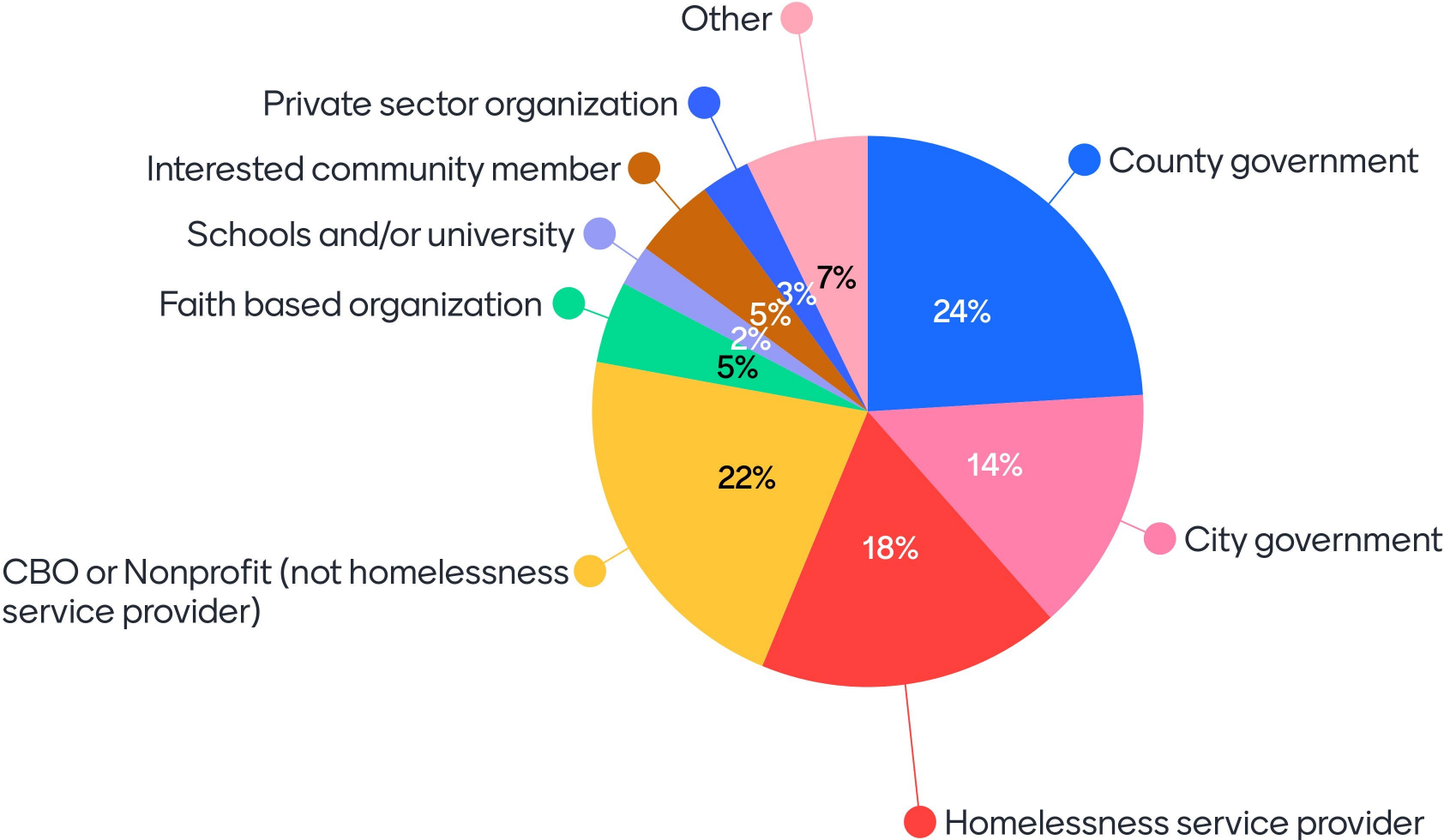
Enter code 6900 1036 when prompted



www.menti.com



What type of organization do you represent?





Opening Remarks

Board President Don Horsley
County Executive Mike Callagy



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Thanking the
people who
serve our
homeless
residents

Bob Nisbet

City Manager, Half Moon Bay

Rev. Dr. G. Penny Nixon

Senior Minister of the Congregational Church
of San Mateo, United Church of Christ



Mike Stancil

Irene Alvarenga

Jon Iiyama

Marya Ouro-Gbeleou

Michelle Silva

Janet Bronson

James Bohm

Gaby Plancarte

Richard Lawton

Kelvin Vega

Sarah Ali

Cody Locklear

Giselle Domondon

Mike Gotuaco

Pete Quibell

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serving our
homeless
residents!



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FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

Bianca Cortez
Juliana Romero
Matthew Hernandez
Griselda Erazo Duran
Cesar Valentin
Magaly Ceballos
Alma Esmanjand
Rita Illescas
Elida Sobalvarro-Ramirez

Cesar Vasquez Chavez
Jane Chandler
Carol Eggers
Wesley “Chip” Rich
Christina Hoepke
Margaret Hitchcock
Matthew Hernandez

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PUENTE

Rita Mancera
Corina Rodriguez-Perez
Laura Rodriguez
Alondra Zavala
Elizabeth Flores
Arlae Alston
Evelia Ramirez
Alejandra Ortega
Bridgitte Deacon
Omar Ortega
Candido Gijon
Sarah Kremer
Hannah Whizin

Alissa Clynne
Lizeth Andrea Hernandez
Danna Gonzalez
Monica Resendiz
Esmeralda Paredes
Dinorah Gudino
Maricela Lopez
Ophelie Vico
Maricela Zavala
Candido Gijon
Yolanda Morales
Irma Rodriguez

