



SAN MATEO COUNTY HEALTH

**SAN MATEO  
MEDICAL CENTER**

**San Mateo County Health  
Care for the Homeless and  
Farmworker Health Program**

2019 Needs Assessment

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# FORWARD


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When the Healthcare for the Homeless/Farmworker Health Co-Applicant Board first embarked on compiling the 2019 Needs Assessment, the report's unique attribute was going to be its extensive data gathering methodology and robust analysis improving upon previous years' efforts to show a more comprehensive picture of these two populations' health needs. Many of the issues we planned to highlight were already known to the many County departments and nonprofits that work with these populations and the goal was to synthesize and co-locate data from numerous disciplines. However, as we were putting finishing touches on the report in early 2020, the pandemic necessitated HCH/FH staff to shift focus and work on an immediate response for people experiencing homelessness and to farmworkers. The completion of this report was pushed aside, making its finalization in the middle of an ongoing pandemic a defining and important characteristic.

What we found responding to the pandemic March through now, August 2020 – and as our efforts continue – is the data in this Needs Assessment predicted the challenges faced in supporting both populations during this time. For example, the report discusses fear among the farmworker community to seek health services due to immigration status and public charge, and we see this play out as people fear getting tested for COVID-19 or speaking to case tracers. For homeless individuals, the report focuses on the complex medical needs of the aging homeless population. In response to COVID-19, the County stood up a non-congregate shelter for homeless individuals over 65 and/or those with underlying health issues, the very population that is often the most difficult to serve in a typical shelter setting due to their multifaceted needs.

Though the response to the pandemic continues, we choose to release this report now in case it can support any immediate planning efforts, both for the pandemic and for whatever the new reality may be as we move forward in time. HCH/FH has been a part of - and a witness to - the County's commitment to meeting the needs of both these populations during the pandemic. We are dedicated to being partners and advocates in this important moment in time and beyond.

Jim Beaumont  
HCH/FH Director



# EXECUTIVE SUMMARY

The 2020 Healthcare for the Homeless/Farmworker Health Program Needs Assessment is two reports in one. Diverging from previous years, this Needs Assessment conducted two separate surveys for the two target populations. This executive summary outlines the findings for each population separately to reflect this methodology.

## Farmworkers and their Families

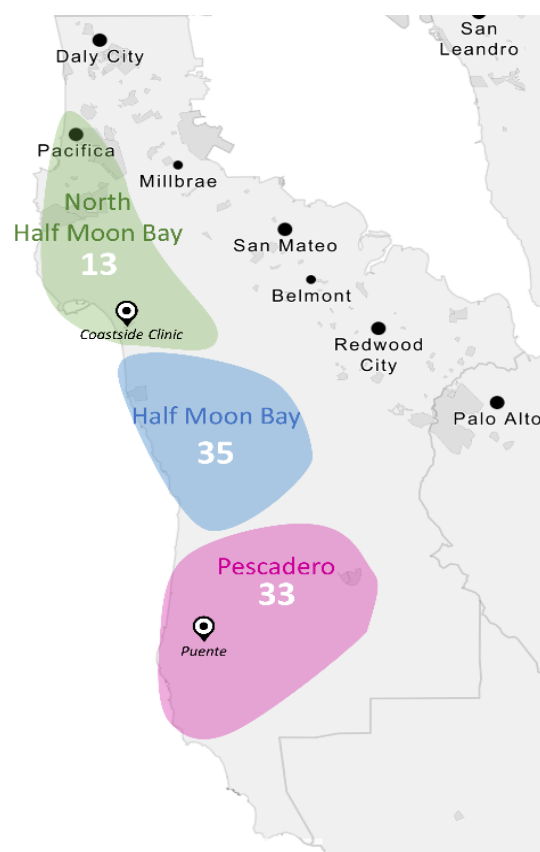
A main goal of the farmworker report was to combine information from numerous disciplines into one report to form a more complete understanding of the farmworker population and their health, rooted in social determinants of health and the socio-ecological model.

In 2018, there were about 1,300-1,600 farmworkers and an additional 1,700-2,000 farmworker dependents in San Mateo County. In 2018, we estimate about 30-50% of this total population was seen at SMMC or one of HCH/FH contractors. Most farmworker/dependents seen at SMMC clinics are children: the mode age was 12 and the median age 23. The average farmworker in San Mateo County is between 43-45. This indicates a need to better connect adults to brick & mortar care.

It is clear the farmworker community in San Mateo County is stable and vibrant, and there are many county departments, committees, nonprofits, and grass root efforts to support farmworkers and their dependents. Still, federal immigrant policy and the unique nature of the agricultural labor force pose challenges for this important community such as fear to seek health services, inability to take time off work to get health care, housing insecurity, and lack of insurance despite the County's unique ACE program.

Concrete actions HCH/FH can consider are to: 1) develop a more robust community health program particularly in Half Moon Bay, 2) develop positive relationships with farm owners, and 3) learn from Monterey's Migrant Health Program's relationship with California Rural Legal Assistance.

Agricultural Areas in SMC and Number of growers (2019)



## People Experiencing Homelessness

A main goal for the report on homeless individuals was to understand the relationship between aging and homelessness and how to better meet health needs that arise with aging.

Fifteen percent of 2019 Needs Assessment Survey respondents reported having trouble getting or keeping a shelter bed due to health reasons; the median age for this group was slightly higher than those who did not report trouble getting or keeping a shelter bed. Additionally, unsheltered survey respondents were more likely to identify incontinence, kidney issues/failure and accidental falls causing injury as a problem they faced in the last year versus sheltered homeless individuals, who in turn were more likely to report a cancer diagnosis than someone who is unsheltered.

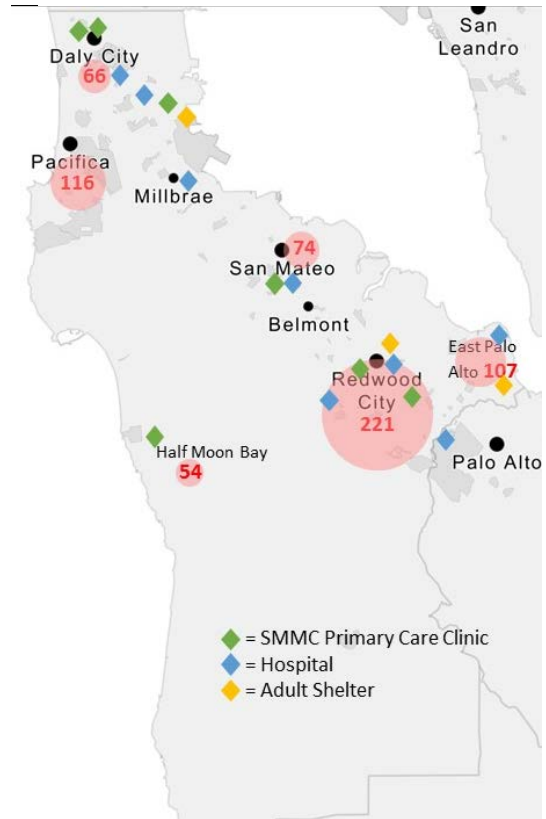
Through a partnership effort with the Hospital Consortium of San Mateo, we learned San Mateo County hospitals overwhelmingly believe long-term placement for their homeless patients at discharge is needed. It can be assumed this is due to an aging population as well as complex health needs which discharge planners do not expect the individual will be able to overcome living independently.

Concrete actions HCH/FH can consider are to 1) raise awareness about these issues and partner with appropriate stakeholders to collectively find solutions and 2) consider supporting shelters in providing more health services on-site as their clients' health complexity continues to increase with time.

## Looking Ahead

This Needs Assessment informed the HCH/FH Board's Strategic Plan which was being worked on in parallel to this report. No Needs Assessment is ever perfect or truly complete. Ideas for methodology improvements or areas requiring further investigation are welcome for future reports and can be shared by contacting [SMMC\\_HCH\\_FH\\_Program@smcgov.org](mailto:SMMC_HCH_FH_Program@smcgov.org).

Top 6 locations for unsheltered people experiencing homelessness (2019 PIT Count)



# INTRODUCTION

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The San Mateo County Health Care for the Homeless/Farmworker Health (HCH/FH) Program is a county program that is federally funded by the Health Resources and Services Administration (HRSA) through the Public Health Act. The Public Health Act supports over 1,300 Community Health Centers, Health Care for the Homeless Programs, Migrant/Farmworker Health Programs, and Public Housing Health Centers around the country. These programs support the availability and delivery of health services for their populations and focus on primary care, dental care, behavioral health, and supportive services in the outpatient setting. HCH/FH is the only known program in the United States which is both a Health Care for the Homeless Center and a Migrant Health Center.

The HCH/FH Program complies with all HRSA regulations and grant requirements, therefore providing for all San Mateo County Health outpatient clinics to be considered Federally Qualified Health Centers (FQHC) and receive higher Medi-Cal and Medi-Care reimbursement rates. Persons experiencing homelessness and/or farmworkers living in San Mateo County can access primary health care regardless of their ability to pay. For the purposes of this report, collectively all outpatient clinics are referred to as the San Mateo Medical Center (SMMC) unless specifically named. See Appendix E for a full list of outpatient clinics.

In 2019, HCH/FH received its grant award for the 2020-2022 cycle, with a first-year award of \$2.6 million to address gaps in the health system. As is discussed throughout this report, farmworker and homeless populations have complex health issues and face significant barriers to accessing care. To help address these gaps, HCH/FH contracts with community-based organizations for clinical and supportive services and provides funding towards County Health programs such as the Mobile Clinic and Field/Street Medicine teams. See Appendix D for a full list of contractors.

The HCH/FH Program is governed jointly by the San Mateo County and an independent Board which is composed of community members who live in San Mateo County and are not employed by San Mateo County Health. The Board decides how grant funds are spent and is responsible for ensuring compliance with HRSA's regulations and grant requirements.

As part of its effort to improve access to, delivery of, and quality of health care for these populations, HCH/FH conducts a needs assessment biennially. This includes administration of a health needs and health utilization survey among homeless and farmworker residents to gather information on how these populations access care, the kind of care and services they need, and potential barriers to services.

This report – the 2019 needs assessment – also includes a literature review to build on and integrate findings from previous research and assessments conducted in San Mateo County and provide additional context to survey results. The full surveys and complete data tables can be found in the Appendices. The development of this needs assessment was supported by John Snow, Inc. (JSI), and

will be used to inform decisions on health care planning and delivery for HCH/FH for the coming years, including the development of HCH/FH's 2020-2023 Strategic Plan.

## METHODOLOGY

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This needs assessment was conducted using a variety of data sources, including quantitative data from hospital medical records, federal Uniform Data System (UDS) reporting, self-reported health data from surveys, and data from a literature review. Relevant information collected from these sources is integrated throughout this report. The methodology for identifying and collecting self-reported health data via surveys is detailed below.

### SURVEY

Surveys were designed by HCH/FH staff and administered by partner organizations and/or trusted community members. Separate surveys were developed and administered for the homeless and farmworker populations and the methodology for each is explained separately. No personally identifiable information was collected, and individuals could decline to answer the survey or stop at any point. The Social Ecological Model and previous Needs Assessment surveys were used to inform survey questions.

### LITERATURE REVIEW

JSI reviewed roughly 70 documents provided by HCH/FH staff or identified based on conversations with them to support the needs assessment. These documents included prior needs assessments, patient satisfaction surveys, annual federal reporting (UDS data), census data, Point In Time Count reports, and prior research conducted by or on behalf of HCH/FH. These documents were reviewed for relevant data to provide additional detail or context to survey findings. When data were available for multiple years, the most recent information was included, or a comparison across years was made.

# FARMWORKERS

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## BACKGROUND

Migrant health centers provide care to farmworkers and their dependents who earn less than 200% of the federal poverty level [1]. HRSA defines farmworkers as individuals that derived a majority of their income from agricultural employment at any time within the past 24 months, as well as individuals who are retired or disabled prior farmworkers. HRSA defines dependents as family members who rely on farmworkers' income.

HRSA uses the North American Industry Classification System (NAICS) to define agricultural work, and includes codes for crop production (seeds, grain, nuts, fruits, vegetables) animal production (cattle, pigs) and aquaculture (fish) [2]. In 2018, there were 174 migrant health centers in the United States, providing services to almost 900,000 farmworkers across the United States [1].

## HEALTH SURVEY FOR FARMWORKERS AND THEIR DEPENDENTS

### SURVEY DESIGN

HCH/FH designed a farmworker-specific health survey. The farmworker survey focused on workplace injuries, pesticide exposures, food and diet, and living conditions (see Appendix A for the complete survey). Numerous resources and stakeholder were consulted to generate the survey (see Table 1).

**Table 1** Survey Resources and Stakeholder

Resources Referenced:	Stakeholders consulted:
– Survey tool for the Sonoma County Farmworker Health Survey (FHS) 2013-14: Report on the health and well-being of Sonoma County farmworkers	– Puente de la Costa Sur
– Half Moon Bay Survey conducted in 2016 by Abundant Grace, a local nonprofit	– Food System Alliance
– 2-Item Hunger Vital Sign HM Screen	– Medical Director, HCH/FH
	– Field Medicine Team
	– HCH/FH Board Members with Farmworker Background
	– JSI
	– HCH/FH QI/QA Committee

### SURVEY ADMINISTRATION

Most of San Mateo County's farms are located on the Coast. HCH/FH wanted to ensure both North Coast and South Coast were included in the Needs Assessment.

#### *Half Moon Bay*

HCH/FH partnered with Abundant Grace, a nonprofit located in Half Moon Bay, to distribute most of the surveys. The organization had previous experience administering a survey in February 2018 by



working with trusted community members and paying administrators \$10 per survey administered. HCH/FH used this same model and also asked the administrator to give \$5 to the individual responding. By asking community members to administer the survey, HCH/FH hoped to get responses from people not necessarily already connected to services to better understand their health needs.

Abundant Grace organized an evening meeting with refreshments for the individuals who would administer the surveys. This was a combination of older women who administered the survey previously and high school students who are part of an after-school achievement program. HCH/FH staff conducted the training, covering respondent eligibility requirements, importance of the survey, and the rationale behind potentially complex or sensitive questions. Each administrator was given 10 surveys, typically in Spanish, and some in English. Administrators were also given “Public Charge” fliers if anyone they were speaking to had questions about the Rule (see Appendix A). This team administered about 140 surveys.

### *Pescadero*

HCH/FH asked Puente de la costa Sur, a trusted community based organization which has a contract with HCH/FH to provide services, to administer surveys in the community. Puente has administered HCH/FH surveys in the past, and they provided edits to the survey as well as support ensuring the translated Spanish version as culturally appropriate. Puente administered about 40 surveys.

**Table 2** Survey Administration

Administrated by:	Farmworker n=151	Family of Farmworker n=29
Puente de la Costa Sur	35	3
Half Moon Bay Community Leaders	116	26

## RESPONDENT CHARACTERISTICS

In total, 180 surveys were completed: 151 by farmworkers and 29 by family members of farmworkers. Over 43% of farmworkers (n=66) indicated how long they had been employed in agricultural labor. Among these respondents, the average length of employment was 16 years.

**Table 3** Length of Employment

	n=66	Percent
1-3 years	11	17%
4-10 years	15	23%
11-20 years	23	35%
21-30 years	11	17%
31-40 years	5	8%
>40 years	1	2%

**Table 4** Respondent Sex

	Farmworker n=151	Family of Farmworker n=29
	Average age: 45	Average age: 32
Males	72	9
Females	75	20
Unknown Sex	4	0
Total	151	29

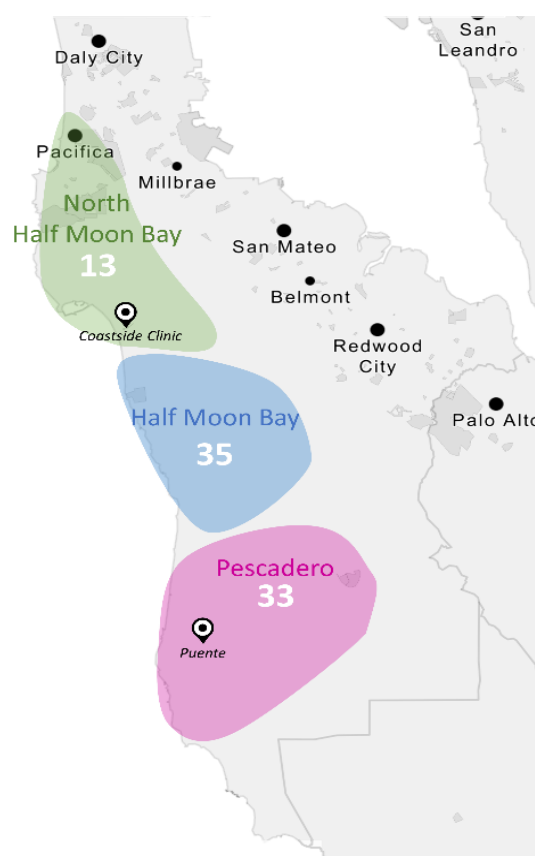
\*Respondents had to be 18 or older to participate in the survey

## AGRICULTURE IN SAN MATEO COUNTY

There are about 80 farms<sup>1</sup> in San Mateo County, the majority of which are located along the Coast (see Figure 1). Most are owned by local residents – Rocket Farms is the only large grower with other locations outside of San Mateo County [3]. By acreage, these farms are relatively small in size and the 2012 Agricultural Census showed only 27 operations employed 10 or more workers [4]. Most farmworkers work in the agricultural sector as their primary job, full time, and have been long-term members of the local agricultural workforce [4].

While San Mateo County has a smaller agricultural industry than neighboring counties such as Sonoma and Monterey, it still grossed an estimated \$149.2 million in 2018 [5]. The main agricultural product by gross value was indoor floral and nursery crops, valued at \$87.9 million in 2018. The next largest commodity type was vegetables crops – Brussels sprouts, fava beans and leeks at \$28 million [5].

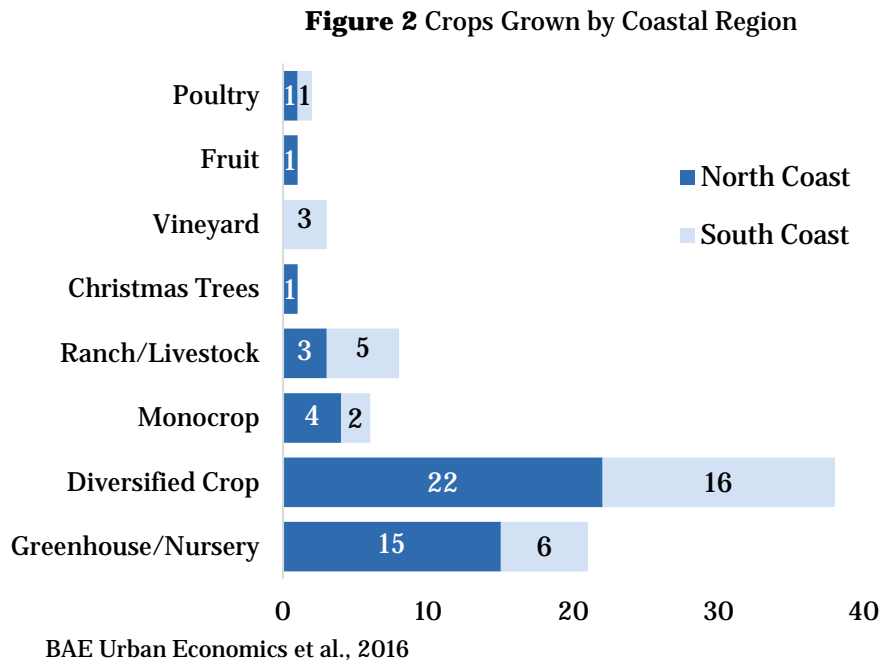
Figure 1 Agricultural Areas in SMC



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<sup>1</sup>This is fewer than the number the USDA lists in the most recent Census of Agriculture, but the number is representative of the farms (excluding aquaculture enterprises) where farmworkers per HRSA's definition are working in San Mateo County [52]

The North Coast (El Granada, Half Moon Bay, Moss Beach, Montara, and Pacifica) is more urban and – by percentage – has more nursery/greenhouse operations, whereas the South Coast (Pescadero, La Honda, Loma Mar) is more rural and has more vegetable/field crops (see Figure 2).



While vegetable/field crops are the majority of the acreage in San Mateo County, nursery/greenhouses employ more labor and gross significantly more annually. The nursery industry employs more people than field crops because the plants require more handling: potting, hand irrigating in greenhouses, turning the pots so the plants grow evenly, and packaging and shipping. By contrast, field crops are sprinkler irrigated and treatments (if necessary) are done by tractor, reducing the need for labor. Harvesting vegetables requires seasonal labor, whereas greenhouse operations are year round [3].

Of 151 farmworkers who participated in the 2019 Needs Assessment Survey, 72% (n=108) responded they worked in nursery operations, 21% (n=32) indicated they worked in produce, and 3% (n=4) listed other operations (e.g. ranching, field crops) (See Table 5). Taking into account the crop value labor demands for nurseries, the survey sample is deemed an accurate representation of the labor force by crop type in the county [3]. Future needs assessments should better assess the aquaculture labor force as this was beyond the scope of this report.

**Table 5** What type of crop(s) or product(s) do you work with? *Mark all that apply*

	n=151	Percent
Vegetables/Fruits/Nuts	32	21%
Livestock Operations	2	1%
Nursery/Floral	108	72%
Aquaponics/Aquaculture	2	1%
Straw/Grain	1	1%
Blank	9	6%

Migrant Health Centers provide services to farmworkers and their dependents, however getting an accurate count – especially for the latter – is difficult. The San Mateo County 2016 Agricultural Workforce Housing Needs Assessment estimated there were 1,700-1,900 farmworkers in the County in 2016. Numbers collected by HCH/FH put the number of farmworkers closer to 1,300-1,600 in 2018 in a continued downward trend in the labor force [4], [6]. The USDA uses a multiplier of 1.2 to estimate the number of family members associated with farmworkers [7], but for San Mateo County a multiplier of 1.3 is utilized to reflect a highly settled in the community, indicating that the total target population for the HCH/FH Program is between 2,990 and 3,680 (see Table 6).

**Table 6** Estimated Farmworker and Farmworker Dependents Population

Farmworker Population Estimate in San Mateo County	Farmworker Dependents Estimates in San Mateo County	Total HCH/FH Target Population in San Mateo County
1,300-1,600	1,690-2,080	2,990-3,680

## IMMIGRATION

In California, 90% of farmworkers are immigrants – the highest percentage of any state and nearly 20% higher than the national average [7]. Furthermore, more than half of the immigrant farmworker population in California is undocumented [8]. In SMC, 51% of farmworker respondents in a recent study reported that they were undocumented, aligning with the state trend [4], [8]. For this reason, many farmworkers in California – and in San Mateo County – are impacted by local, state, and federal immigration policies.

At the national level, the Trump administration is increasing its focus on federal immigration enforcement in the interior of the United States in addition to its operations at the border [9]. The administration has identified California as a target location for interior immigration enforcement, with the former director of ICE stating California will “see a lot more special agents, a lot more deportation officers” and that ICE will “have no choice but to conduct at-large arrests in local neighborhoods and at worksites” in the state [9].

In addition, the recently amended Public Charge rule specifies a person can be denied a change in immigrant status (i.e. obtaining a green card or citizenship) if they use Medicaid, food stamps, housing vouchers, or other forms of public assistance [10]. This is already negatively impacting immigrant communities in San Mateo County as service utilization across the Health System and Human Services Agency are decreasing due to fear of future repercussions [11].

In contrast to the federal government's stance on immigration, California has the most progressive immigration policies of any state in the nation [11]. Between 2013 and 2017, the California legislature considered and passed seven laws<sup>2</sup> designed to protect workers in the state from the risk of retaliation and discrimination related to their immigration status [11]. Most recently, beginning January 1, 2020, young adults under the age of 26, regardless of immigration status, are eligible for Medi-Cal coverage [12].

In San Mateo County, farmworkers have indicated concerns about their immigration status impacting their ability to access healthcare. Farmworkers who are undocumented may be afraid to come forward and seek treatment services [13]. The 2019 Needs Assessment Survey found 10% of all farmworkers/family members who reported problems receiving necessary medical attention in the last 12 months listed immigration concerns as a primary factor. Anecdotal evidence including questions asked by Half Moon Bay community leaders during the survey administration training suggests immigration concerns are greater than the reported 10% on the survey. However, people may have felt uncomfortable answering the question or there could have been selection bias in the survey administration, as people concerned about their immigration status might have declined to participate in the survey.

## HCH/FH PROGRAM

HCH/FH began providing health care to farmworkers and their families in 2010. Per its grant condition, the program directs 20% of its overall funding toward farmworker and family member health services. Over the past several years, HCH/FH has funded community based organizations and county programs to connect farmworkers to health services beyond the care provided at brick and mortar SMMC clinics with a focus on the South Coast due to its geographic remoteness from services. A few examples are listed in Table 7, and a full list of 2019 HCH/FH contracts is listed in Appendix D.

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<sup>2</sup> AB 263 (2013), SB 666 (2013), AB 524 (2013), AB 2751 (2014), AB 622 (2015), SB 1001 (2016), and AB 450 (2017)

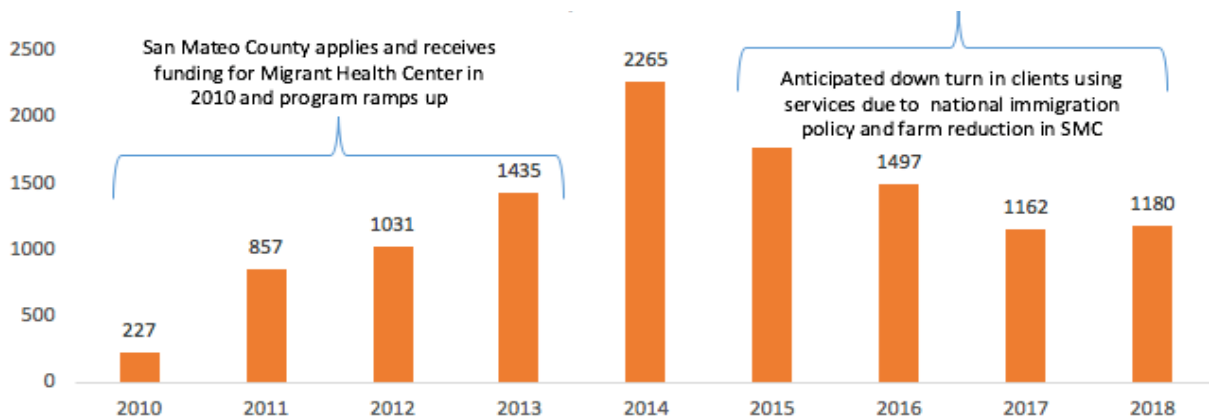
**Table 7** HCH/FH Services

Type of Service	Provider	Details
Primary Care	San Mateo County Public Health Policy and Planning (PHPP) Field Medicine Team	<ul style="list-style-type: none"><li>– Workers are seen in the field in the South Coast at lunch time or after work (depending on owner’s rules); Field Team also has clinic hours at Puente on Wednesdays.</li><li>– Not funded by HCH/FH but an important resource: Coastside clinic providers see patients at Puente 5-8pm on Thursday evenings.</li></ul>
Enabling Services	Puente de la Costa Sur	<ul style="list-style-type: none"><li>– Community health workers help individuals navigate health system and signing up for health insurance</li></ul>
Dental Services	Sonrisas	<ul style="list-style-type: none"><li>– Preventive care, caries, crowns, extractions</li></ul>

## HEALTH CARE UTILIZATION

In 2018, 1,180 farmworkers and their family members received services at SMMC or through a contracted HCH/FH provider [14]. This is a slight increase from the prior year, but overall continues a downward trend from 2015 (see Figure 2). Based on farmworker and their dependents population estimates, the total population HCH/FH could have anticipated providing services to is 3,000-3,700. Therefore, 32%-40% of the total farmworker/dependents population in San Mateo County received health services through SMMC or a contracted HCH/FH provider in 2018. The 2019 Needs Assessment survey indicates about 60% of respondents had seen a doctor or nurse in the last 12 months and 25% had not. Of respondents connected to care, 85% saw someone at SMMC, meaning 50% of all respondents were seen at SMMC in the last 12 months; a slightly higher value than the estimate above.

**Figure 2** Utilization of SMMC Services and HCH/FH Contractors by Farmworkers and Dependents



In an attempt to understand how to better plan services for farmworkers and their adult family members, the 2019 Needs Assessment asked questions regarding time of year and week most convenient to see a health provider. The majority of respondents (54%) did not have a preference, though the next highest category was winter (26%) (see Table 8). This aligns with the Agricultural Workforce Housing needs assessment which indicated January and February are the lowest employment months coinciding with a winter lull in farm work.

**Table 8** What times of year are you more likely to get medical care?  
*Mark all that apply*

	n=180	Percent
Spring	12	7%
Summer	15	8%
Fall	8	4%
Winter	46	26%
No preference	97	54%
Blank	6	3%

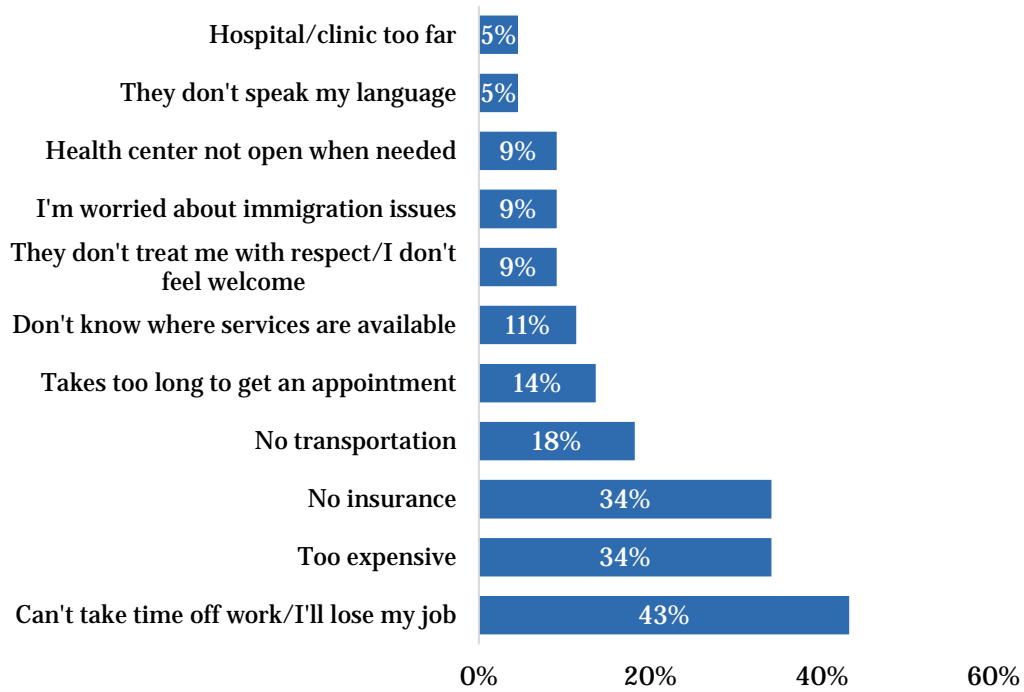
Saturday was listed as the favored day of the week to see a health provider (see Table 9). Currently, Coastside Clinic is open 8am-4pm on Saturdays. However, for those living in Pescadero, getting to Half Moon Bay can be challenging if they do not have access to a car. Considering Saturday services in Pescadero, in addition to the Thursday evening appointments available 5pm-8pm, can be a focus for HCH/FH.

**Table 9** What days of the week are you most available to go to get medical care? *Mark all that apply*

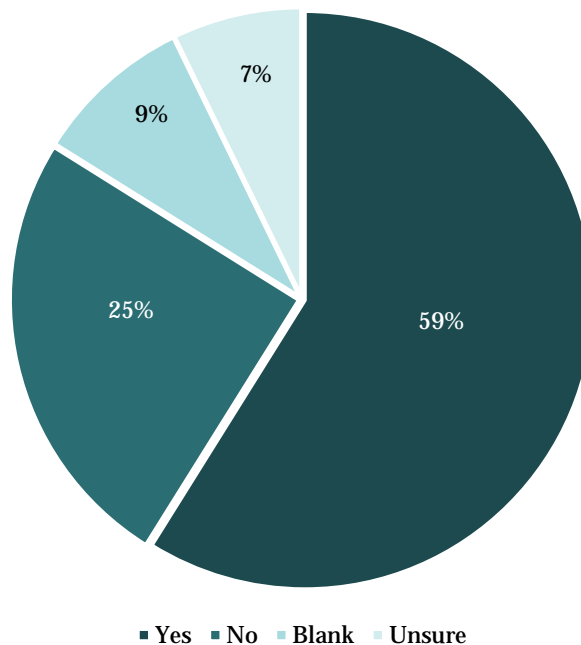
	n=180	Percent
Monday	25	14%
Tuesday	23	13%
Wednesday	25	14%
Thursday	33	18%
Friday	37	21%
Saturday	56	31%
Sunday	21	12%
No preference	55	31%
Blank	16	9%

Combined, the data points to somewhere between 30-50% of the total farmworker and dependent population is seen at SMMC or HCH/FH contractors. Among those who said they were not able to see a doctor or nurse in the last 12 months, a variety of reasons were listed by respondents (see Figure 3). Several of these are explored in further detail elsewhere in this report.