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CORA COMMUNITY OVERCOMING RELATIONSHIP ABUSE

Kaitlin Chang
Alma Valencia
Keith Suguitan
Elizabeth Ojeda
Tanzila Sharin

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LifeMoves

Aubrey Merriman

Brian Greenberg

Jacob Stone

Joanne Price

Gagan Sandhu

Craig Billman

Ruben Ayala

Erica Quintanilla

Evelyn Reyes

John Smith

Donna Miller

Robert Moltzen

Joaquin Magana

Rui "AJ" Rodrigues

Kelly McGrath

Chris Peters

Nick Colucci

Lanel Dominique

Karen Rangel

Barry Snowden

Danny Vanisi

Dorriss Banks

Daniella Larson

Tina Palafox

Ernestina Opoku

Marc Pollard

Sam Stockwell

Dale Walton

Greg Day

Melissa Arceo

Jeffrey Devers

Cynthia Peters

Nyiesha Kennedy

Sandra Luque

Miguel Chavez

Luz Chavarin

Nora Danie

Doris Interiano

Tammy Wallace

Kimberly Coleman

Sophia Conlon

Mario Gomez

Anastasia Grandy

Chi Le

Olivia Lomu

Theresa Bassett-

McConnell

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LifeMoves

Nancy Salcedo

Anamile Santiago

Stephanie Settle

Anna Kelleher

McKenna Mogan

Andres Carlin

Leah Chang

Iyesha George

William Haddock

Myra Halloran

Patti Lipfin

Eloisa Lopez

Luan Nguyen

Shanell Rix

Andrew Serrano

Tory Shanklin

Rebecca Hernandez

Adriana Najera

Lucio Ruiz

Ruba Alsweidan

Brandi Andino

Jen Bresee

Julie Crump

Diego Lema

Saira Medina

Michelle Myers

Turrell Price

Andrew Wuebold

Cory Caldwell

Steve Carey

Charlie Hamilton

Patty Hutchinson

Joshua Lopez

Noor Ahmed

Alan Armenta

Jocelyne Arriaga

Ivanna Barrios

Marika Buchholz

Christine Collaco

Jay Contreras

Mitchell Ferreira

Barbara Flores

Daniel Foley

De Anna Garcia

Jesse Garcia

Kassandra Garcia

Jennifer Goins

William Gomez

Marisela Gonzalez

Sarah Gonzalez

Juan Hernandez

Victoria Silva

Valerie Lomeli

Laura Lundbom

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LifeMoves

Marlen Mendieta

Stephen Moon

Yasmin Mora

Carolina Moscoso

Daisy Navarro

Denise Prado

Lynette Reynoso

Brook Saville

Roxanne Stone

Francisco Valencia

James Vo

Eric Davis

Lee Clark

Morgan Amituanai

Franco Avila

Benjamin Carrasco

Nichole Clark

Tina Cortes

Dolores Del Camren

Mary Elliot

Adriana Embriz

Alexandra Fabbiani

Vanessa Garcia

Johnathan Hill

Samantha Infante

Harrison Lee

Vivian Lo

Anissa Martinez

Chelsea Mauvais

Carlos Miranda

Lucas Montoya

Javier Munoz

Marissa Patterson

Julio Perez

Allison Rivas

Namrata Sapkota

Melisia Shanklin

Amber Washington

Miranda Wright

Vivian Alejo

Lisa Brighina

Allison Cospin

Jocelyn Garcia

Mayra Herrera

Jamie Kerby

Jena Khalil

Shirin Levin

Desheane Newman

Sam O'Neil

Roberta Portzline

Audrey Schafer

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LifeMoves

Kyle Wojnar

Alex Awuy

Tasha Fifer

Mindy Le

Shally Nguyen

Jose Rios Chavez

Ruth Guzman Jones

Anneliese Gretsches Martinez

Bernadine Posada

Eve Stoller

Isabella Karabed

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WeHOPE

Paul Bains
Alicia Garcia
Angela Finley
Brylka Duvu
Carnell Simon
Cheryl Bains
Clyde Virges
Damien Williams
David Code
Denise Adger
Jeffrey Austin
Joshua Gonzalez
Karen Spicer
Laurie Todd
Marche Simon
Miguel Navarro

Nakia Davis
Nancy Peterson
Pedro Cedillo
Rachelle Stanley
Sheila Adams
Alex Lawson
Alexis Busbee
Anita Blount
Antonio Fernandez
Bernard Golden
Brian Rivera
Carl Holmquist
Charles Matthews
Cristian Alcaraz
Danielle Hoover
David Chatman

Denisse Peralta
Edgar Diaz
Eduardo Trujillo
Eric Traylor
Gabriela Arce
Guadalupe Lara
Harold Simpson
Imani Smothers
Jaime Angulo
Jasmine Williams
John Sampson
John Guzman
Jonathan Chiang
Jose Rivera
Joseph Siquig

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residents!**



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WeHOPE

Joshua Flowers

Justin Flores

Leah Russell

Luis-Miguel Gonsales

Marcella Beckum

Marcus Lovelace

Maria Beverly

Mario Fuentes

Maurice Brown

Michael Rias

Mike Murillo

Monica Nelson

Nikki Bradford

Paul Asplund

Paul Woods

Paul Irving

Quizzie Vickers

RC Matthews

Renee Vaughn

Ronald Webster

Ruben Martinez

Samantha Somers

Sergio Jaso

Sisilia Lutui

Tamiera Wood

Tatianna Imandt

Todd Thomas

Veejen Lal

Vincent Webb

Walter Lima

Wilber Guerra

Adam Clarke

Angel Wolf

Carl Wolfgramm

Christina Gibson

Clyde Lamont

Crystal Caldwell

John Farris

Jon Grande

Joyce Geneviro

Karna Jones

Marquita Pete

Michael Rios

Natasha Lewis

Robbie Nero-Young

Shashina Lovelace

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serving our
homeless
residents!**



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Because everyone should have a home.

Jeremiah Williams
Sofia Robles
Theresa Cossman
Tatiana Wells
Maribel Tapia Tellez
Jennifer Riley
Keith Light
Keith Garner Jr.
Kharon Weston
Elizabeth Ramirez

Hector Sabogal
Rogelio Salinas Jr.
Jennifer Piccolotti
Saoirse Madden
Cynthia Hurtado
Nakema Granger
Martha Erika Segura
Michelle Walker
Shanae Bullock
Frank Mems

Raquel Torres
Roddrica Joseph
Nicolas Dae
Keshia Harris
Alexander Mayoral
Gutierrez

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SAMARITAN HOUSE

Bart Charlow
Laura Bent
La Trice Taylor
Amanda Lo
Jerome Olimpiada
Jeff Millenson
Jolie Bou
Ning Zheng
Jeffrey Carbonel
Cynthia Cobos-Alvarado
Eliseo Chavez
Victoria Ping-Leong
Lucero Reyes
Kaz Valtchev

Brian Chan
Robyn Fischer
Chris Baldo
Lynette Robinson
Angela Hall
Yuliana Jauregu
Julio Campos
Luis Alarcon
Mauricio Romero
Rhonda Kaufman
Carly Bertolozzi
Ana Pague
Johanna Wong
Jenny Saba

Jason Wong
Jessica Mitchell
Connie Gershaneck
Emily Lin
Carol Meyer
Ruby Kaho
Cassandra Batlle
Esmeralda Barragan
Alma Esmenjaud
Leslie Milikini
Gema Corrales-Ruiz
Maureen Okugbe

Thank you for serving our homeless residents!



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Samaritan House Shelter Workers

Dorriss Banks
Briana Barnes
Erika Cardenas
Shelby Hall
Lee Howard
Patty Hutchinson
Joshua Lopez
Mua Niumalelega
Estefania Paredes
Anthony Pham
Anjenette Rodriguez

Joran Seastrunk
Kevin Sims
Daniel Smith
Chuck Stubblefield
Sal Vazquez
Eric Brown
Sal Estrada
Bridgette Jones
Cesia Lopez
Danielle Matthews
Juan Carlos Mercado

Catalina O'Meany
Juan Rico
Tina Sataraka
Kevin Sims
Maria Trujillo
Telia Wells
Gerald Winston
Taylor Fontenot
Jorge Mendoza

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Pacifica Resource Center
Neighbors Helping Neighbors

Anita Rees
Marina Hernandez
Joyce Cabrera
Rose Davis
Dulce Adonis
Filipina Eaglin

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Coastside Hope
Neighbors Helping Neighbors In Need...