**Figure 3** If you had trouble accessing health care in the last 12 months, please circle all reasons why (n=44)

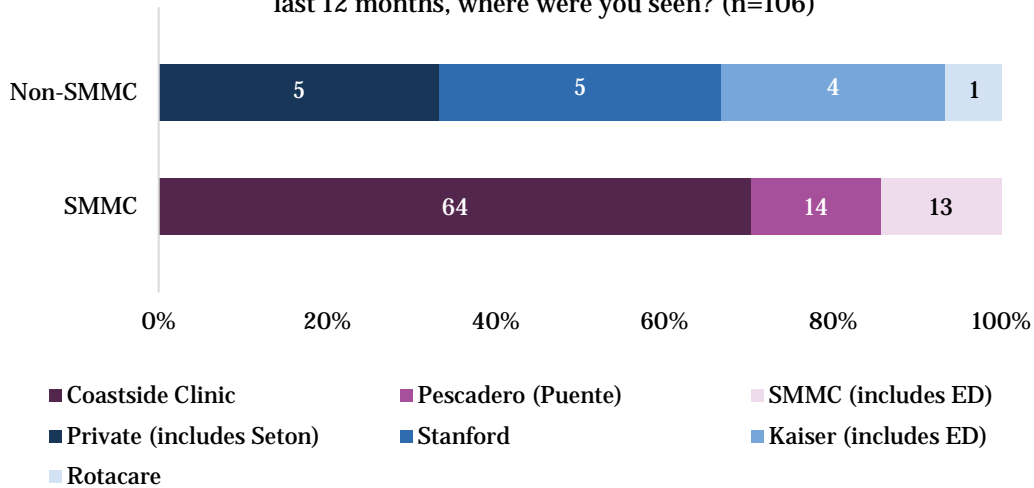


**Figure 4** Have you seen a doctor or a nurse in the last 12 months?





**Figure 5** If you saw a doctor or nurse in the last 12 months, where were you seen? (n=106)

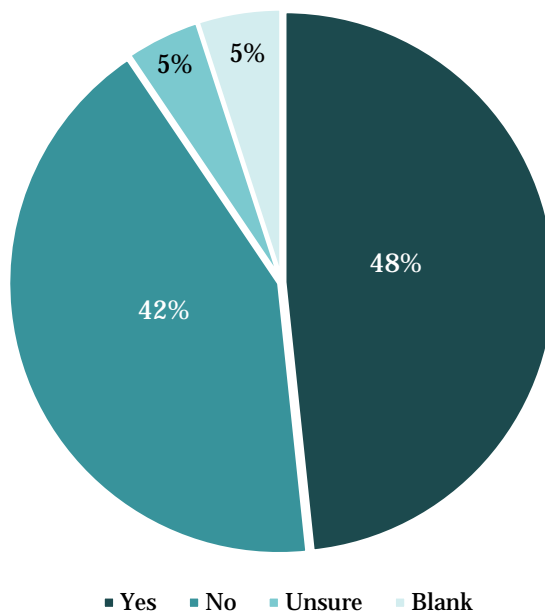


A deeper analysis shows the majority of farmworker/dependents seen at SMMC clinics are children: the mode age was 12 and the median age 23, the majority were seen for vaccinations. This is likely because vaccinations are mandatory for school admission and children are covered by Medi-Cal making it both mandatory and feasible to see a primary care physician.

Meanwhile, the average farmworker in San Mateo County is between 43-45 and may be uninsured (see section on Health Insurance) [4]. This indicates that older family members of farmworkers and farmworkers are not as connected to primary care as their children, making this another area on which HCH/FH could focus [4], [6].

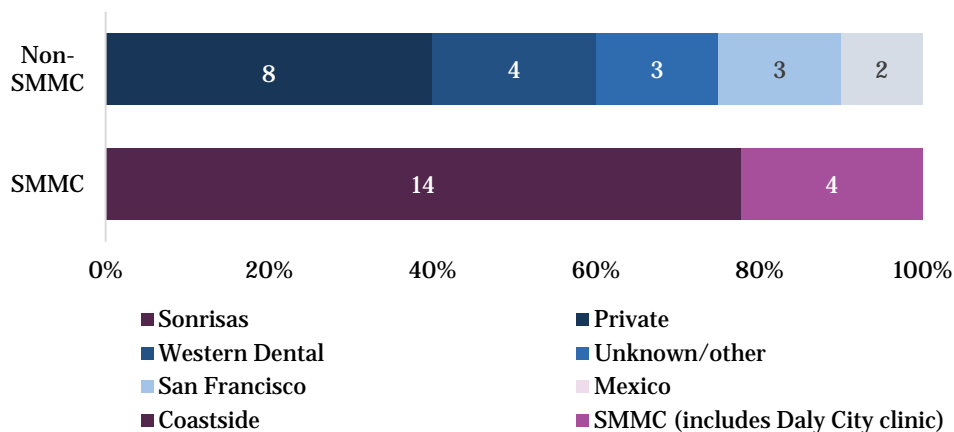
Lastly, while 60% of survey respondents had seen a doctor or nurse in the last 12 months, only 48% had seen a dentist (see Figures 4 and 6).

**Figure 6** Have you seen a dentist in the last 12 months?



Similar to previous HCH/FH needs assessment, access to dental care continues to be a large need in this community [15]. Among respondents who had seen a dentist in the last 12 months, the majority were seen at Sonrisas, either at the Half Moon Bay or Pescadero locations, followed by at Coastside Clinic (see Figure 7).

**Figure 7** If you saw a dentist in the last 12 months, where were you seen? (n=38)



SMMC/HCHF contractors saw the greatest number of farmworkers and families in 2014 and there has been a steady decline since then. A number of factors may explain the decrease:

- Chilling effect: individuals, particularly adults, are hesitant to seek medical care, among other types of social benefits, due to the Public Charge ruling and general national political environment [11]
- Decrease in farm labor: farmland square acreage decrease and lack of affording housing[4], [5]
- Need for more outreach in the North Coast, where HCH/FH does not have as many tailored services as on the South Coast
- Identification of farmworker/dependent status during clinic registration is imperfect and is slated for improvement at SMMC
- Individuals may be going to non-SMMC clinics (Kaiser, RotaCare), especially if they are earning above 200% federal poverty level

## FARMWORKER HEALTH METRICS

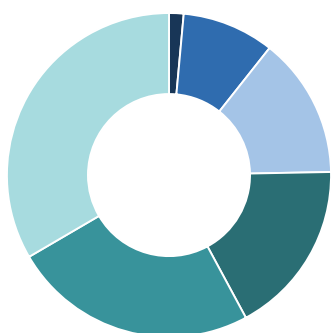
The 2019 Needs Assessment Survey found the majority of farmworkers in the county (55%; n=85) rated their health as either “average” or “bad.”<sup>3</sup> Approximately 30% of farmworkers surveyed rated their health as “good,” and less than 10% rated their health as “very good” or “excellent.” This differs from a 2013 study of farmworkers where the majority rated their health status between “fair” and

<sup>3</sup> Self-reported health status is regarded as a good indicator of a person’s overall health. <https://bmcpublichealth.biomedcentral.com/articles/10.1186/1471-2458-13-320>

“good.” While the studies had different methodology of collecting data, it is noteworthy there is a decrease in self-reported well-being in this community.

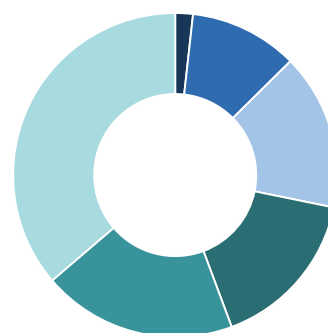
Health is impacted by community and place as much as by genetics and personal decisions, which is why this survey asked respondents to indicate reasons they enjoy living in San Mateo County as well as what could be better (see Figures 8 and 9). A similar question was asked by San Mateo County’s Behavioral Health and Recovery Services group to the broader Coastal community (not solely farmworkers). Respondents to their survey identified community strengths in areas of family, faith, community, and culture. Barriers to wellness included awareness and availability of culturally and linguistically appropriate services, transportation, and limited financial stability.

**Figure 8** What do you like about living or working in San Mateo County?



- Other
- Schools
- Job opportunities
- I feel welcome in my community
- Friends and family are here
- The weather

**Figure 9** What is something that could be better?



- Other
- Better schools
- More activities for kids and older adults
- More grocery stores/access to fresh food
- Better public transportation
- More affordable housing

## SMMC OUTPATIENT VISITS

SMMC’s Population Health team ran the top 20 diagnostic codes for farmworkers/family members with outpatient visits in 2018 at SMMC (n=883<sup>4</sup>). The encounters are unduplicated but one patient may have had several outpatient visits with different primary diagnosis codes i.e. one visit could have been for diabetes and another one for hypertension. The full list of diagnostic codes can be found in Appendix F.

<sup>4</sup> This value is lower than 1,180 reported earlier for 2018 because it excludes those individuals who were only seen by an HCH/FH contractor, i.e. only at Puente for enabling services.

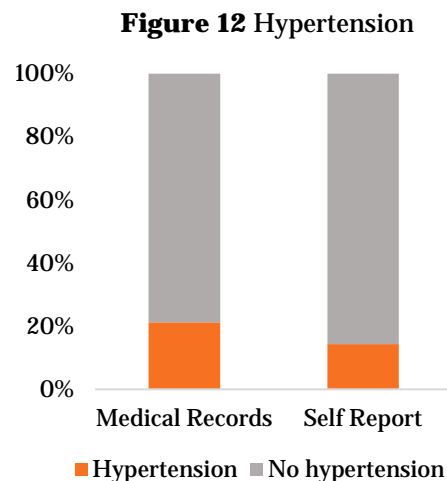
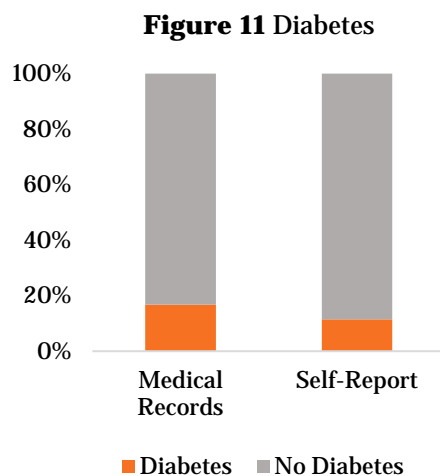
**Table 10** SMMC Outpatient Visit

Reason for outpatient encounter in 2018 among farmworker/family	Number of encounters
Routine child health examination with abnormal findings (n=325) combined with “encounter for immunization” (n=157)	482 (21%)
Type 2 diabetes mellitus without complications (n=209) combined with “Type 2 Diabetes Mellitus” (n=110)	319 (14%)
Dental examination and cleaning with abnormal findings (n=188) combined with dental caries (n=58)	246 (11%)
Supervision of normal pregnancy, unspecified, third trimester (n=167) combined with health examination for a newborn (n=40)	207 (10%)
Essential (primary) hypertension	167 (7%)

## DIABETES AND HYPERTENSION

It was expected that hypertension and diabetes would appear in the top encounters. The Center on Disease Control (CDC) indicates Hispanic/Latino Americans are more likely to have type 2 diabetes (17%) versus non-Hispanic white (8%) [16]. The majority of California farmworkers are of Hispanic/Latino descent. SMMC medical records show about 17% of adults 18 and older seen had diabetes diagnosis and 11% reported having diabetes in the 2019 Survey (Figure 11).

Hypertension rates among the Latino/Hispanic community are closer to 20% for men and 25% for women over 20 years of age [17]. SMMC records show about 21% of farmworker/families seen older than 18 had hypertension in 2018, and 15% of individuals reported hypertension in the 2019 Needs Assessment survey.



In the 2019 Needs Assessment Survey, respondents who reported diabetes were more likely to have visited the doctor in the last year as compared to those who did not have diabetes. Those who reported having high blood pressure were significantly more likely to have visited the doctor in the past year compared to those without high blood pressure.

In the 2019 Needs Assessment Survey, respondents who reported diabetes were more likely to have visited the doctor in the last year as compared to those who did not have diabetes. Those who reported having high blood pressure were significantly more likely to have visited the doctor in the past year compared to those without high blood pressure.

In both instances, those who self-reported they do not have diabetes or hypertension and had not seen a doctor in the last year might have the disease but may be unaware so it would be expected the self-reported values are lower than the actual rates of the disease in this population. This further confirms the need for outreach in the community about getting connected to primary care.

Additionally, through the HCH/FH Quality Improvement Plan and the Federally mandated Diabetes Action Plan for 2019, HCH/FH has set out to reduce the percentage of known diabetic patients ages 18 to 75 with a medical visit who had uncontrolled diabetes (HbA1c > 9.0%) in 2020 by 5%. This is being addressed through internal changes in patient identification and follow up.

## WOMEN'S AND CHILDREN'S HEALTH

In the 2019 Needs Assessment Survey, sixty percent (n=57) of women reported they consulted a doctor or a nurse for women's health in the past year. Twenty-one percent said no with 12% unsure. Follow up questions were not asked regarding where women received services or reasons they were not able to and can be a future survey effort to understand if there are additional barriers to obtaining women's health.

### *Cervical Cancer Screening*

In 2018, over half (606/1180) of farmworker/family members patients who received services at SMMC or through an HCH/FH contractor were female [14]. Of women who were 23-64 years old, 81% (n=192) received a cervical cancer screening (pap smear)[18]. This screening rate exceeds SMMC's goal of 72% screening rate as well as HCH/FH program goal of 75% [19]. Still, the HCH/FH QI plan has set a rigorous goal to improve the percentage of women ages 21 to 68 with a medical visit who are screened for cervical cancer in 2020 by 5%.

### *Prenatal Care*

As seen above, third trimester visits were the fourth (n=167) most common primary reason for being seen at a clinic. This indicates pregnant women are utilizing services at SMMC for prenatal care. However, the lack of first- and second- trimester visits might indicate women

### **SPOTLIGHT: THE MONTEREY COUNTY MEDICAL-LEGAL PARTNERSHIP**

Medical-legal partnerships aim to address both systems-wide issues while also providing legal assistance to individual patients. In Salinas, California Rural Legal Assistance (CRLA) is present at one of their Migrant Health Centers to train clinicians to identify women of reproductive age who may need legal counseling to understand their eligibility for paid vs unpaid leave. CRLA then provides legal counseling, especially taking into consideration patients' economic concerns.

are not connecting to care earlier in their pregnancies or are getting care elsewhere [20]. The HCH/FH QI set the goal to improve the percentage of prenatal care patients who enter prenatal care during their first trimester in 2020 by 5%.

### Children

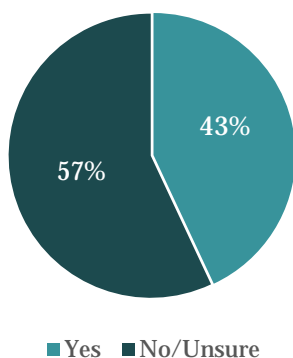
Among children who received care at SMMC in 2018, 22% were diagnosed with a lack of expected physiological development [14]. This represents a decrease since 2015, when 28% of children were diagnosed with lack of expected physiological development [6]. A large number of factors can contribute to a lack of expected developmental outcomes for children of farmworkers, including parental poverty, frequent moves, low health expectations, interrupted schooling, overcrowded living conditions, and poor sanitation facilities [6]. Further analysis is needed to ascertain whether the rates seen among the farmworker population differ from the general population and how the small sample size might be impacting the rate.

## BEHAVIORAL HEALTH

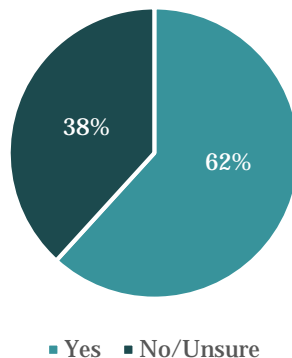
Comprehensive county-specific quantitative data on substance use and unmet substance use treatment needs are not available for the farmworker population. Further, HCH/FH cannot currently track how many farmworkers/dependents received mental health/substance use disorder services through the County’s Behavioral Health Recovery Services division. Discussions to change this have begun internally, but this – as well as cultural beliefs around seeking mental help – may explain why no mental health-related diagnostic codes are in the top 20 encounter reasons.

The 2019 Needs Assessment Survey corroborates other reports recently conducted in San Mateo County on the topic of mental health and drug use as well as available services (2018 Substance Use Needs Assessment, 2019 Behavioral Health Needs Assessment). Farmworkers/family members consider mental health and alcohol/drug use as a problem in their community and there is a lack of knowledge of where to get services for either. See Figures 13, 14, and 15.

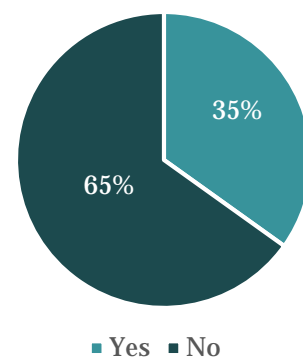
**Figure 13** Do you think mental health is a concern in your community?



**Figure 14** Do you think alcohol or drug use is a concern in your community?



**Figure 15** Do you know where someone struggling with mental health or substance use could get help?



There is a need for trauma-informed care for the farmworker community, as past traumatic experiences may play a role in farmworker's substance use, as well as in their mental health [13], [21]. HCH/FH providers and experts have observed that the experience of immigration – which the majority of farmworkers in San Mateo County have had – is associated with “perpetual mourning” [21]. Pre-migration experiences may have included violence and upheaval, and the journey itself is often fraught with violence and risk. Loss, grief, isolation, discrimination, confusion, and uncertainty face immigrants – all of which can negatively impact mental and behavioral health outcomes [21]. Additionally, the HCH/FH QI Plan has set a goal to improve the percentage of patients ages 12 and older screened for depression and if screened positive, for whom a follow-up plan is documented on the date of the positive screen in 2020 by 5%.

At the writing of this report, Behavioral Health and Recovery Services (BHRS) has an open Request for Proposal for a Multi-Cultural Well-Being Center to be located on the coast, with the intent of providing culturally response community-based mental health and substance use services and programming among other services [22].