Judith Guerrero
Caitlen Vreeburg
Violeta Almaguer
Sonia Barba
Estrella Huerta
Claudio Godines Garcia
Lorena Galindo
Alondra Juarez-Orozco
Liz Camarena West
Joan Jama

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Teri Chin
Miguel Andrade
Ana Avendano
Sylvia Dorsey
Lucy Barajas
Maribel Silva
Gabriela Rosales
Hector Carlos
Hector Avila

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Prinsess Futrell
Glaiza Canares

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STAR VISTA

Michelle Mayes
Adrian Esqueda
Jael Alarcon
Giselle Lateur
Daryl Tigman
Emilie Shepard

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MHA

Mental Health Association
of San Mateo County

Empowering People to Create Their Best Life

Melissa Platte

Georgia Peterson

Maria Aboytes

Mayra Vanessa Aguilera

Maria Alvarez

Destiny Arroyo

Velma Atkinson

Tiffany Bailey

Kathryn Barrientos

Andrea Carrara

Robert Casillas

Sara Maria Cebrian

Sanchez

Dustin Chu

Kimberly Cotton

Kevin Crouch

Christian Cuevas

Doraly Espinoza

Rowena Fabro

Marinna Firestone

Patrick Flaherty

Michelle Fountain

Sara Furrer

Jasmin Gallardo

Kristen Gallegos

George Griffith

Michael Horgan

Shannon Hugon

Robert Hutchinson

Uwa Igwe-Kalu

Gregorio Jimenez

Sheetal Kaur

Jaycie Kessell

Bonnie Komro

Lea Jo Le

Adrian Loarca

Harleen Mangat

Jazmine Manning

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MHA

**Mental Health Association
of San Mateo County**

Empowering People to Create Their Best Life

Eru Mathewos

Margine Mejia-Ruiz

Melissa Morales

Katheryn Navarro

Maritza Peralta

Susan Platte

Kate Poisson

Sera Quintana

Luis David Reyes-Pulido

Maria Ruiz Mejia

Madeline Smith

Renee Telefoni

Kai Thornton

Brian Ugalde

Renee Waash

Constance Walian

Giselle Williams

Vanessa Williams

Lorenzo Yanez

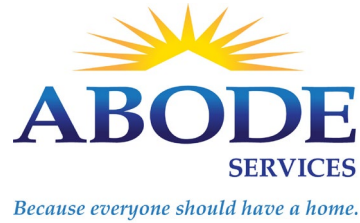
Shane Young

**Thank you for
serving our
homeless
residents!**



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CORA



LifeMoves



PUENTE



Coastside Hope
Neighbors Helping Neighbors In Need...



WeHOPE



STAR VISTA



Pacifica Resource Center
Neighbors Helping Neighbors

Thank you for serving our homeless residents!