## FACTORS IMPACTING FARMWORKER HEALTH AND ACCESS TO CARE

### HEALTH INSURANCE

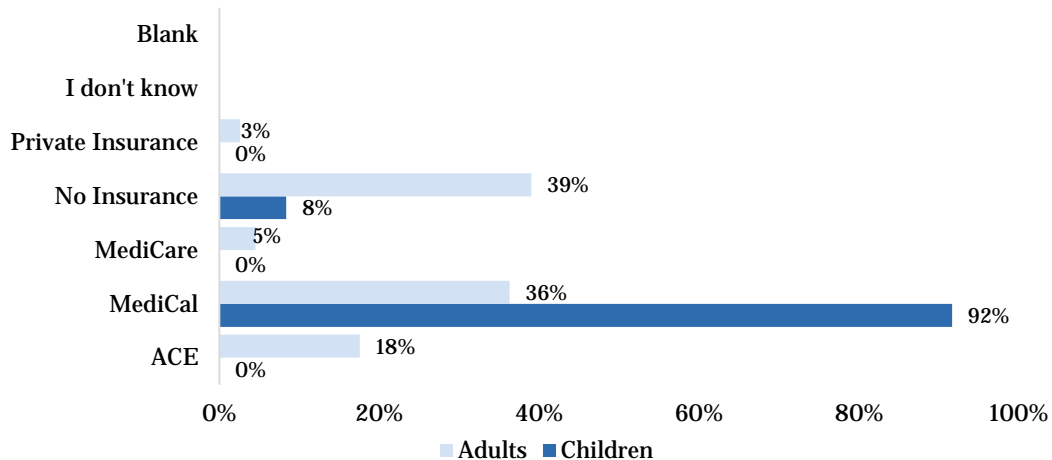
Despite California expanding Medi-Cal to children up to 25 years, regardless of immigration status, and San Mateo County's Affordable Care for Everyone (ACE) program, insurance coverage remains a major barrier to care for the adult farmworker and family members. Respondents to the 2019 survey indicated “no insurance” and “too expensive” as reasons #2 and #3 for not being able to access care. This aligns with previous HCH/FH needs assessments that showed similar concerns.

ACE is a county funded health care program for all low-income adults, regardless of immigration status, who do not qualify for other health insurance. It may be a good option for undocumented persons, but anecdotal evidence shows farmworkers are often ineligible as their income exceeds 250% of the federal poverty line. To further complicate matters, because farmworkers' income fluctuates with seasonal changes in the demand for labor, they are often above the federal poverty line during harvest and below it at other times in the year. Educating farmers how to fill out eligibility documents is an important aspect of what the Health Coverage Unit at SMMC does as well as HCH/FH contractors.

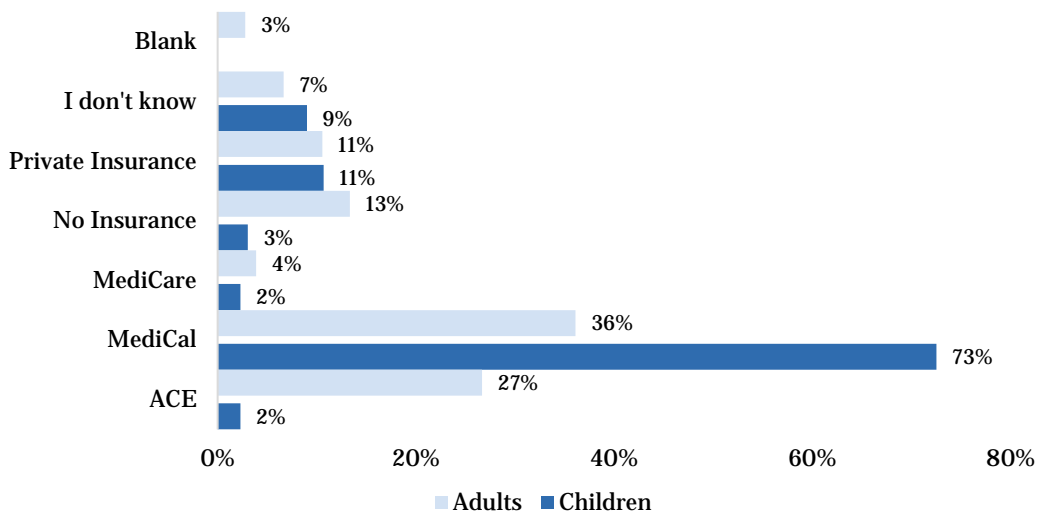
Children, on the other hand, have high rates of coverage, with 70-90% covered by Medi-Cal alone, not counting other insurance options (see Figures 16 and 17). This data confirms that when individuals have health insurance (i.e. farmworker children), primary care is accessed. When an individual does not have health insurance or is underinsured (i.e. farmworker adults and adult dependents), they are less likely to come to a primary care clinic. This is borne out in visitation data:

adults accounted for far fewer visits at SMMC in 2018 [14]. HCH/FH should continue its efforts via contracts and through partnership with the Health Coverage Unit to ensure farmworkers and their families are correctly covered.

**Figure 16** 2018 Insurance of Farmworker and Family Seen at SMMC/HCHF Contractor



**Figure 17** Self-Report Insurance from 2019 Survey



## OCCUPATIONAL CONDITIONS

Farmworkers face workplace hazards similar to those found in other industrial settings, such as working with heavy machinery and hard physical labor. They also face unique occupational hazards specific to farm work, including pesticide exposure, skin disorders, infectious diseases, respiratory problems, hearing and vision disorders, and musculoskeletal injuries [23]. The nature of farm labor directly impacts workers' health and wellness, as a variety of risks and hazards are inherent to the work. For the first time in HCH/FH programmatic history, the 2019 Needs Assessment Survey asked respondents about aspects of their jobs to get a understanding of the type of work they do and their wellbeing. Overall, the responses indicate a relatively favorable working environment, though it is



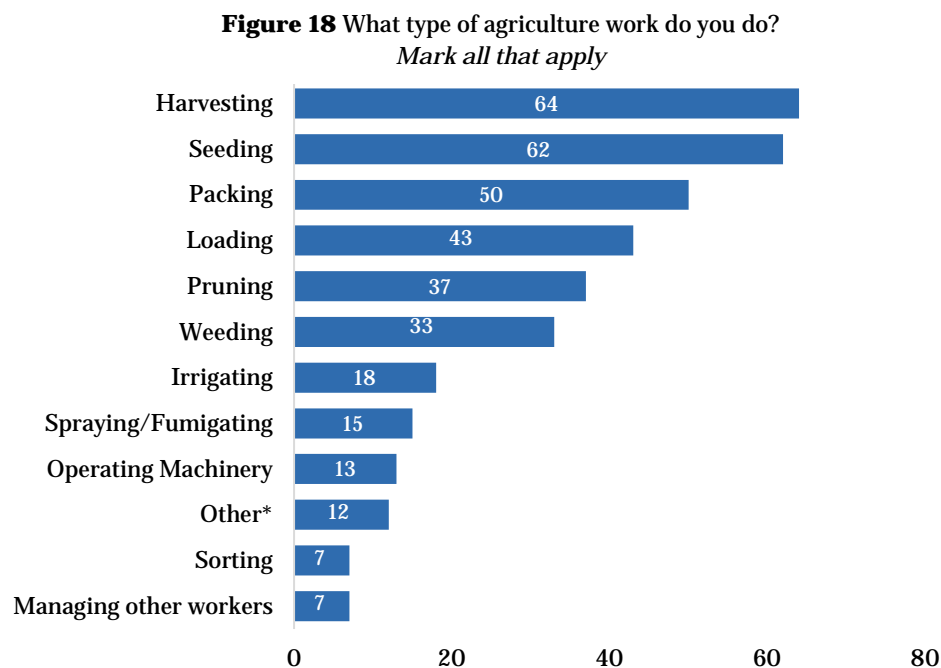
important to note that – even in an anonymous survey – workers may not feel comfortable responding freely. Furthermore, this survey may not represent farmworkers who work on the most labor intensive farms in San Mateo County.

### *Work Day Details*

The majority of farmworker respondents work 8-9 hour days (68%, n=103) and get 6 hours of sleep a night (63%, n=95). Further, 80-90% of respondents indicated they have access to shade for breaks (n=126) and get a break during the workday to eat (n=136). Of those who get a break, 93% (n=126) bring food from home and 12% (n=16) buy food on the way to work. When it comes to water, 66% (n=99) of respondents indicated they have access to clean running water at work, of those who did not (n=15), 33% (n=5) said their employer did not provide bottled water and 27% (n=4) said their employer did.

The type of work done by the respondents covered the full range of activities conducted in agriculture, though the largest categories were harvesting and seeding (see Figure 18). As mentioned earlier in this report, nursery/floral operations employ a larger number of labor than other types of crops in San Mateo County and this is reflected in the survey sample.

Among respondents who indicated they were not able to see a health provider in the last 12 months, the highest quoted reason (43%) was “Can't take time off work/I'll lose my job.” For this reason, a Field Medicine model where healthcare providers come to farmworkers works well, however, HCH/FH may also consider reaching out to farm owners to collaboratively identify ways keep the labor force healthy.



\*other includes: driving (2), horses (2), ranching (2), florist (1), fertilizing (91), maintenance (1), moving straw (1), nursery (1), and secretary (1)

### *Injuries*

According to a 2015 report of the Bureau of Labor Statistics of the U.S. Department of Labor, agriculture remains one of the most dangerous industries in the United States with the highest incidence of fatal workplace injuries [23]. The agricultural industry also has a high number of cases involving nonfatal occupational injury and illness that required either time off from work or job transfer and restriction.” Retrieving San Mateo County specific data is beyond the scope of this report, however considering the large number of nursery/floral operations which do not require the same type of large machinery as field crops, fatalities and serious injury in San Mateo County are expected to be rare.

Among farmworkers who completed the 2019 Needs Assessment Survey, 17% (n=25) reported receiving an injury at work. The majority (n=12) reported cuts, followed by falls (n=3). Males and females were equally likely to report having suffered a job-related injury. Among those respondents who reported injuries, less than a third (n=8) reported that their health was “good” or better. By comparison, among farmworker respondents who did not report receiving an injury at work, almost 50% (n=46) reported that their health was “good” or better. Reporting a work place injury can be a complicated process and a sensitive topic: survey respondents may not have felt comfortable fully disclosing injury despite responding anonymously.

### *Pesticide Exposure*

Pesticide exposure is one of the most common risk factors associated with farm labor. Farmworkers can suffer serious short- and long-term health outcomes as a result of pesticide exposure [24]. If a farmworker comes into direct contact with a pesticide, short-term acute effects may include stinging eyes, rashes, blisters, blindness, nausea, dizziness, and headaches. Extended low-level exposure to pesticides over the long-term can have chronic health effects such as cancer, infertility, birth defects, endocrine disruption, and neurological disorders. Studies have also found that children exposed to pesticides are at a higher risk for asthma, cancer, and neurodevelopmental problems [24]. For these reasons, pesticides are tightly regulated.

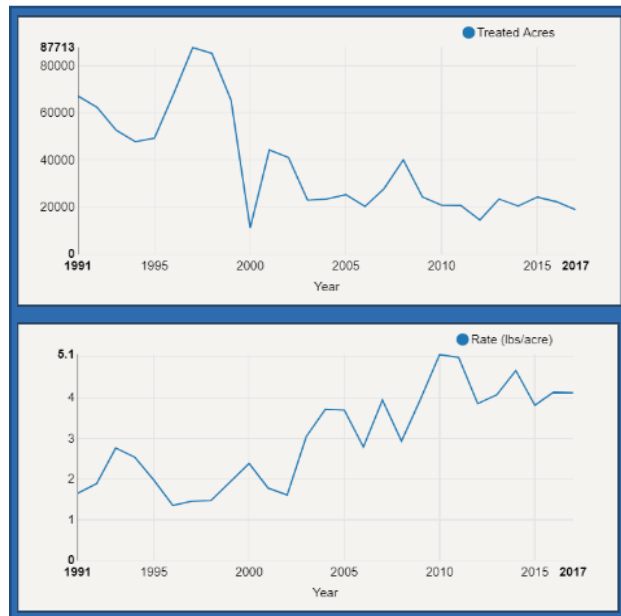
In San Mateo County since 1991, the number of acres treated with pesticides has declined significantly, but during that same time period the application rate has increased (see Figure 19). As a result, persons who work in areas that are treated with pesticides may be at risk of being exposed to a higher concentration of pesticides.

In California, every county has an agricultural commissioner's office that is tasked with pesticide use enforcement and serves as the local branch of the Department of Pesticide Regulation (a division of CalEPA) [3]. In San Mateo County, this is the Department of Agriculture, Weights and Measures. Growers are required to report all pesticide use to this office on a monthly basis and follow rules and regulations regarding buffer zones and drift. Local officials have the authority to inspect any grower facility at any time where pesticide activity is occurring, and can level agricultural civil penalties of up to \$5,000 per incident [3].

Furthermore, state law in California requires annual training on pesticides for fieldworkers. The training covers 20 required topics and must be presented in a language that the employee understands [3]. The hazard communication requirement states that safety information and information on what was applied to the fields within the last 30 days must be posted where the employees begin their day. Additionally, California requires employers report pesticide exposure incidents into a centralized system within 24 hours of an occurrence [25].

Most counties in California report significantly higher levels of pesticide use than San Mateo County, which consistently ranks in the bottom third of all counties in the state (40th out of 58 counties) [26]. Between 2014 and 2017, the top three pesticides applied in San Mateo County were potassium n-methyldithiocarbamate, 1,3-Dichloropropene, and pentachloronitrobenzene, respectively [26]. All three of these pesticides are considered highly toxic, but it is unlikely a farmworker would be directly exposed to them because they are strictly regulated (See Figure 20) [27].

**Figure 19** Trends in pesticide application in San Mateo County



*The top chart shows the number of treated acres, and the bottom chart shows the rate of application (pounds per acre). Charts are from the online California Pesticide Mapping Tool (Tracking California, 2020).*

**Figure 20** Characteristics of the top three pesticides applied in San Mateo County

Potassium n-methylthiocarbamate	1,3-Dichloropropene	Pentachloronitrobenzene
<ul style="list-style-type: none"> <li>• aka metam potassium</li> <li>• non-selective soil fumigant acts as a fungicide, nematocide, insecticide, and herbicide</li> <li>• acts as a fungicide, nematocide, insecticide, and herbicide</li> <li>• harmful if swallowed, inhaled, or absorbed through the skin.</li> <li>• causes severe burns and eye damage</li> </ul>	<ul style="list-style-type: none"> <li>• aka 1,3-D</li> <li>• soil fumigant</li> <li>• toxic if swallowed or absorbed through the skin. 1,3-D can cause serious eye irritation, is harmful if inhaled, and may cause respiratory irritation.</li> </ul>	<ul style="list-style-type: none"> <li>• aka PCNB</li> <li>• Fungicide</li> <li>• harmful if swallowed, inhaled, or absorbed through the skin</li> </ul>

National Center for Biotechnology Information et al., 2020

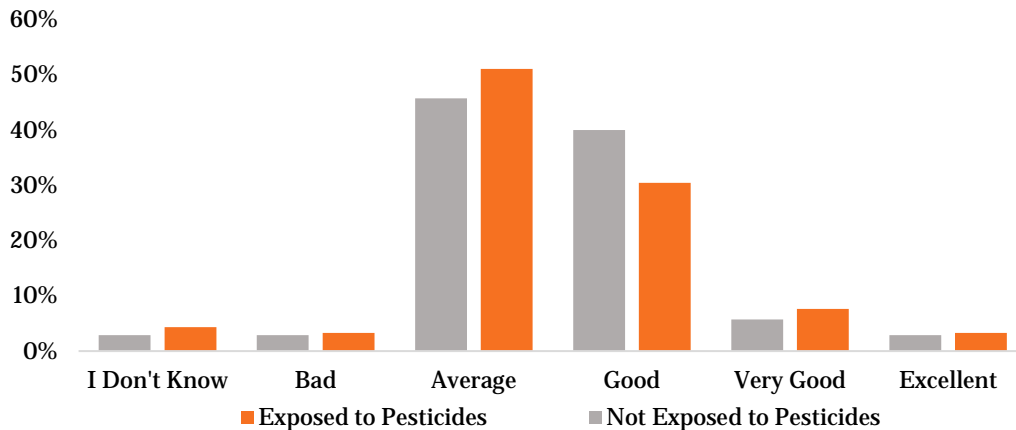
Almost 60% (n=92) of farmworker respondents to the 2019 Needs Assessment Survey reported having been exposed to pesticides at work, and just under 10% (n=15) reported they were unsure whether or not they had been exposed. Females reported exposure to pesticides at work at a higher rate than did males (70% versus 60%). Of respondents who reported having been exposed to pesticides, 99% (n=91) indicated they wore at least one form of protection while at work. While the pesticide exposure question was phrased in the context of exposure at work, the term “exposure” is very broad and future surveys should pose the question differently to get a better understanding of the type and extent of exposure. This would also allow a better understanding of whether the protection worn is adequate for the exposure.

**Table 11** Types of Protection Worn by Pesticide-Exposed Farmworkers (n=92)  
*respondents could select multiple answers*

Respirator	35
Gloves	84
Boots	54
Overalls	43
Face Protection	24
Solar Protection	44
No Protection	1

Self-reported health among those who reported exposure to pesticides at work was slightly worse than among farmworkers who did not report pesticide exposure. Among those who reported pesticide exposure, 41% said their health was “good,” “very good,” or “excellent;” eight percentage points lower than among those who were not exposed to pesticides (see Figure 21).

**Figure 21** Health of Farmworkers



While there are strict regulations to ensure pesticide-worker safety, there is often community fear about pesticide exposure and potential health related problems. Farm owners, on the other hand, may feel they are mandated to follow new and ever changing complex regulations. HCH/FH can tackle these serious issues by considering leveraging a Promotoras health model and developing relationships with farm owners.

## SOCIAL DETERMINANTS OF HEALTH

### *Food Security*

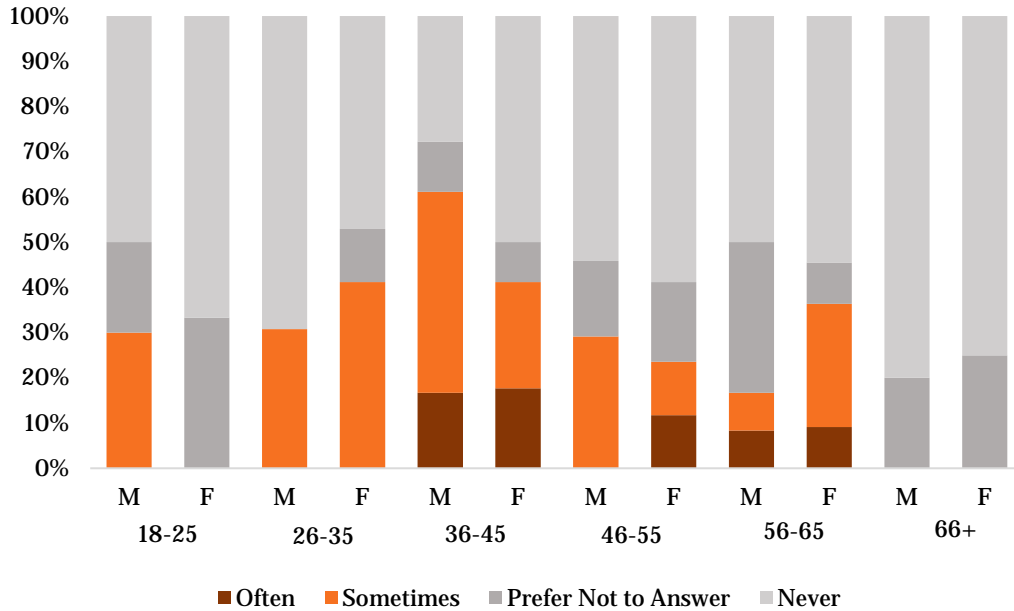
As of 2012, a third of low-income households in San Mateo County were food insecure [28]. San Mateo has one of the lowest CalFresh participation rates in the state among those who are income-eligible [28]. It is possible this participation rate will further decrease given the recent changes to the Public Charge rule (see “Immigration” section, above).

Farmworkers’ food access and eating patterns are influenced by work schedules, transportation, income fluctuations, and cultural preferences [28]. The 2019 Needs Assessment Survey aimed to capture the relative food security of respondents, as well as gather some information about their eating habits using the two-item Hunger Vital Sign HM Screen. A positive response to either of these two items indicates a high likelihood that the person is food insecure [29].

People between the ages of 36 and 45 are the most food insecure age cohort. This is also the largest cohort, with almost a third of all respondents falling in this age group (n=52). More than half of all

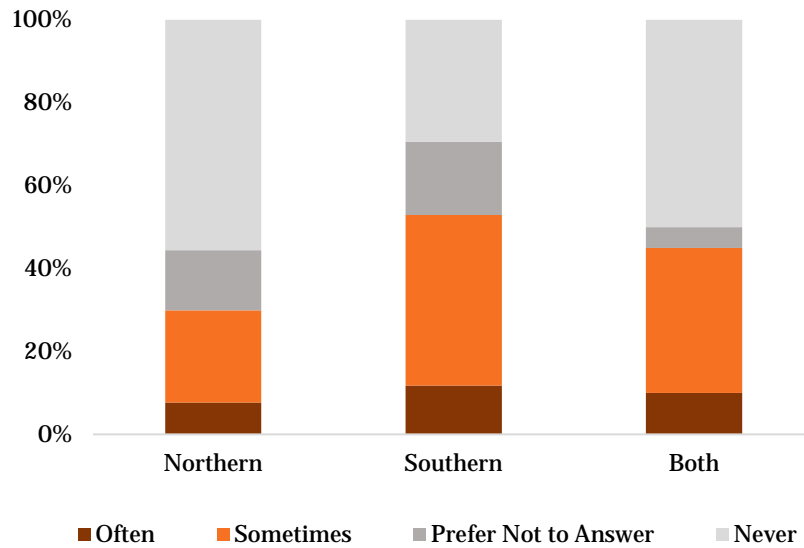
male respondents between the ages of 36 and 45 reported being “often” or “sometimes” worried about running and being unable to afford food (see Figure 22).

**Figure 22** Percent of responses to the question, “In the last 12 months, how often did you worry about running out of food before you had money to buy more?” disaggregated by sex and age



More than half of all respondents in the Southern part of San Mateo County reported they were “often” or “sometimes” worried about running out of food before they would have enough money to buy more (see Figure 23). Food insecurity was similarly high among those farmworkers who live and work in different parts of the county. Food insecurity was lowest in the northern part of the county, where only 30% of respondents reported being food insecure.

**Figure 23** Food Insecurity among farmworkers by Location. Percent of responses disaggregated by where respondent lives and works



This is likely because Pacifica and Half Moon Bay have more grocery stores and restaurants whereas the Southern part of the county is significantly more rural and does not have a major chain grocery store like Safeway. Of survey respondents who live in North Coast County, 72% indicated they could get or buy healthy food close to where they live or work. Meanwhile, of those respondents who live in South Coast County, only 43% responded that they could do so.

Lastly, among the 19 respondents who reported they had diabetes, 47% (n=9) screened positive for food insecurity and 21% (n=4) indicated they did not want to answer. This highlights a programmatic potential to focus on patients with diabetes and their ability to help manage the disease by having access to nutritious food.

*Language Barriers*

Language is often a health care barrier associated with the farmworker population, as some farmworkers only speak Spanish and have limited literacy [30]. However, only 5% (n=2) of survey respondents who said they had trouble accessing health care in the last 12 months noted “[clinic staff] don’t speak my language” as one of the reasons. Still, ensuring bilingual services are available and delivered in a culturally competent manner that uses the strong extended family, community, and spiritual supports found in Latino cultures should remain a goal for SMMC and HCH/FH contractors [21].

*Housing*

San Mateo County has a significant shortage of affordable housing which is acutely felt by the farmworker community on the Coast. For a full description and analysis of current housing status and recommendations, refer to the 2016 San Mateo County Agricultural Workforce Housing Needs Assessment. That Needs Assessment is referenced throughout this report and some of its findings are

briefly summarized in Tables 12, 13, and 14, on this and the following page, with additional information from the 2019 Survey administered by HCH/FH.

In 2016, there were approximately 468 agricultural workers (not including their families) living in housing specifically targeted to agricultural workers. This includes Moonridge I and II in Half Moon Bay and on-site housing, predominately in the South Coast region. An estimated 1,020 to 1,140 more affordable units for the agricultural workforce are needed [4].

**Table 12** Farmworker Housing Burden by Location of Housing (from the 2016 Agricultural Workforce Housing Needs Assessment)

	Live on Farm	Live off Farm
Number of Respondents	121	166
Live Away from Family	56.2%	13.9%
Households Facing Cost Burden	7.9%	48.3%
Households Facing Overcrowding	43.3%	39.7%
Median Rental Rate	\$124	\$1,000
Median Income	\$21,000	\$38,000

**Table 13** Farmworker Housing Burden by Job Type (from the 2016 Agricultural Workforce Housing Needs Assessment)

	Work in Nursery	Work in Non-Nursery
Number of Respondents	107	207
Live with Family Members	82.2%	57.3%
Households Facing Cost Burden	47.4%	21.4%
Households Facing Overcrowding	41.1%	44.2%
Households with no reported housing problems	61.7%	56.5%
Housing Unit needs repair	32.1%	40.7%
Median Rental Rate	\$892	\$400
Median Income	\$34,000	\$24,000



**Table 14** Farmworker Housing Burden by Work Location (from the 2016 Agricultural Workforce Housing Needs Assessment)

	Work in Northern Region	Work in Southern Region
Number of Respondents	149	159
Live in Same Region	97.3%	90.4%
Live with Family	78.5%	54.4%
Households Facing Cost Burden	40.6%	15.0%
Households Facing Overcrowding	36.4%	48.1%
Median Rental Rate	\$884	\$400
Median Household Income	\$30,000	\$25,000

However, the majority of Coastside area agricultural workers must compete on the open market for available housing. The median annual income for workers is about 58% below the median wage for all employees in San Francisco and San Mateo Counties [4]. The relatively low wages make it very difficult for farm laborers to compete for housing within the very tight for-sale and rental housing market conditions on the Coast. The 2016 Agricultural Workforce Housing Report found about 30% of farmworkers were excessively housing-cost burdened, and almost 10% faced extreme cost burdens related to their housing. It is estimated that only 28% of farmworkers in San Mateo County have adequate housing [6].

Of respondents to the 2019 Needs Assessment Survey, 53% (n=95) reported they live in an apartment, 37% (n=66) in a house, 3% (n=6) in a dormitory/bunk house on farm (aka on-site housing) and the remaining 8 were in the “other” category (garage, trailer, tent). In San Mateo County, the majority of on-site housing is in Pescadero and the majority of single-family housing is in Half Moon Bay [4].

Farmworkers living on-site in dorms or bunk houses are less likely to experience excessive housing cost burdens as compared to those living offsite. However “the affordability appears to have a trade-off, which is greater proportions of workers reporting overcrowding and/or housing problems and/or overall housing need of minor major repair”[4].

The 2019 survey under-represents the workforce living onsite (3% versus an estimated 30% per the 2016 Agricultural Housing Report), but 67% (n=4) of those who reported living in dorms rated the quality of their housing as either “bad” or “very bad.” Of those who rated their housing quality as “bad” or “very bad,” 17% (n=3) rated their health as “bad” and 22% (n=4) said their health as “good” or “very good.” Nearly a third of respondents (n=12) who reported they lived in a barracks-style

setting said that their housing was “too crowded.” While the survey numbers are small, they corroborate the 2016 Agricultural Housing Report and draw a connection between poor housing conditions and self-reported poor health. For those living onsite, reporting housing issues to farm owners/employers can be challenging as it may jeopardize both housing and work prospects whereas those living off-site are often excessively housing-cost burdened due to the high cost of rent.

Building adequate housing for the agricultural workforce is an ongoing concern in San Mateo County and extensive recommendations were made in the 2016 Agricultural Workforce Housing Needs Assessment. Producers and farmworkers say that a key reason for the County’s shrinking farm labor pool is the lack of available housing [4]. The strict and complicated regulatory environment in San Mateo County makes it difficult to build new farm housing in the area [31]. To try and address the issue of inadequate housing for farmworkers, two tax-raising measures were introduced and approved by voters to fund the Agricultural Workforce Housing Pilot Program, but the results of this program are not yet public [32]–[34].

#### *Job Security*

Job security/stability is linked to mental and physiological wellbeing [35]. The recent closure of Bay City Flower Company in Half Moon Bay – which resulted in over 200 employee layoffs in September 2019 – had a large impact on the farmworker community in SMC [36].

Employment rates in San Mateo’s agricultural sector have been trending down year-round since 2005 though wages have increased over this same period, from \$9.07/hour to \$13.97/hour, an increase which has kept pace with inflation [36]. For this community job security and housing are intimately connected. Based on the 2016 Agricultural Workforce Needs Assessment, a key reason for the County’s shrinking farm labor pool is the lack of available housing. During focus group sessions, producers indicated housing availability is a key concern for producers in recruiting and retaining employees. At the same time, agricultural workers indicated housing availability severely constrained their job mobility, and that workers living in on-farm housing would be reluctant to leave an unsatisfactory employment situation, because of the lack of other viable housing choices if they lost their employer-provided housing.

Additionally, there is fear among this community that marijuana enterprises will increase on the Coast due to its legalization. This would result in a net loss of employment opportunities as federal regulations bar undocumented workers from participating in the production of cannabis [36]. At the writing of this report, there are no marijuana growers on the Coast and 2 hemp growers. The HCH/FH program should continue monitoring the crop mixture in SMC and keep an awareness of changing needs within the community.

### *Transportation*

In a national needs assessment, lack of safe transportation was identified the number one barrier to healthcare access by farmworkers and migrant health professionals [37]. In the 2019 Needs Assessment Survey, over 42% (n=78) of all respondents listed public transportation as way to improve life in San Mateo County. It also found that among those individuals who said they had not seen a health provider in the last 12 months, 18% (n=8) indicated lack of transportation as a barrier.

The 2019 Needs Assessment Survey found that 66% (n=102) of farmworkers surveyed both lived and worked in the northern part of the county, 21% (n=33) both lived and worked in the southern part of the county, and 13% (n=20) lived in one part of the county and worked in the other.

Further, cars were by far the most common form of transportation, with 87% of farmworkers listing that they either got to work in a “car” (55%) or by “carpooling” (32%). All respondents who live and work in different parts of the county listed that they either carpooled or rode to work in a car. Car reliance was next highest in the South, where 87% said they either carpooled or arrived at their job in a car. Alternative forms of transportation were highest in the North, where 18% of respondents said they either walked, biked, or rode the bus to work. This is to be expected as there is more development in the North Coast.

These findings confirm the need to advocate for better public transportation on the Coast as well as ensure that services are available in both the North and South Coast.

## FARMWORKER SURVEY LIMITATIONS

Limitations to the 2019 Needs Assessment Survey data collection and analysis process are outlined below; the findings described above should be considered with these limitations in mind.

- Only 180 farmworkers were surveyed; this relatively small sample size can give an indication of the population but cannot be used to extrapolate to the general population
- A high number of survey administrators (~15) introduced large variability in survey distribution, despite the training event.
- Some data may be underreported in the survey in cases where respondents may have felt uncomfortable disclosing (accidents at work, for example).
- Data around pesticide exposure should be interpreted with caution; the survey did not include a clear definition of what was meant by “exposure” to pesticides, or ask respondents to identify the type of exposure that was experienced.
- We do not have information on the extent to which survey respondents overlap with the population of people accessing services through HCH/FH or SMMC (and who are thus represented in UDS and claims data). This makes it difficult to draw conclusions from comparisons across the two data sources.
- We do not have data on the distribution of farmworkers across the County (e.g., how many farmworkers in the full population of SMC work and live in the North versus the South). This makes it difficult to know how representative the survey population is of the actual farmworker population.

# PEOPLE EXPERIENCING HOMELESSNESS

## BACKGROUND

San Mateo County Health is one of 1,362 health centers receiving funding under Health Resources and Services Administration (HRSA) Section 330(h) of the Public Health Service Act to service individuals experiencing homelessness. Healthcare for Homeless (HCH) programs connect individuals experiencing homelessness to outpatient care – primary, dental, and mental health. Frequently this is achieved through robust case management for example providing transportation and signing people up for health insurance.

HRSA defines homelessness broadly, including those who are ‘couch surfing’ or living in Permanent Supportive Housing. This allows health centers to connect people who are housing insecure to services. Below are the homeless categories HCH programs use:

Street	Homeless Shelter	Transitional Housing	Doubling Up	Other
<ul style="list-style-type: none"><li>• This includes someone living on a street or in their vehicle</li></ul>	<ul style="list-style-type: none"><li>• Short term or emergency shelter, often in a communal area</li></ul>	<ul style="list-style-type: none"><li>• Also known as “transitional shelter” usually in a private unit with longer lengths of stay.</li><li>• Patients may go from an emergency shelter to a “transitional shelter”.</li></ul>	<ul style="list-style-type: none"><li>• Temporarily living with friend or <i>extended</i> family members with no tenancy rights</li><li>• Often referred to as “couch surfing”</li></ul>	<ul style="list-style-type: none"><li>• Single residency occupant (SRO)</li><li>• Hotels/motels</li><li>• day-to-day paid housing</li><li>• Permanent supportive housing</li></ul>

# HEALTH SURVEY FOR PEOPLE EXPERIENCING HOMELESSNESS

## SURVEY DESIGN

The survey for people experiencing homelessness was developed primarily to understand health needs of the aging homeless population and how they compare to the general aging population (see Appendix B). Numerous resources and stakeholders were consulted to generate the survey, including:

**Table 15** Survey Resources and Stakeholders

Resources Referenced:	Stakeholders consulted:
– San Mateo County Senior Homeless Population Needs Assessment, Prepared for Mission Hospice by Peninsula Conflict Resolution Center, January 11, 2019	– HCH/FH Medical Director
– 2019 San Mateo County Medical Respite Data Collection & Analysis, Prepared by Irene Pasma, County of San Mateo Health Care for the Homeless/Farmworker Health Program and Francine Serafin-Dickson, Hospital Consortium of San Mateo County	– JSI
– San Mateo County Aging and Adult Services Needs Assessment	– HCH/FH Board members
	– LifeMoves Staff
	– HCH/FH QI/QA Committee

## SURVEY ADMINISTRATION

Surveys were administered by HCH/FH contractors, typically by giving the survey to clients during the intake process. A kick-off call was held to walk administrators through the survey and answer any questions. If someone was not able to attend the call, a separate call was scheduled.

Surveys were administered by the following entities:

- **Safe Harbor Shelter** – an adult shelter in South San Francisco run by Samaritan House
- **Maple Street Shelter** - an adult shelter in Redwood City run by LifeMoves
- **LifeMoves Homeless Outreach Team (HOT)** – case managers who go to some of the hardest-to-reach homeless individuals typically living on the street/encampments
- **Ravenswood Family Health Care** – an FQHC in East Palo Alto; the clinic’s Street Team administered the surveys at some other EPA locations for example the shelter directly across the street
- **PHPP Mobile Van** – goes to various locations throughout San Mateo County

- **PHPP Street Team** – goes to various locations throughout San Mateo County
- **HCH/FH Staff** – conducted a handful of surveys by joining PHPP Street Team

These organizations have contract agreements for data sharing with HCH/FH. An individual could decline to complete a survey or stop at any time while filling one out. Surveys were available in English, Spanish and Tongan. If an individual did complete a survey, he or she received a \$5 Safeway gift card.