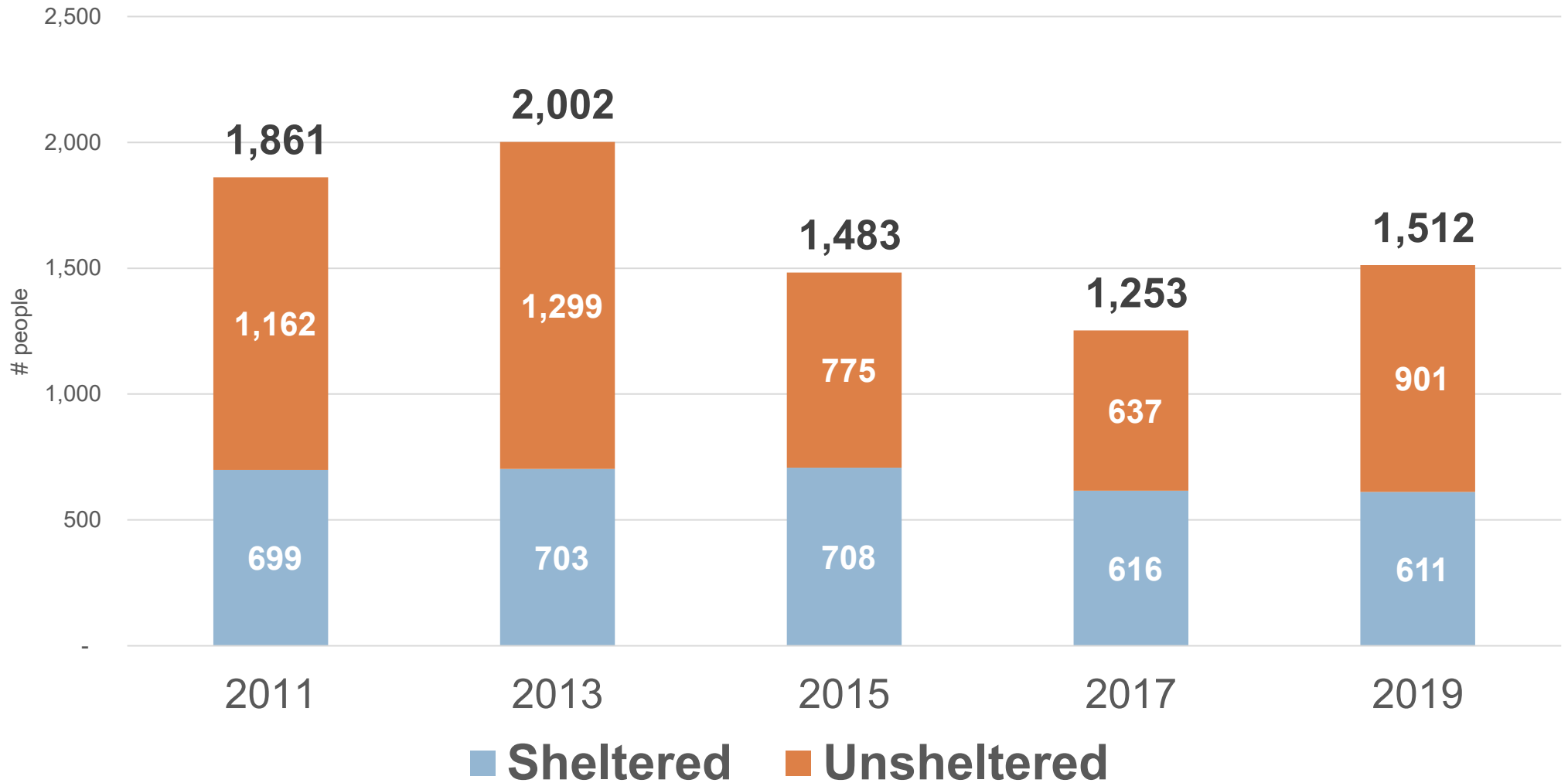


An Introduction to Homelessness in San Mateo County

Ken Cole

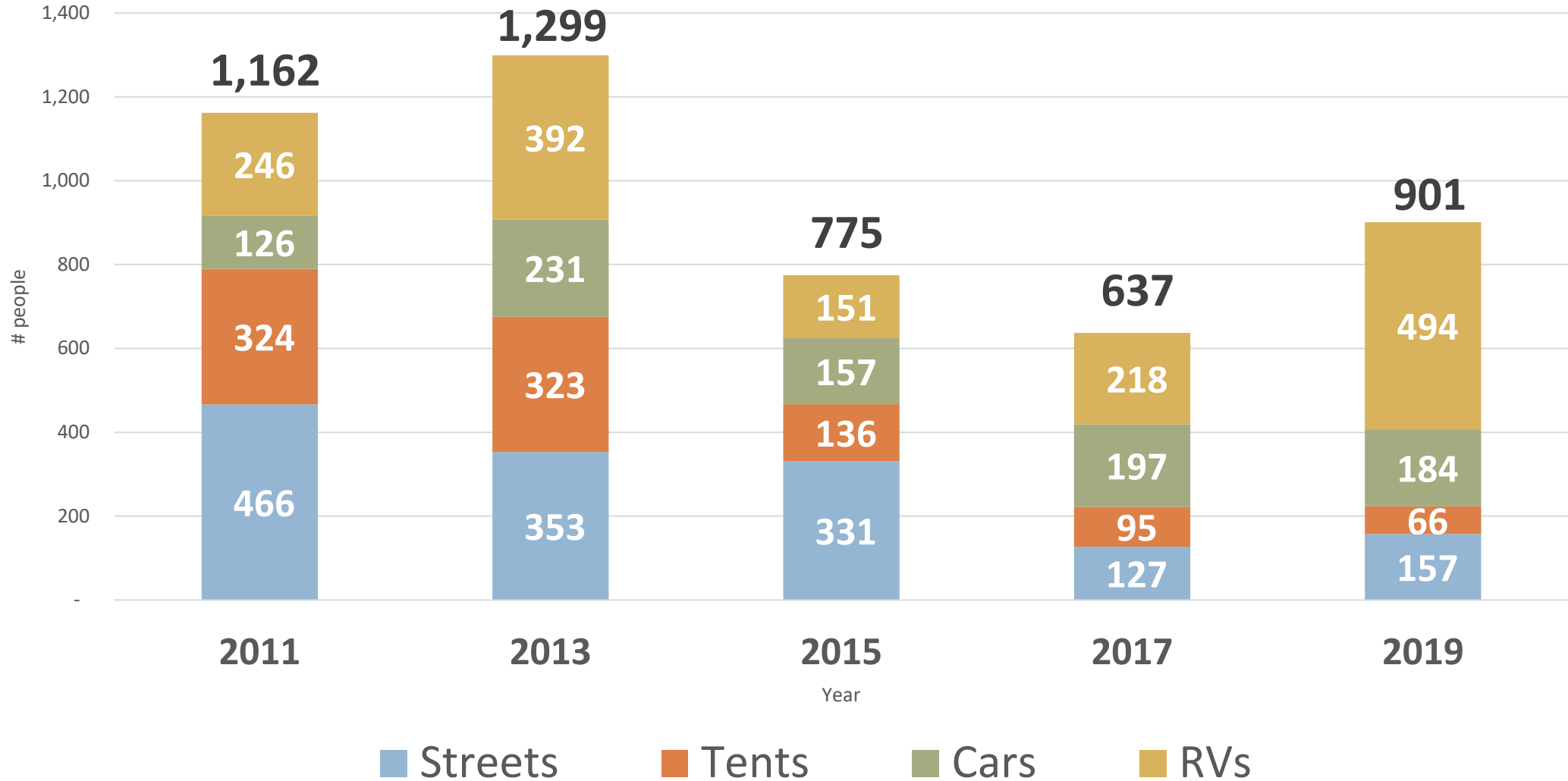
Human Services Agency Director

Homeless Point in Time Counts



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Homeless Point in Time Count: Unsheltered Count



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Homeless System Overview



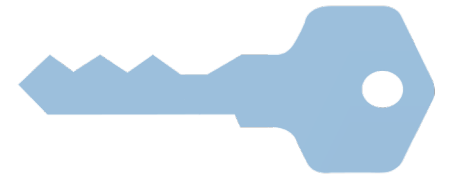
2,356

Homeless Residents
Requested Access
to Shelter or
Housing



4,676

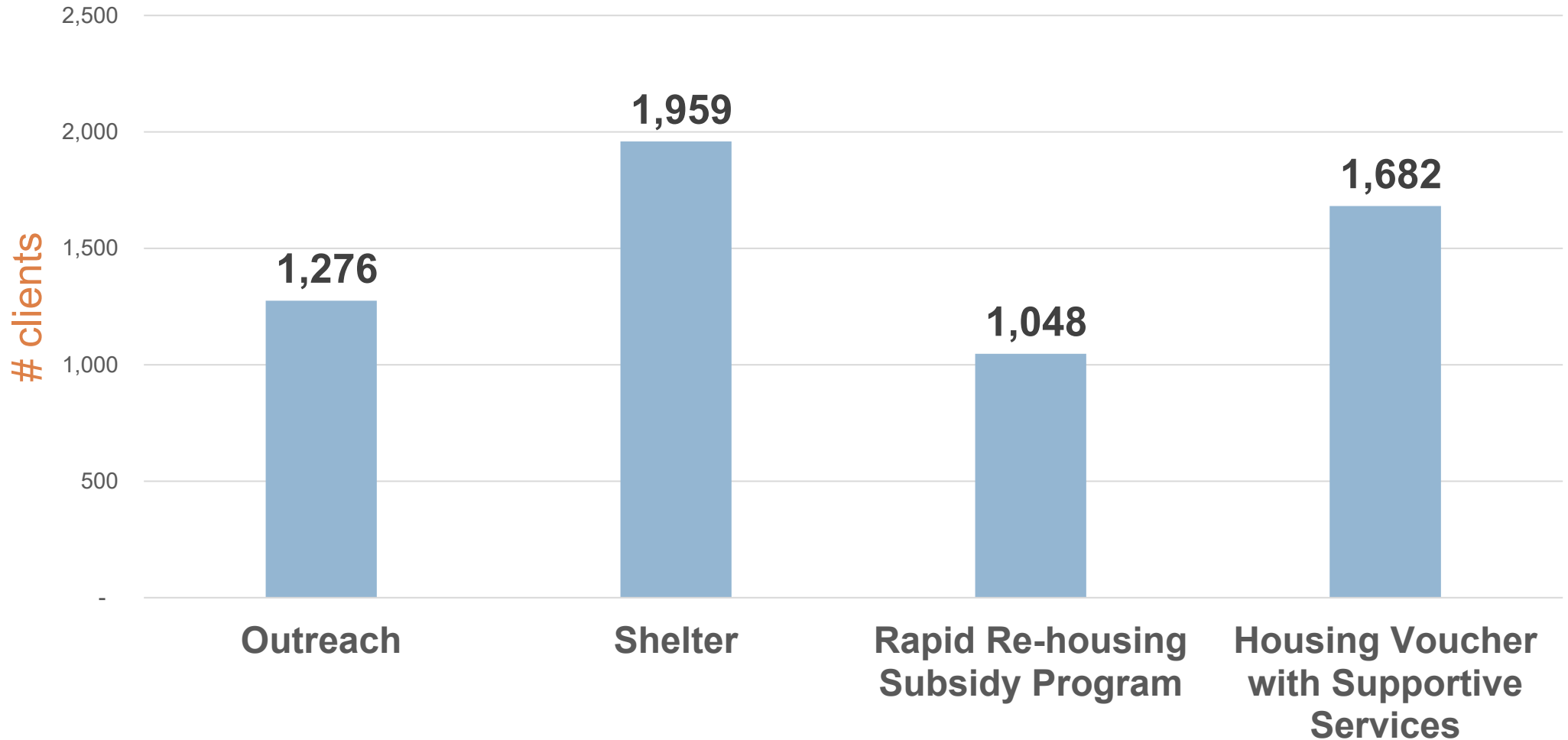
Residents Served by
Homeless Services or
Housing Programs