**Table 16** Survey Administration

Entity Administering Survey	Number of Surveys Administered	Percent of Total (n=274)
HOT	8	3%
Maple Street Shelter	62	23%
Mobile Clinic	42	15%
Ravenswood	80	29%
Safe Harbor Shelter	61	22%
Street Team	21	8%

## RESPONDENT CHARACTERISTICS

A total of 274 surveys were administered and completed by individuals ranging from age 15 to 85. Roughly two-thirds of respondents were male, and the median length of homelessness was just under one year.

**Table 17** Age of Survey Respondents (n=274), average age: 48.5 years

Under 18	2	1%
18-29	30	11%
30-39	46	17%
40-49	43	16%
50-59	78	28%
60-69	48	18%
70-79	12	4%
80+	2	1%
Blank	13	5%

**Table 18** Gender Identity of Survey Respondents (n=274)

Female	100	36%
Male	170	62%
Other	1	0%
Blank	3	1%

**Table 19** Length of Homelessness among Survey Respondents (n=274)

Less than 1 month	28	10%
1 to 6 months	50	18%
>6 to 12 months	28	10%
>1 to 3 years	59	22%
>3 to 5 years	26	9%
>5 to 10 years	27	10%
>10 years	21	8%
Blank	35	13%

## HOMELESSNESS AND HEALTH

The experience of being homeless has detrimental impacts on an individual’s physical and mental health [38]. Adults experiencing homelessness suffer from a disproportionate share of chronic health conditions and are three-to-four times more likely to die prematurely than non-homeless persons [38], [39]. The National Coalition for the Homeless estimates that up to a quarter of people experiencing homelessness also have severe mental health conditions [39].

Experiencing homelessness also increases utilization of high-cost care [38]. Hospital stays among people experiencing homelessness in the United States are nearly twice as long as the average stay, and cost over \$2,500 more on average. These stays were four times as likely to take place within a week of a prior emergency department visit or hospital stay, and readmission risk is much higher when patients are discharged to the street or a shelter where treatment and recovery are disrupted. In San Francisco, people experiencing homelessness account for 30% of emergency psychiatric service episodes [39]. Therefore, helping patients establish and maintain primary care physicians has the potential to keep people healthier and keep health system costs lower.

## HOMELESSNESS IN SAN MATEO COUNTY

San Mateo County and much of California is facing an affordable housing crisis. California has 13 of the 14 least affordable metropolitan areas in the country, and a shortfall of 1.5 million affordable homes [40]. Approximately 7,500 families in SMC are on closed waiting lists for public housing and rental assistance, and eight in 10 residents rate the availability of affordable housing in the community as “fair” or “poor” [21], [41]. The high cost of living and low supply of affordable housing are driving a growing and increasingly urgent homelessness crisis in SMC and across the state, which has direct impacts on health outcomes for individuals [40], [42].

The 2019 Point In Time (PIT) Count conducted in San Mateo County (SMC) identified 1,512 people experiencing homeless on a single night, composed of people on the street and in shelters. The single-night total was 21% higher than the PIT Count conducted in 2017, though less than the 2011 and 2013 Counts [43].



An estimated 4,638 to 6,798 people experience homelessness in the County annually using the broader HRSA definition of homelessness [6]. This is the target population for the HCH/FH program, though calculating the number of individuals ‘doubling up’ is very complicated and likely under-represented in this estimate [43].

## DEMOGRAPHICS

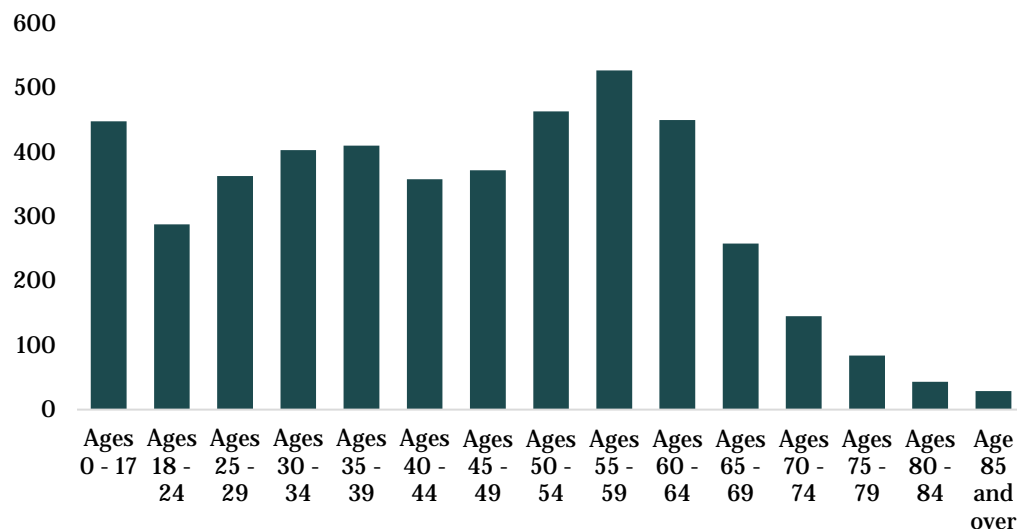
Table 20 below describes the race/ethnicity of people experiencing homeless in SMC in 2018, as well as the race/ethnicity of those people experiencing homelessness who received services at SMMC or HCH/FH contracts.

**Table 20** Race/Ethnicity of People Experiencing Homelessness in SMC. Data sources: County of San Mateo Human Services Agency, 2019; San Mateo County Health Services Agency, 2019; County of San Mateo, 2016

	2019 PIT Count (N=1,512)	Received services through HCH/FH in 2018 (n=4641)	General Population of SMC
White	66.6%	51%	39.9%
Black/African American	13.3%	11%	2.9%
Asian	2.5%	7%	28.3%
American Indian / Alaska Native	6.2%	0.5%	0.8%
Native Hawaiian / Pacific Islander	3.6%	4%	1.6%
Multiple races	7.8%	10%	4.5%
Hispanic/LatinX	38.1%	32%	25.1%
Unreported		17%	

Individuals experiencing homelessness in SMC are predominantly male (66.9% vs. 32.9% female) and white. These figures were similar for 2019 Needs Assessment Survey respondents, 37% of whom identified as female, 63% of whom identified as male, and one of whom responded “other.” The median age of patients experiencing homelessness who were seen at San Mateo Medical Center (SMMC) in 2018 was 47, and the median age of 2019 Needs Assessment Survey respondents was 50 [18]. Figure 24 below depicts the age distribution of people experiencing homelessness who received services through HCH/FH in 2018; previous needs assessments suggest that the number of seniors experiencing homelessness is increasing in the County [6].

**Figure 24** 2018 Age Distribution Of Individuals Experiencing Homelessness



In 2019, 21.2% of people experiencing homelessness in SMC were chronically homeless, a slight increase from 2017 [43].<sup>5</sup> Among 2019 Needs Assessment Survey respondents, the median length of homelessness was just under one year (11.97 months), with the shortest time being less than one month and the longest being nearly 30 years. Half of respondents reported being homeless before (50%).

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<sup>5</sup> Chronic homelessness is defined by the Department of Housing and Urban Development as “someone who has experienced homelessness for a year or longer, or who has experienced at least four episodes of homelessness in the last three years, and also has a condition that prevents them from maintaining work or housing” (Point-in-Time, 2017).

## WHERE AND HOW PEOPLE ARE SHELTERED

Of the 1,512 individuals experiencing homelessness identified in the 2019 PIT Count, 60% (901) were unsheltered (living on streets, in cars, in recreational vehicles, or in tents), and 40% (611) were sheltered (in emergency shelters and transitional housing programs). The highest per capita homeless populations are concentrated in the southern part of the County, in Redwood City and East Palo Alto, the poorest city in the service area, and in the northern coastal community of Pacifica. The County's largest unsheltered homeless populations were also located in Redwood City, East Palo Alto, and Pacifica [6]. Figure 25 below highlights the areas in the County with the largest populations of unsheltered individuals, and their location with respect to health care services and shelters.

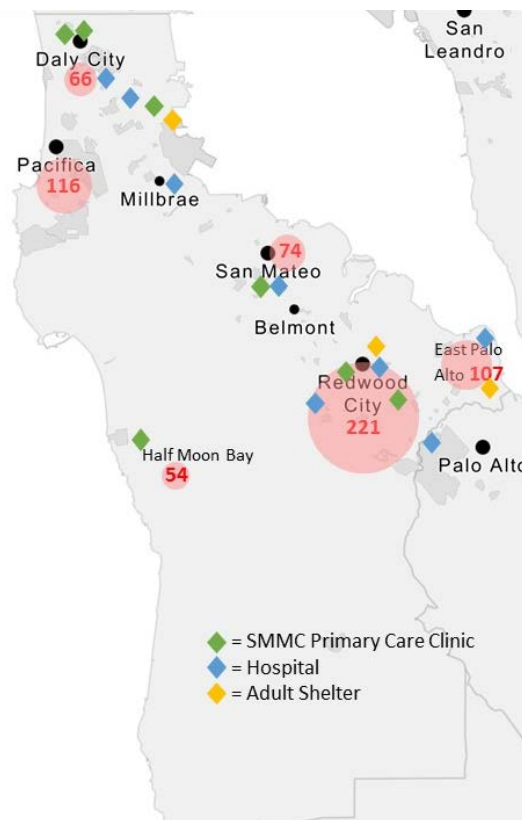
There was an overall increase in homelessness in SMC from 2017 to 2019. The PIT Count revealed that this increase was driven primarily by a significant increase (127%) in the number of people living in recreational vehicles [43]. This is a trend that has been seen in other counties in the Bay Area, and is likely related to the high cost of living leading to individuals with jobs being unable to afford homes or rent. A separate recent study found that 50% of people living in vehicles in San Mateo County were not connected to health care, suggesting a gap in services for this growing population [44]. The 2019 PIT also found a 24% increase in the number of people sleeping on the street, and a 7% decrease in the number of people sleeping in cars.

Among 2019 Needs Assessment Survey respondents, 65% were sheltered at the time of the survey, and 35% were unsheltered. The median ages of the two groups were similar (51 and 50 respectively).

## HEALTH OF PEOPLE EXPERIENCING HOMELESSNESS IN SMC

The 2019 PIT Count found that up to 31% of sheltered and 23% of unsheltered individuals reported severe mental illness, and up to 21% of sheltered and 12% of unsheltered individuals reported alcohol and/or drug use. Similarly, of the patients experiencing homelessness who received services through HCH/FH in 2018, 25.9% (1,201) were diagnosed with mental health disorders and 17.1% (793) were diagnosed with substance use disorders [14]. For those patients experiencing homelessness who had

**Figure 25** Top 6 locations for unsheltered people experiencing homelessness (2019 PIT Count)

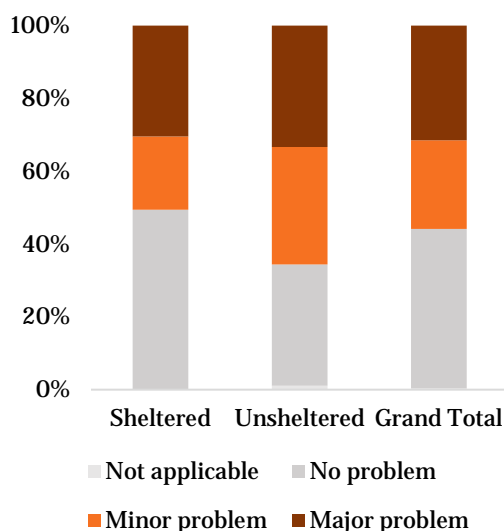


emergency encounters at SMMC in 2018, eight of the top ten and 12 of the top 20 diagnoses were mental health or substance use related [18].

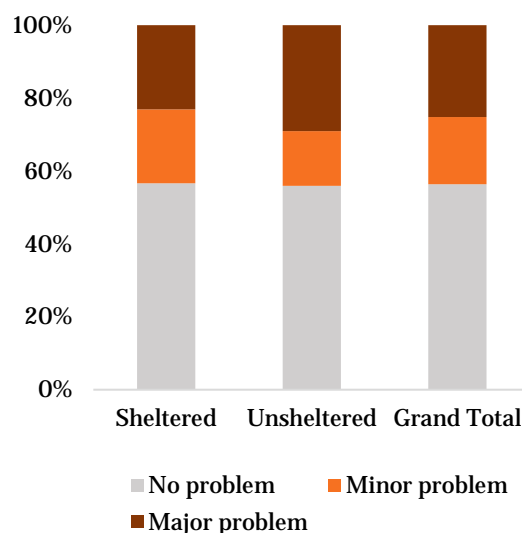
Outpatient encounters at SMMC in 2018 for patients experiencing homelessness were dominated by physical health diagnoses, with diabetes mellitus, chronic pain, and hypertension being the three most common [18]. Breast cancer is also a common diagnosis among this population, with 71 patients diagnosed with breast cancer in 2018 (the 11<sup>th</sup> most common diagnosis for outpatient encounters at SMMC), despite the fact that breast cancer screening is lower among the population of people experiencing homelessness (42%) than among the general SMMC population (75%) [18]. Further, colorectal cancer screening among homeless clients at SMMC is lower (24%) than the general population (60%) [18]. This is a large area of opportunity for SMMC and has been brought to the attention of the hospital Quality Improvement group. Of all patients experiencing homelessness who received services through HCH/FH in 2018, 12.9% (600) were diagnosed with diabetes mellitus, 22.2% (1,034) were diagnosed as overweight or obese, 10.6% (492) were diagnosed with heart disease, and 22.3% (1,036) were diagnosed with hypertension [14].

Among 2019 Needs Assessment Survey respondents, 62% described their general health as “good”, “very good”, or “excellent.” This figure was the same regardless of whether an individual was sheltered or unsheltered at the time of the survey. The top six problems respondents reported facing over the last 12 months were: 1. stress or anxiety; 2. dental pain and other problems; 3. feeling depressed; 4. feeling lonely, sad, or isolated; 5. chronic pain; and 6. weight management/healthy eating. Figures 26 and 27 show that some of these conditions vary by shelter status; for both dental pain/problems and chronic pain, unsheltered individuals were slightly more likely to report them as a “major problem” than sheltered individuals.

**Figure 26** Reports of dental pain and other problems as a problem in the last 12 months, by shelter status

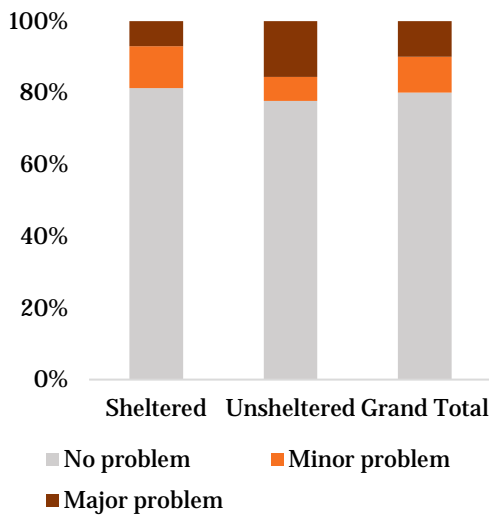


**Figure 27** Reports of chronic pain as a problem in the last 12 months, by shelter status

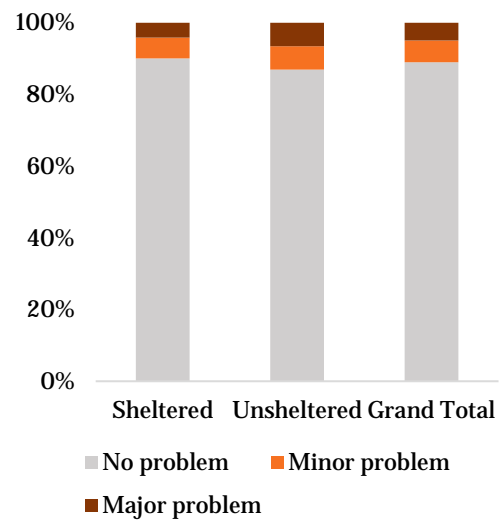


Numerous reported health challenges among 2019 Needs Assessment Survey respondents varied by shelter status, as described in Figures 28-31 below. Unsheltered individuals were more likely to identify incontinence, kidney issues/failure, and accidental falls causing injury as a problem they faced in the last year. It may be that individuals with these health conditions are more likely to be turned away by shelters, and thus end up unsheltered, because shelters are not equipped to care for individuals with complex needs. Interestingly, cancer was much more likely to be reported as a problem for sheltered individuals.

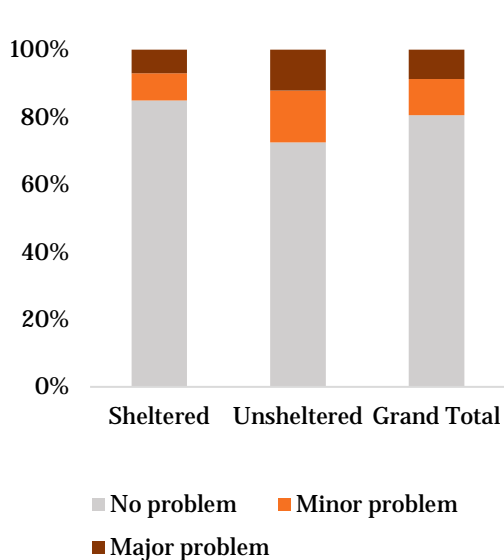
**Figure 28** Reports of bladder or bowel incontinence/toileting as a problem in the last 12 months, by shelter status



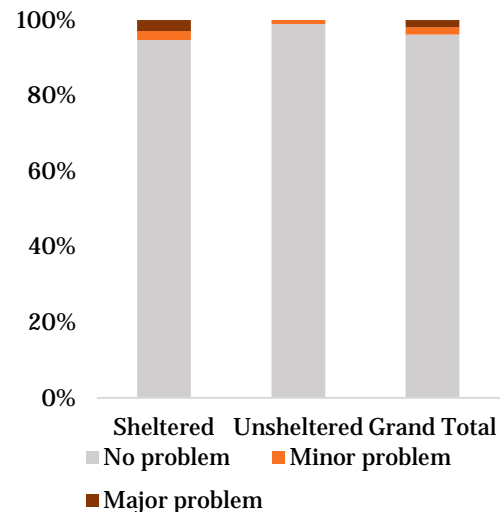
**Figure 29** Reports of issues with kidneys/kidney failure as a problem in the last 12 months, by shelter status



**Figure 30** Reports of accidental falls causing injury as a problem in the last 12 months, by shelter status



**Figure 31** Reports of cancer as a problem in the last 12 months, by shelter status



## SOCIAL ISOLATION

Social isolation and loneliness have been linked to increased risk for numerous physical and mental health conditions, including heart disease, obesity, anxiety and depression, and cognitive decline [45]. Roughly a quarter (24.7%) of 2019 Needs Assessment Survey respondents identified feeling lonely, sad, or isolated as a major problem they faced in the last year. This number was highest among respondents under 30 (29.4%) and age 70 and above (28.6%). However, 70% of respondents “agreed” or “strongly agreed” that there are people they can reach out to if they need help, and 65% “agreed” or “strongly agreed” that they feel welcome in their community. Younger respondents (0-29) were much more likely to feel welcome (82% “agreed” or “strongly agreed”) than older adults, many of whom respondent neutrally.

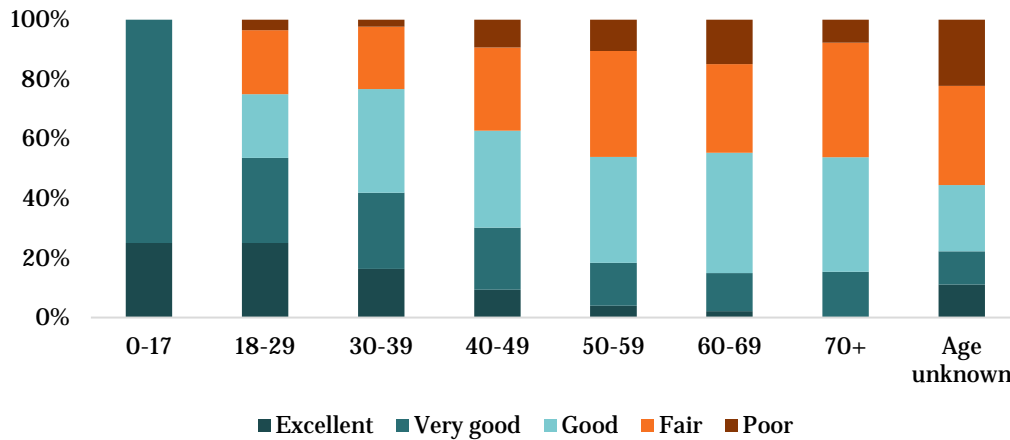
## AGING AND HOMELESSNESS

Physical and mental health conditions associated with aging, including incontinence, ability to manage activities of daily living, and dementia, can require a level of care and service that many shelters are not equipped to provide [46]. For the general population, these types of conditions and symptoms typically emerge when an individual is in their 70s and 80s [47]. The combination of an aging homeless population and the fact that people experiencing homelessness may experience these conditions at an earlier age than the general population means there may be a rapidly growing population whose needs cannot currently be met in shelters [46].

Nationally, there is a surge in older homeless people driven by a single group – younger baby boomers born between 1955 and 1965. This group has made up a third of total homeless population for several decades, meaning in 2014 individuals older than 50% made up 31% of the nation’s homeless population. More recent reports indicate more than half of homeless adults in the United States are over age 50 [48]. While HCH/FH has heard individuals experiencing homelessness are 50 and older in San Mateo County, HCH/FH data 2015-2019 shows the average age of a homeless client seen at SMMC or a contractor through HCH/FH was 42 years old [46]. This might indicate older individuals are not coming in for health care services and closer collaboration between HCH/FH and San Mateo County’s Aging and Adult Services is an opportunity.

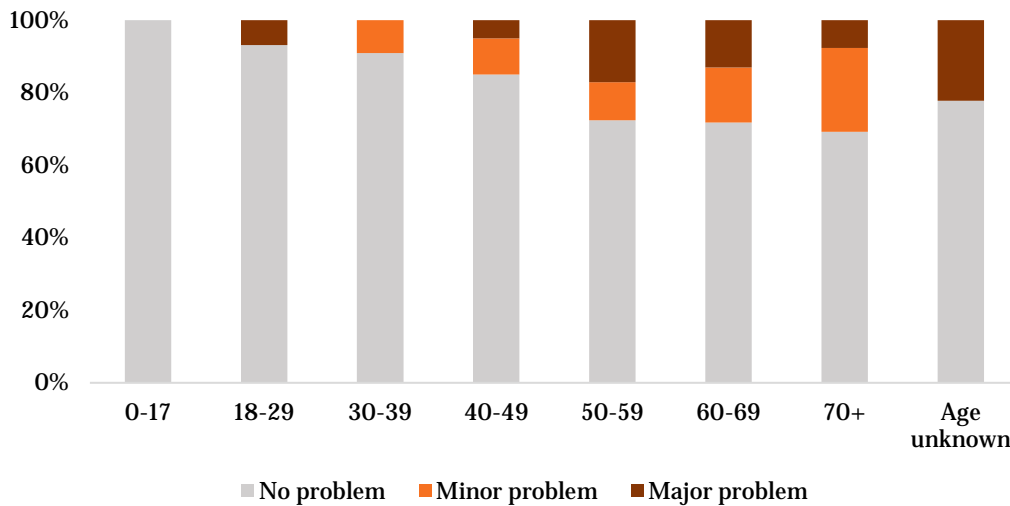
Due to national trends and anecdotal evidence in the County, this Needs Assessment attempted to better understand ailments associated with aging. Fifteen percent of 2019 Needs Assessment Survey respondents reported having trouble getting or keeping a shelter bed due to health reasons; the median age for this group was slightly higher than those who did not report trouble getting or keeping a shelter bed (55.5 years vs. 50 years). San Mateo County adult shelters may consider boosting their capacity to address clients’ medical issues.

**Figure 32** Self-reported general health among survey respondents, by age

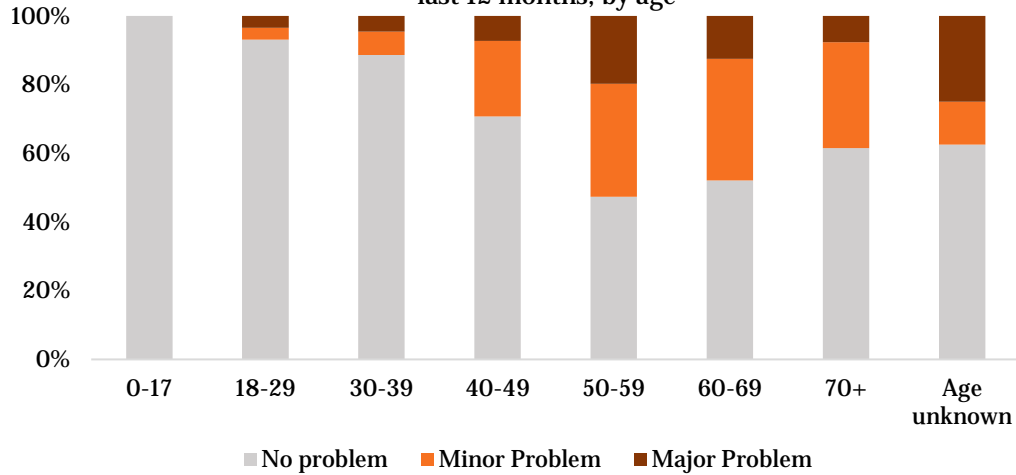


Recent patient encounter data from SMMC does not reveal a different in the median age of onset for dementia or incontinence between the general population and individuals experiencing homelessness [18]. However, 2019 Needs Assessment Survey data reveals that respondents aged 50-59 report facing similar aging-related conditions and challenges as older respondents. Figures 33-38 show that there is an increase in reports of incontinence, vision loss, problems with moving around (walking or changing clothes), chronic pain, accidental falls causing physical injury, and getting in and out of bed as minor or major problems among respondents aged 50-59.

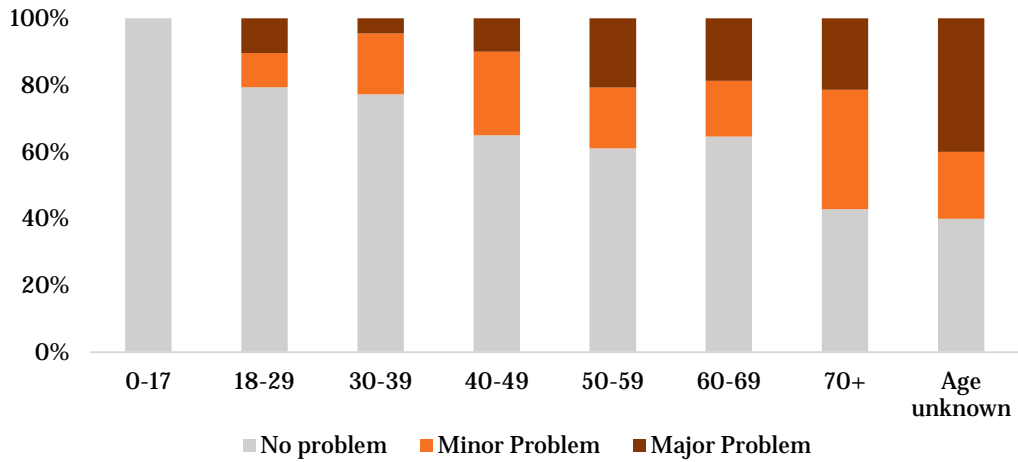
**Figure 33** Reports of bladder or bowel incontinence/toileting as a problem in the last 12 months, by age



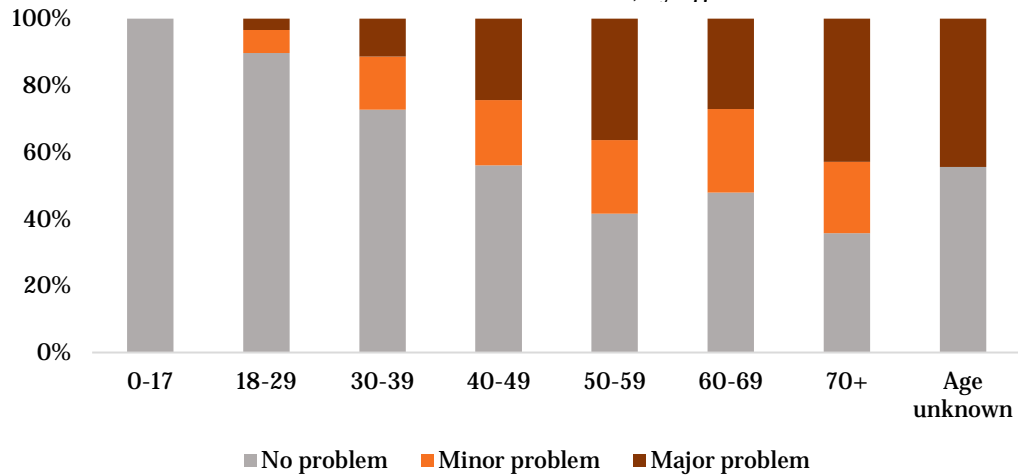
**Figure 34** Reports of vision loss as a problem in the last 12 months, by age



**Figure 35** Reports of problems with moving around (like walking or changing clothes) in the last 12 months, by age

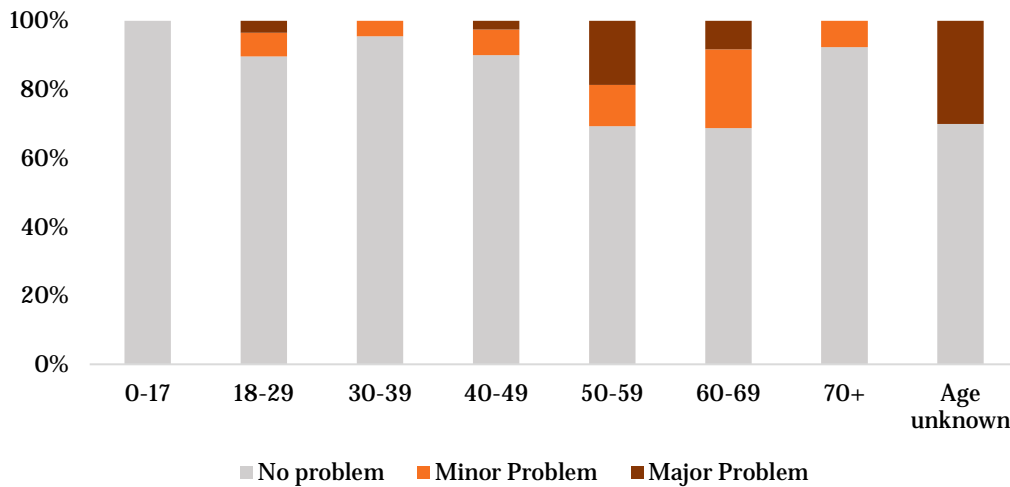


**Figure 36** Reports of chronic pain as a problem in the last 12 months, by age

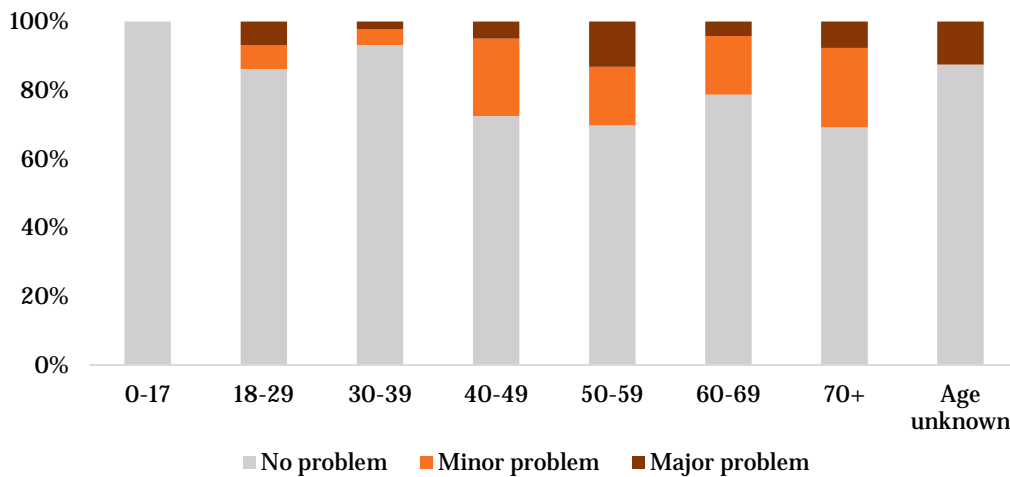




**Figure 37** Reports of accidental falls causing injury as a problem in the last 12 months, by age



**Figure 38** Reports of problems getting in and out of bed in the last 12 months, by age



Effective January 2019, SB1152 mandates California hospitals cannot release patients experiencing homelessness to the streets without adequate planning to combat “patient dumping” [49]. However, in many instances, the appropriate or best location for discharge is unavailable. In an effort to better understand appropriate discharge locations for homeless individuals from hospitals in San Mateo County, hospital discharge planners at Sequoia, Seton, San Mateo Medical Center, and Kaiser (Redwood City and South San Francisco) hospitals were asked to respond to a survey looking back over 2 weeks’ worth of discharges of homeless patients. Their responses overwhelmingly indicated long-term placement as a large need in the County. It can be assumed this is due to an aging population as well as complex health needs which discharge planners do not expect the individual will be able to overcome living independently. This is particularly alarming because Board and Cares

across California are closing due to low reimbursement rates and increasing housing costs [50]. At the time of writing this report, the first ever county Medical Respite pilot has begun in South San Francisco through a partnership between Health Plan of San Mateo and Whole Person Care. This 6-bed facility is intended for 4-6 week stays for individuals experiencing homelessness needing to recuperate after a hospital stay. While this is an exciting and important development, the larger need of longer term care remains unmet.

**Table 21** Hospital Discharge Trends of People Experiencing Homelessness

Discharge Location Post Hospital Stay	Percentage of Homeless Individuals at Discharge
Medical Respite	14%
Short term skilled nursing facility (SNF)	14%
Long term placement (Board & Care/Assisted Living, Long term SNF)	46%
Mental Health/Substance Abuse Services	14%
Other (shelter, hospice)	13%

## ACCESS TO CARE AND SERVICES

Unsheltered individuals experiencing homelessness tend to be frequent users of emergency services and often face significant barriers to receiving appropriate health care [43]. Among all 2019 Needs Assessment Survey respondents, 62% reported visiting the emergency room in the last year and 38% reported staying at a hospital for longer than one night in the last year. 65% also reported seeing a doctor or nurse for an outpatient visit in the last year, 38% reported going to therapy or counseling, and 28% reported seeing a dentist in the last year.