2,380

Homeless
Residents Moved
Into Permanent
Housing

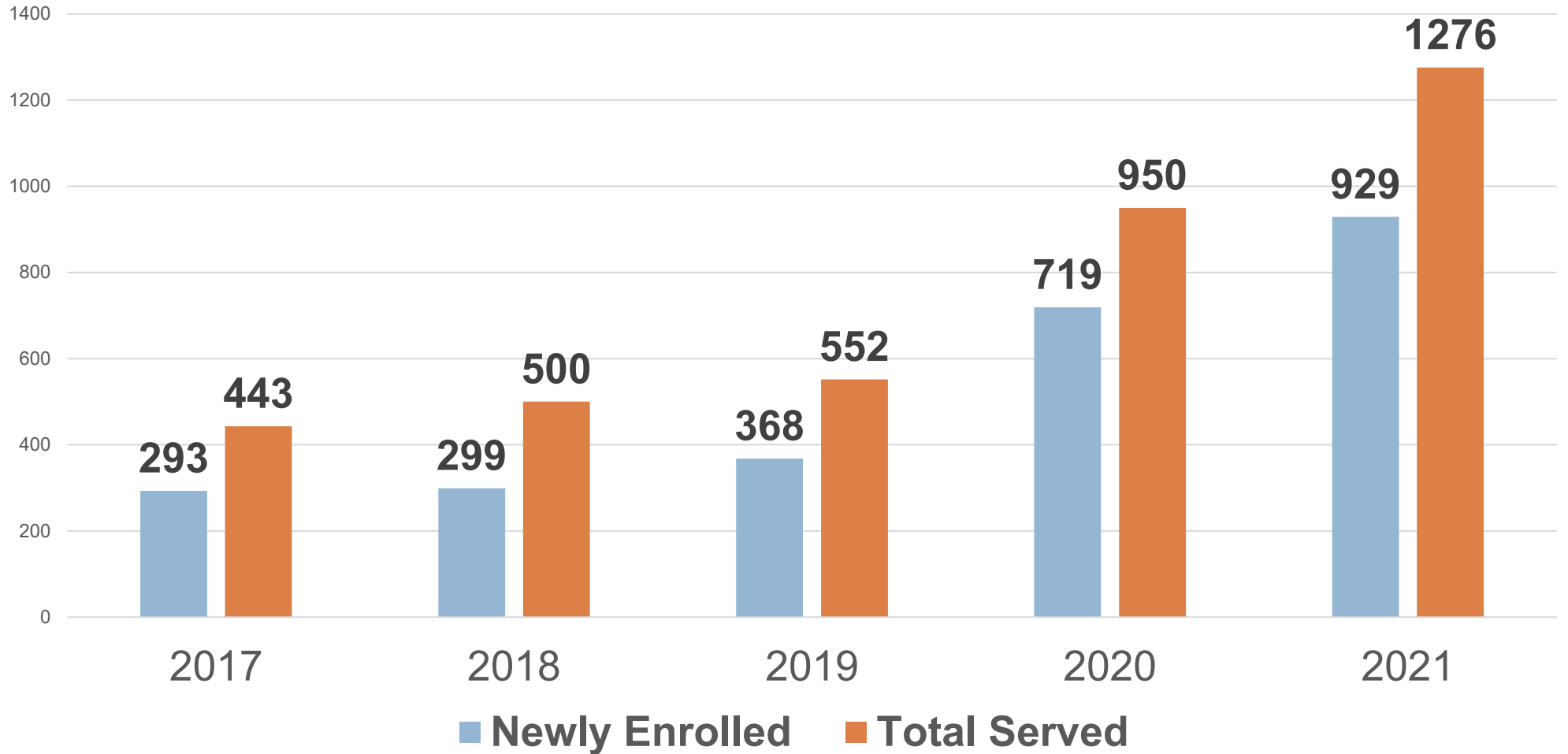
Clients Served by Homeless Services Programs



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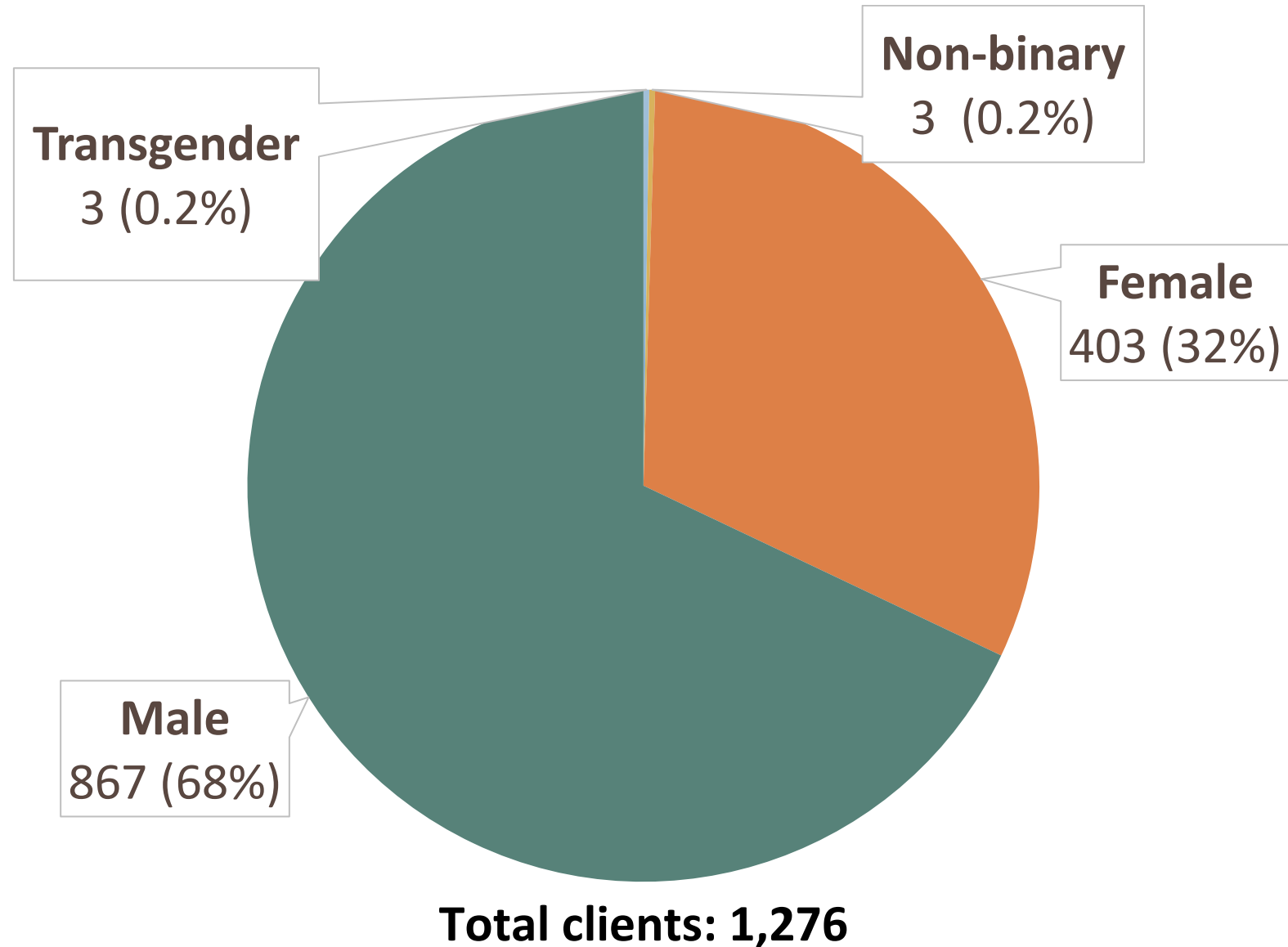
Homeless Outreach Clients



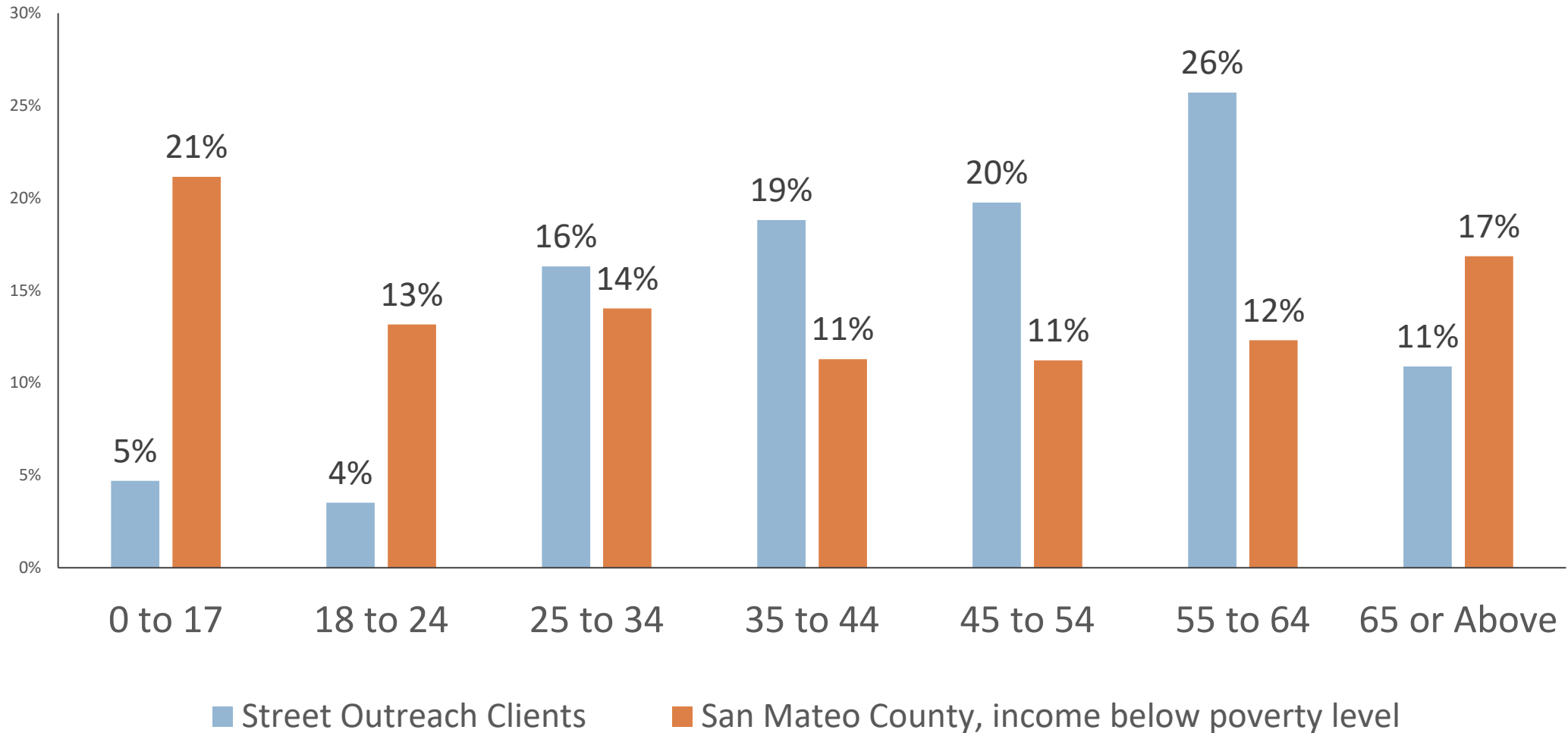
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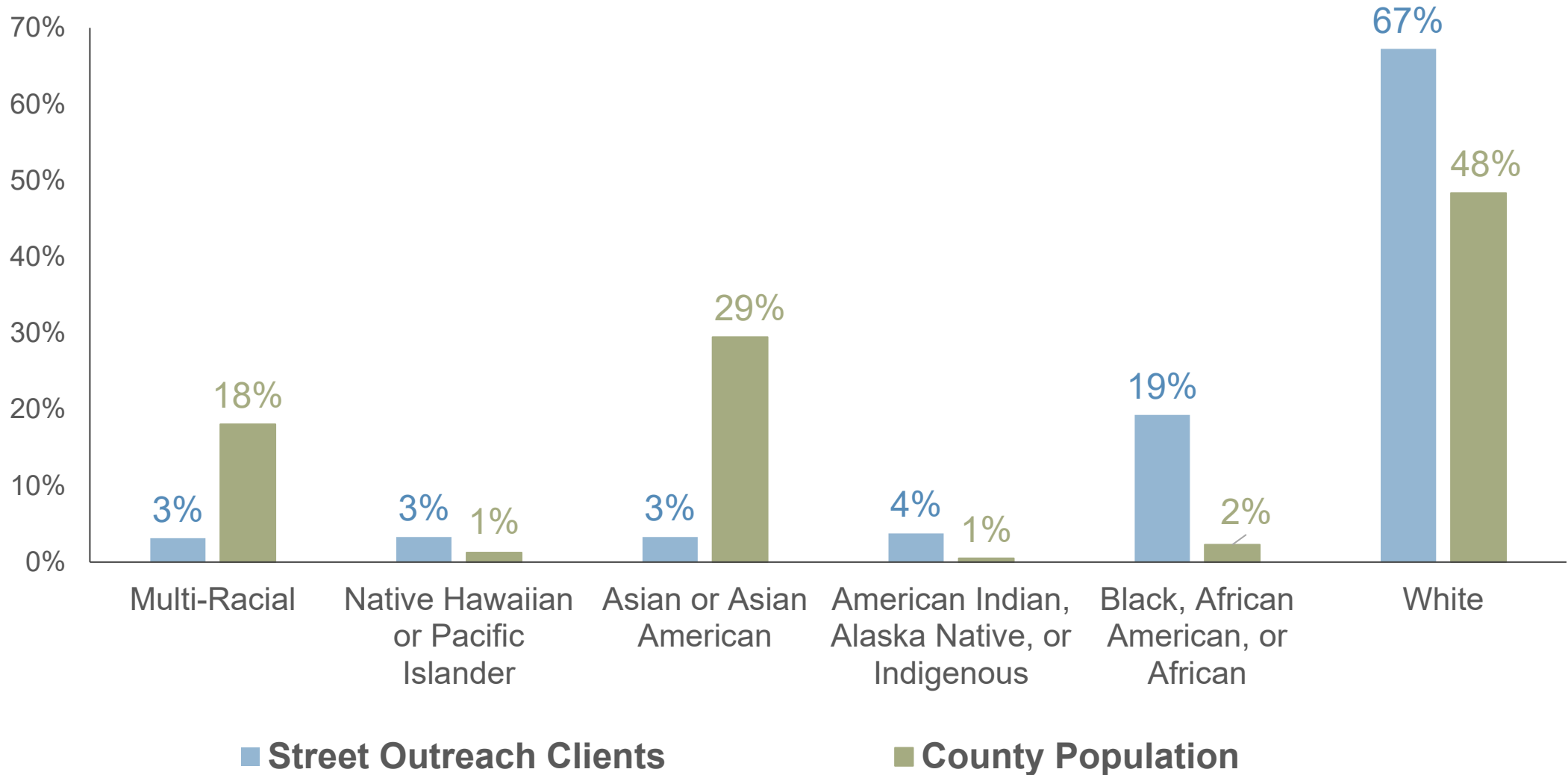
Homeless Outreach Clients



Homeless Outreach Clients By Age, Compared to County Poverty Level



Homeless Outreach Clients By Race, Compared to General Population



Links to Other Homeless Data

Human Services Agency Center on Homelessness:

<https://www.smcgov.org/hsa/center-homelessness>

HUD Continuum of Care Data:

https://files.hudexchange.info/reports/published/CoC_Dash_CoC_CA-512-2019_CA_2019.pdf

Department of Housing Policy and Data:

<https://www.smcgov.org/housing/policy-data>



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The Impact of Homelessness on Health, Mental Health and Education

Melissa Platte, Moderator

Executive Director, Mental Health Association of San Mateo County

Dr. Frank Trinh

Supervising Physician, San Mateo County Health Department

Dr. Kapil Chopra

Street Psychiatrist & Behavioral Health Director for Health Care for Homeless Residents and Farmworkers, San Mateo County Health

Nancy Magee

Superintendent, San Mateo County Office of Education

Homelessness and Health

Frank D Trinh, MD

Supervising Physician, San Mateo County Public Health Policy and Planning (PHPP)
Medical Director, San Mateo County PHPP Mobile Clinics/Street and Field Medicine
Program

April 22, 2022

Homelessness and Life Expectancy

- Homeless persons **3-4x more likely to die prematurely** vs housed persons
- Homeless Average Life Expectancy: **43-54 years** vs **U.S. Life Expectancy 76.6 years in 2021**

From NHCHC Fact Sheet; Jun 2011 and
NHCHC Homeless Mortality Data Toolkit; Jan
2021

Homelessness: Fundamental Issues and Impact on Health

- **Unstable housing**
- **Limited access to nutritious food and water**
- **Higher risk for abuse**
- **Behavioral and mental health problems**

Homelessness: Fundamental Issues and Impact on Health

- **Physical/Cognitive impairments**
- **Developmental discrepancies**
- **Higher risk for communicable disease**
- **Serious and complex medical conditions**

Homelessness: Fundamental Issues and Impact on Health

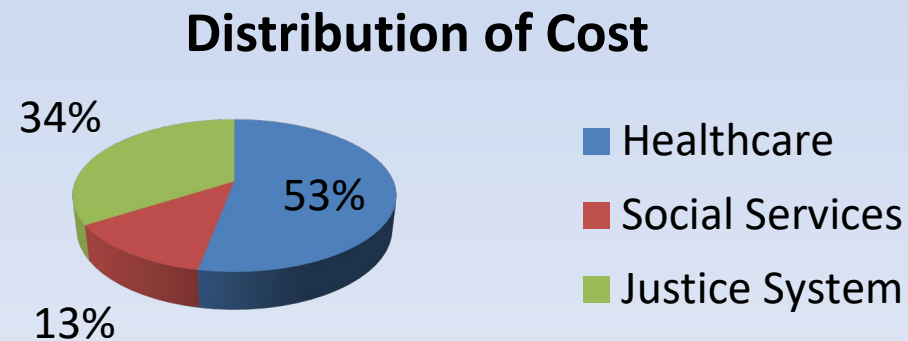
- **Discontinuous/inaccessible health care**
- **Lack of health insurance/resources**
- **Cultural/linguistic barriers**
- **Limited education/literacy**

Homelessness: Fundamental Issues and Impact on Health

- **Lack of transportation**
- **Lack of social supports**
- **Chronic stress**
- **Criminalization of homelessness**

Cost of Homelessness: Santa Clara County

- Medical, mental health, drug and alcohol, judicial data for **104,206 individuals** experiencing homelessness in Santa Clara County from **2007-2012**
 - 13% Persistently homeless
- Total cost to community: **\$520 million/year**



From Economic Roundtable, 2015

Cost of Homelessness: Santa Clara County

- Homeless costs heavily skewed towards frequent users
 - Average annual cost per person:
 - All county residents experiencing homelessness (2012): **\$5,148**
 - Individuals with costs in **top 5%** (2012): **> \$100,000**
 - **Top 5%** accounted for **47%** of all costs to community
 - 2,800 Persistently homeless residents: **\$83,000**

Homelessness

Kapil Chopra, MD
Psychiatrist, Interface and Street Medicine
Program
Behavioral Health Director, Health care for
homeless and farmworkers health HCH/FH
San Mateo County Health Department

April 22, 2022

Homelessness

- Lack of housing is traumatizing and significantly shortens an individual's life expectancy.
- People experiencing homelessness are at a greater risk of infectious diseases and chronic illness, poor mental health, and substance use issues.
- Most researchers agree that the connection between homelessness and mental illness is a **complicated, two-way** relationship.

Homelessness and mental health

- Mental illness, in addition to adverse childhood experiences and substance use, are **risk factors** for homelessness.
- Homelessness in turn has been associated with **inferior** mental health outcomes.
- Depression, PTSD, schizophrenia, anxiety disorders and substance use disorders are among the most common types of mental health issues in the homeless population.

Homelessness and mental health

- Everyone's reasons for homelessness are unique. Yet if there's any one common denominator, it's the **experience of trauma**.
- And trauma can be layered on top of trauma, on top of trauma- individual who is experiencing **complex trauma**.

Homelessness and mental health

- Understanding trauma and understanding the **behaviors** that are a **normal reaction** to trauma is important.
- Important to provide **trauma informed care**:
 - Seeing people through the lens of not “what’s wrong with you,” but “**what happened to you?**”

Impact of Homelessness on mental health

- Fundamental basic human needs i.e., access to food, water, and shelter often **take priority over seeking psychiatric care** which is often not addressed until a crisis occurs.
- May **continue to experience** various forms of physical, sexual, and emotional trauma.
- Homeless individuals may have experienced **traumatic brain injuries**, and **cognitive impairment**

Impact of Homelessness on mental health

- Homeless individual **often lack** access to health care treatment.
- **More likely** to use **hospitals/ER** which is not only more expensive but results in fragmented care.
- Addressing medical care needs may take priority over psychiatric care.
- Lack of dependable Transportation
- Lack of dependable Communication

Homelessness to Recovery

- Recovery
- Major dimensions that support a life in recovery include:
 - Health
 - Home
 - Purpose
 - Community

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES Substance Abuse and Mental Health Services
Administration Center for Substance Abuse Treatment

Thank you!



Students Experiencing Homelessness

Nancy Magee

San Mateo County Superintendent of Schools



SAN MATEO
COUNTY
OFFICE OF
EDUCATION

Examples of Homeless Settings for Students

- Shared housing due to economic hardship
- Motels or hotels
- Public or private spaces not designed for sleeping
- Trailer parks or campgrounds
- Cars, parks, and abandoned buildings
- Shelters
- Emergency or transitional shelters

Barriers to Learning



- Lack of access to services
 - Getting basic needs met
 - Immunizations
 - Language translation
 - Transportation
 - Enrollment challenges

System Barriers

- Lack of accurate identification of students who are eligible for support under McKinney-Vento
- Lack of support connecting parents to essential services
- Lack of outreach to unaccompanied youth
- Lack of Before and After School care

School Challenge: Underreporting

- Definitions are confusing and misunderstood
- Schools are understaffed to match the needs
- If students are not identified, services are not provided

Solution: Identification must be improved

1,746
Students
2018-19



6.1%
of SED Pop
2018-19

Academic Protections

- Immediate enrollment regardless of records
- Preschoolers may receive priority enrollment
- Remaining in “School of Origin” – the school last attended when permanently housed
- Must be provided transportation to and from school of origin
- Have equal access to instructional programs
- Protected from sigma or segregation

McKinney-Vento School Funding and Partnerships

Funding:

- Purchasing backpacks filled with hygiene and school supplies
- Provide transportation for students
- Fund afterschool and other extracurricular programs

Funds to Partners:

- Preschools and Head Start programs to support families
- Lifemoves to support academic tutoring and other after school
- Support Samaritan House to support food insecurity needs

“Unfortunately, it isn’t always easy to see the evidence of harm that instability and toxic stress associated with homelessness inflict on children, because it isn’t always easy to see homeless children at all.”

***Carie Bires
Policy Manager
Ounce of Prevention***



**SAN MATEO
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OFFICE OF
EDUCATION**

www.smcoe.org

Thank you!

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Nancy Magee

Superintendent, San Mateo County Office of Education



A Video Overview of Homeless Services in San Mateo County

Ken Cole

Human Services Agency Director



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TO END HOMELESSNESS**

An Introduction to Homeless Services: Meeting People Where They Are

Jessica Silverberg, Moderator

Manager, San Mateo County Center on Homelessness

La Trice Taylor

Assoc. Director, Programs & Services at Samaritan House

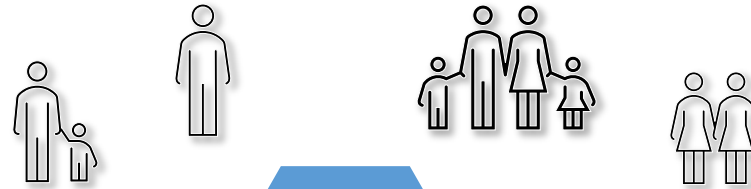
Jerome Olimpiada

Coordinated Housing Entry System Manager, Samaritan House

Isa Karabed

Senior Director of Regional Outreach Initiatives, LifeMoves

Homeless Services Overview



Homeless Prevention

Entry Points



Outreach to Unsheltered Individuals

Coordinated Entry and Diversion



Interim Solutions



Shelter



Safe Parking Programs



Permanent Solutions



Housing Location Services

Rapid Rehousing



Permanent Supportive Housing

Affordable Housing



System Planning



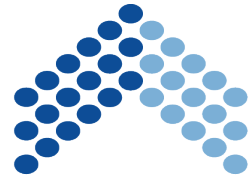
Services Coordination, Funding, and Data

Samaritan House

***Working Together To End
Homelessness***

Friday, April 22, 2022





SAMARITAN HOUSE

Food Services

**Safe Harbor
Shelter**

**Free Medical
& Dental
Clinics**

**Kids Closet &
Holiday Program**

**Client Services
& Financial
Empowerment**

**Worker Resource
Center**

CES Program

The names by which you know our Samaritan House Programs

CORE SERVICE AGENCIES



There are eight Core Service Agencies that work in close collaboration with the Human Services Agency of San Mateo County to provide you and your family with basic emergency and support services to stabilize your living situation. The Core Service Agencies provide crisis intervention and referrals based on an evaluation of your needs and qualifications for assistance. The Core Service Agencies also provide information on housing resources and function as the access points for coordinated entry into homeless services for residents of San Mateo County. Call or visit the Core Service Agency that serves your area to find out more about their services. Below are just a few of the services that they offer.



Food including information about grocery programs and where you can get hot meals



Information on housing resources, shelter and other homeless services



Short-term rental/deposit/mortgage payment assistance to support you in staying housed

Utility bill financial assistance and assistance with applying for on-going utility payment programs for people with low incomes

DALY CITY COMMUNITY SERVICE CENTER

350 90th St., Daly City
(650) 991-8007

Area Served: Daly City, Broadmoor, Colma

YMCA COMMUNITY RESOURCE CENTER

1486 Huntington Ave.,
South San Francisco
(650) 276-4101

Area Served: Brisbane, San Bruno, South San Francisco

PACIFICA RESOURCE CENTER

1809 Palmetto Ave., Pacifica
(650) 738-7470

Area Served: Pacifica

COASTSIDE HOPE

99 Avenue Alhambra, El Granada
(650) 726-9071

Area Served: Montara, Moss Beach, El Granada, Half Moon Bay

LOCATIONS

SAMARITAN HOUSE

4031 Pacific Blvd., San Mateo
(650) 347-3648

Area Served: Belmont, Burlingame, Foster City, Hillsborough, Millbrae, San Mateo, San Carlos

SAMARITAN HOUSE SOUTH

1852 Bay Rd., East Palo Alto
(650) 294-4312

Area Served: East Palo Alto, Menlo Park

PUENTE DE LA COSTA SUR

620 North St., Pescadero
(650) 879-1691

Area Served: La Honda, Loma Mar, Pescadero, San Gregorio

FAIR OAKS COMMUNITY CENTER

2600 Middlefield Rd., Redwood City
(650) 780-7500

Area Served: Redwood City, North Fair Oaks, Portola Valley, Woodside, Atherton

For more information, please visit:
<https://hsa.smcgov.org/emergency-safety-net-assistance-core-service-agencies>

Client Services

■ Evaluate Needs

- ✓ Register for food supports, such as Grocery Pantry, Dining Room, Mobile Meals, etc.
- ✓ Assess and refer to other SH Programs, such as CES, Kids Closet, medical & dental care, etc.
- ✓ Information and referral to partner agencies
- ✓ Assess and determine eligibility for financial assistance, such as late rent, deposits, mortgage, utilities, car repairs, etc.



Case Management Services

Screening Questions:

- Resident of San Mateo County?
- City of Residence?
- What is your critical need?

Application Check List:

- Demographic Information: Household members, address, ages, ethnicity, language, monthly income, veteran status, etc.
- Proof of Identification for each member of the household (i.e. picture ID, birth certificate, Social Security, etc.)
- Employment Verification for past 30 days (i.e. recent paycheck stubs)
- Other Income Verification (i.e. letters or statements from CalWorks, Child Support, Social Security, Unemployment, Employment offer letter)
- Bank Statements for the last month
- Rental/Lease Agreement or Mortgage Statement
- Verification of critical need:
 - Eviction notice, notice of delinquent rent, 3 day pay or quit or statements from other members of shared situation.
 - Utility bills for the past month and/or shut off notice
 - Car repair estimate (: must also include auto registration, auto insurance and driver's license of owner
 - ❖ For Covid-related cases: Documents include EDD, medical paperwork, letter from employer, letter from Housingiskey.com, etc.
- Any additional documentation deemed necessary to demonstrate the client's situation or need for assistance.

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Core Service Agencies



Coastside Hope
Service Area: El Granada, Half Moon Bay, Montara, Moss Beach



Puente de la Costa Sur
Service Area: La Honda, Loma Mar, Pescadero, San Gregorio



Daly City Community Service Center
Service Area: Broadmoor, Colma, Daly City



Samaritan House
Service Area: Belmont, Burlingame, Foster City, Hillsborough, Millbrae, San Carlos, San Mateo



Fair Oaks Community Center
Service Area: Atherton, North Fair Oaks, Redwood City, Portola Valley, Redwood Shores, Woodside



Samaritan House South
Service Area: East Palo Alto, Menlo Park



Pacifica Resource Center
Service Area: Pacifica



YMCA Community Resource Center
Service Area: Brisbane, San Bruno, South San Francisco



Isa Karabed

Director of Regional
Outreach, LifeMoves



Our Year of

**WORKING TOGETHER
TO END HOMELESSNESS**

Thank you!

Jessica Silverberg, Moderator

Manager, San Mateo County Center on Homelessness

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Associate Director, Programs & Services at Samaritan House

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What's Next?

Davina Hurt

Belmont Councilmember, President of
Samaritan House Board and Convening
Facilitator

What's Next?

Who else needs to participate in this conversation?

Please post suggestions in chat

Upcoming Events

May 20: From the Street to Interim Housing

June 3: Moving into a Permanent Home

Summer 2022: Volunteer opportunities and tours

Fall 2022: In-person convening focusing on working together

Check the website: smcendinghomelessness.org for information, updates, and access to event registration

**Thank you for
joining us
today!**



Our Year of

**WORKING TOGETHER
TO END HOMELESSNESS**

**Upcoming Events:
Registration Now
Open!**

May 20, 2022 10:00am
From the Street to Interim
Housing

June 3, 2022 10:00am
Moving into a Permanent
Home

More info and registration
smcendinghomelessness.org