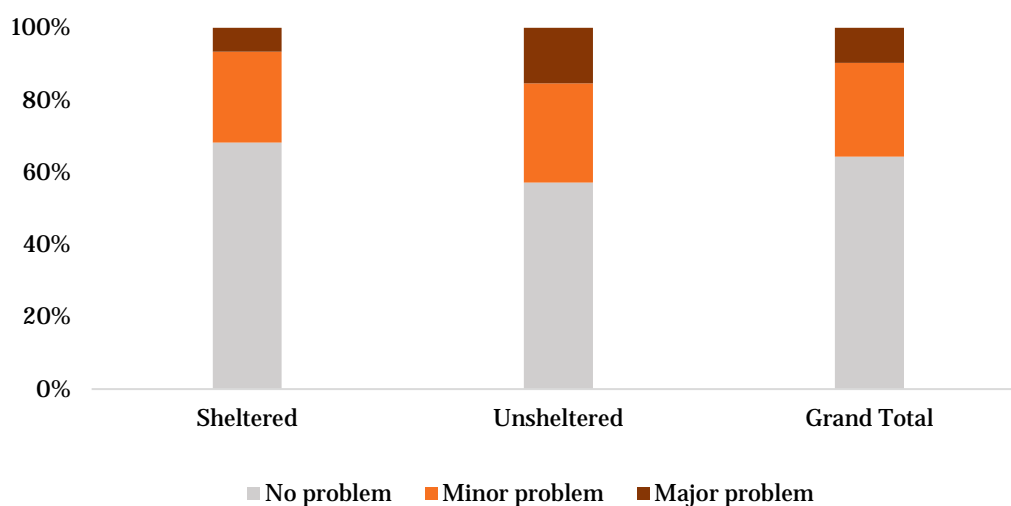
## BARRIERS TO CARE

The 2017 HCH/FH Program Needs Assessment identified length of time to get an appointment, inability to afford healthcare bills, and a lack of insurance as significant barriers to care for people experiencing homelessness. In 2018, 27% (1,267) of HCH/FH patients experiencing homelessness were uninsured, and an additional 14% had an unknown insurance status. 2019 Needs Assessment Survey respondents had higher levels of insurance, with only 9% reporting having no insurance. However, among those respondents who provided a reason for not receiving outpatient care, 14% cited a lack of insurance. Additionally, a quarter (26%) of respondents who provided a reason for not receiving dental care named a lack of insurance or inability to afford the cost.

## FOOD INSECURITY

As noted above, food security is a challenge for populations across SMC. A 2016 study in SMC found that 79% of people experiencing homelessness reported currently accessing free meals, and 59% used a food pantry [28]. Among individuals surveyed in the 2019 PIT Count, 55% had accessed free meals and 41% were recipients of CalFresh. Among 2019 Needs Assessment Survey respondents, 9% reported feelings of hunger as a major problem in the last 12 months, and 20% named weight management/eating health as a major problem. As Figure 39 shows, feelings of hunger were a more significant problem for individuals who were unsheltered at the time of the survey.

**Figure 39** Reports of feelings of hunger as a problem in the last 12 months, by shelter status



Beyond food security, food nutrition is another important consideration for individuals experiencing homelessness especially those with diabetes or hypertension. Managing these diseases requires low-carbohydrate diets but this would be challenging in a shelter or street setting, or through food received at a food pantry. LifeMoves' Maple Street adult shelter conducted a Nutrition Food Assessment in 2018 and hired a nutritionist to help the shelter better plan its meals to meet its clients' health needs [51]. Other shelters in San Mateo County can consider similar programs.

## HOMELESS SURVEY LIMITATIONS

Limitations to the 2019 Needs Assessment Survey homelessness data collection and analysis process are outlined below; the findings described above should be considered with these limitations in mind.

- Clients often filled out the survey themselves, which could mean they did not understand a question or did not answer all the questions. When someone else administered the survey to the client, Question 4 – which asks clients to rate about 15 health issues – was extremely tedious; HCH/FH staff were later told and witnessed themselves when administering surveys that the question led to administrator and client burn out.
- The survey is administered at places where individuals are already connected to some type of services, which may lead to bias in the responses. This was acceptable to the team because the purpose of the survey was to better understand homelessness and aging and to a lesser extent barriers to care. Still, this excludes homeless individuals who are likely the most difficult to connect to services.
- Survey administrators have been homeless providers for a long time and as much as possible ensured an individual only filled out one survey, but it is possible an individual filled out more than one survey, particularly if they moved between shelters during the time of survey administration.
- When breaking down survey data by age group and response categories, the sample sizes for analysis became small; they may not reflect the trends or breakdowns of a larger population.
- We do not have information on the extent to which survey respondents overlap with the population of people accessing services through HCH/FH or SMMC (and who are thus represented in UDS and claims data). This makes it difficult to draw conclusions from comparisons across the two data sources.

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## **APPENDIX A**

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### **FARMWORKER SURVEY, PUBLIC CHARGE FLIERS, ELIGIBILITY CRITERIA & SURVEY ADMINISTRATION INSTRUCTIONS**

# 2019 HEALTH SURVEY DRAFT

LOCATION OF SURVEY: \_\_\_\_\_

Thank you for participating in this survey. **Your responses are confidential and anonymous.** The information collected will be used to improve San Mateo County services.

## GENERAL INFORMATION

<b>1a. What year were you born?</b>	<b>1b. What is your gender?</b>
<b>2. Are you a farmworker or a family member of a farmworker? Mark all that apply.</b>	
<input type="checkbox"/> Farmworker, if yes: For how long? _____	<input type="checkbox"/> Family of a Farmworker If family member, what is your relationship to the farmworker?
<b>3a. What do you like about living or working in San Mateo County?</b> [mark all that apply]	<b>3b. What is something that could be better?</b> [mark all that apply]
<input type="checkbox"/> Weather <input type="checkbox"/> Job opportunities <input type="checkbox"/> I feel welcome in my community <input type="checkbox"/> Schools <input type="checkbox"/> Friends and family are here <input type="checkbox"/> Other:	<input type="checkbox"/> Better public transportation <input type="checkbox"/> Better schools <input type="checkbox"/> More grocery stores/access to fresh food <input type="checkbox"/> More affordable housing <input type="checkbox"/> More activities for kids and older adults <input type="checkbox"/> Other:
<b>4a. What is your health insurance?</b> (select all that apply)	<b>4b. If you have a child/children, what is their health insurance?</b>
<input type="checkbox"/> Medi-Cal <input type="checkbox"/> Medicare <input type="checkbox"/> ACE <input type="checkbox"/> No insurance <input type="checkbox"/> Private insurance: _____ <input type="checkbox"/> Don't know	<input type="checkbox"/> Medi-Cal <input type="checkbox"/> Medicare <input type="checkbox"/> ACE <input type="checkbox"/> No insurance <input type="checkbox"/> Private insurance: _____ <input type="checkbox"/> Don't know <input type="checkbox"/> Not applicable, i.e. do not have children
<b>5. What city do you live in?</b>	
<input type="checkbox"/> Pescadero <input type="checkbox"/> Pacifica <input type="checkbox"/> Half Moon Bay <input type="checkbox"/> El Granada <input type="checkbox"/> Moss Beach <input type="checkbox"/> Montara <input type="checkbox"/> La Honda <input type="checkbox"/> Loma Mar <input type="checkbox"/> San Gregorio <input type="checkbox"/> Other:	
<b>6. What city do you work in?</b>	
<input type="checkbox"/> Pescadero <input type="checkbox"/> Pacifica <input type="checkbox"/> Half Moon Bay <input type="checkbox"/> El Granada <input type="checkbox"/> Moss Beach <input type="checkbox"/> Montara <input type="checkbox"/> La Honda <input type="checkbox"/> Loma Mar <input type="checkbox"/> San Gregorio <input type="checkbox"/> Other:	
<b>7. How would you describe your housing?</b>	
<input type="checkbox"/> Dormitory or bunkhouse on farm, if yes, do you feel there is enough space for everyone? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Decline to Answer <input type="checkbox"/> House <input type="checkbox"/> Apartment <input type="checkbox"/> Campsite/tent <input type="checkbox"/> Garage      <input type="checkbox"/> Shelter      <input type="checkbox"/> Motel or hotel <input type="checkbox"/> Couch surfing <input type="checkbox"/> RV <input type="checkbox"/> Car <input type="checkbox"/> Outside <input type="checkbox"/> Bus/train station <input type="checkbox"/> Treatment program	
<b>8. How would you describe the quality of your housing?</b>	
<input type="checkbox"/> Very good <input type="checkbox"/> Good <input type="checkbox"/> Average <input type="checkbox"/> Bad <input type="checkbox"/> Very bad	
<b>9. Do you and/or your children attend school or live near a field sprayed with pesticides?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not sure	

## GENERAL HEALTH AND WELL BEING

<b>10. Would you say that in general your health is:</b>
<input type="checkbox"/> Excellent <input type="checkbox"/> Very Good <input type="checkbox"/> Good <input type="checkbox"/> Fair <input type="checkbox"/> Poor <input type="checkbox"/> Unsure

**11a. Have you seen a doctor or a nurse in the last 12 months?**  Yes  No  Unsure

**11b. If yes, where did you see the doctor or nurse?**

Los enfermeros que vienen los miércoles/Street and Field Medicine  Pescadero/Puente Coast Clinic  Fair Oaks Clinic  Coastside Clinic (Half Moon Bay)  Stanford

San Mateo Medical Center  Daly City Clinic  Seton Hospital  Kaiser  Private Practice

Emergency room, specify which:  Other:

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**12. FOR WOMEN: Have you seen a doctor or nurse for women's health in the last 12 months?** (i.e. for Family Planning, Birth control, breast exam, pap test etc)  Yes  No  Unsure

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**13a. Have you seen a dentist in the last 12 months?**  Yes  No  Unsure

**13b. If yes, where did you receive dental services?** (mark all that apply)

Sonrisas at Pescadero  Sonrisas at Half Moon Bay  Fair Oaks Clinic  Mobile Dental Van

Coastside Clinic  Private Practice  San Mateo Medical Center  Daly City Clinic

Other (please specify):

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**14a. Do you think mental health (depression, stress) is a concern in your community?**  Yes  No  Not sure

**14b. Do you think alcohol or drug use is a concern in your community?**  Yes  No  Not sure

**14c. Do you know where someone struggling with mental health or substance use could get help?**  Yes  No  Not sure

If yes, where?

---

**15a. Has a doctor ever told you that you have diabetes or sugar diabetes?**  Yes  No  Not sure

**15b. If yes, are you currently taking medication for your diabetes?**  Yes  No  Not sure

**16a. Has a doctor ever told you that you have high blood pressure?**  Yes  No  Not sure

**16b. If yes, are you currently taking medication for your high blood pressure?**  Yes  No  Not sure

**17a. What days of the week are you most available to go to get medical care? Circle all that apply**

No preference | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Not applicable

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**18a. What times of the year are you more likely to get medical care?**

Summer  Fall  Winter  Spring  No preference

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**19a. In the last 12 months, did you have trouble getting health care if you needed it?**  Yes  No  Not applicable

**19b. If yes, please circle all that apply:**

Hospital/clinic too far | I'm worried about immigration issues | No transportation | Don't know where services are available | Health center not open when needed | They don't provide the services I need

Too expensive | They don't treat me with respect/ I don't feel welcome | Can't take time off work/I'll lose my job | Takes too long to get an appointment

No insurance | They don't understand my problems | They don't speak my language

Other (please specify):

**FOOD AND DIET**

**20. In the past 12 months, we worried our food would run out before we got money to buy more.**

Often True  Sometimes True  Never True  Prefer not to answer

<b>21. In the past 12 months, the food we bought didn't last and we didn't have money to get more.</b>			
<input type="checkbox"/> Often True	<input type="checkbox"/> Sometimes True	<input type="checkbox"/> Never True	<input type="checkbox"/> Prefer not to answer
<b>22. Can you get or buy healthy food (vegetables, fruits, other non-processed food) close to where you live or work?</b>			
<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure			
<b>23. In the past month, how often did you drink juice, soda or pop that has sugar?</b>			
_____ times <input type="checkbox"/> per day <input type="checkbox"/> per week <input type="checkbox"/> per month <input type="checkbox"/> don't know			
<b>24. In the past month, how often did you have X or more drinks in one sitting? [for women, X = 4, for men, X = 5]</b>			
_____ times <input type="checkbox"/> don't know <input type="checkbox"/> decline to answer			
<b>25. At home, do you have access to a kitchen to prepare food?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure			
<b>26. For dinner, do you typically:</b>			
<input type="checkbox"/> eat a home cooked meal <input type="checkbox"/> eat takeout/restaurant <input type="checkbox"/> Other _____			
<b>27. Do you have access to clean running water (i.e. from a faucet) at the below places?</b>			
Home: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Sometimes		Work: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Sometimes, if no, does employer provide bottled water?	
(Kid's) School: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Sometimes <input type="checkbox"/> Not Applicable			

**AGRICULTURAL RELATED HEALTH - ONLY FILL OUT IF RESPONDENT WORKS IN AGRICULTURE**

<b>28. What type of agriculture work do you do? [Select all that apply]</b>					
<input type="checkbox"/> Harvesting	<input type="checkbox"/> Weeding	<input type="checkbox"/> Pruning	<input type="checkbox"/> Seeding	<input type="checkbox"/> Loading	<input type="checkbox"/> Packing
<input type="checkbox"/> Sorting	<input type="checkbox"/> Operating machinery	<input type="checkbox"/> Irrigating	<input type="checkbox"/> Spraying	<input type="checkbox"/> Managing other workers	
<input type="checkbox"/> Other (please specify): _____					
<b>29. What type of crop(s) or product(s) do you work with?</b>					
<input type="checkbox"/> Vegetables/Fruits/Nuts	<input type="checkbox"/> Livestock Operations	<input type="checkbox"/> Nursery/Floral	<input type="checkbox"/> Aquaponics/aquaculture		
<b>30a. Describe your work schedule:</b> <input type="checkbox"/> Full time <input type="checkbox"/> Part time <input type="checkbox"/> Seasonal <input type="checkbox"/> Other (specify): _____					
<b>30b. When is your busiest season?</b> <input type="checkbox"/> Fall <input type="checkbox"/> Spring <input type="checkbox"/> Summer <input type="checkbox"/> Winter <input type="checkbox"/> No difference					
<b>31. Are you exposed to pesticides at work?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> I'm not sure					
<b>32. What protection do you wear at work?</b> <input type="checkbox"/> Not applicable					
<input type="checkbox"/> Gloves	<input type="checkbox"/> Rubber Boots	<input type="checkbox"/> Apron/ Coverall	<input type="checkbox"/> Face Shield/Eye protection	Other (Please specify): _____	
<input type="checkbox"/> Sun protection (hat, long sleeves, sunscreen)		<input type="checkbox"/> Respirator/Mask			
<b>33a. Have you sustained injuries from work?</b>			<b>33b. If yes, please describe the injury(ies):</b>		
<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> I'm not sure <input type="checkbox"/> Decline to answer			_____		
<b>34a. How many hours of sleep do you get a night?</b>			<b>34b. What are your typical work hours? i.e. 7am-6pm</b>		
<input type="checkbox"/> <4 hours <input type="checkbox"/> 4-5 hours <input type="checkbox"/> 6-7 hours <input type="checkbox"/> 8+ hours			_____		
<b>35a. Can you take a break in the shade during the work day?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Sometimes <input type="checkbox"/> Decline to answer					
<b>36a. Do you get a break during the work day to eat food?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Sometimes <input type="checkbox"/> Decline to answer					
<b>36b. If yes, where do you typically get your food? [mark all that apply]</b>					
<input type="checkbox"/> Bring from home <input type="checkbox"/> Buy on the way to work/during work <input type="checkbox"/> Employer provides <input type="checkbox"/> Non-profit provides					
<b>36c. What type of food do you typically eat at work? [select all that apply]</b>					
<input type="checkbox"/> Home prepared, if selected, what type of food do you typically bring/make?					
<input type="checkbox"/> Food truck	<input type="checkbox"/> From a grocery store or coffee shop	<input type="checkbox"/> Fast food (McDonalds, Jack in the Box)			
<b>37. How do you get to work?</b> <input type="checkbox"/> Employer provides transportation <input type="checkbox"/> Walk <input type="checkbox"/> Carpool <input type="checkbox"/> Drive <input type="checkbox"/> Bus <input type="checkbox"/> Other					

### **Eligibility Criteria**

1. Ask if the individual is 18 years or older
2. Ask if the individual works in agriculture OR has a family member that works in agriculture
  - a. Agriculture includes work such as:
    - i. Vegetables/Fruits/Nuts
    - ii. Livestock Operations
    - iii. Nursery/Floral
    - iv. Aquaponics/aquaculture
3. Do not proceed with the interview if they are not an agricultural worker or have a family member who works in agriculture. Do not give them the gift card

### **Survey Instructions**

1. A person can choose to skip any question or stop being surveyed at any time
2. We are not collecting birthdate or names, the answers are confidential
3. Please thank the person for participating at the end – we are grateful for your time and the person you are interviewing
4. For the below questions, read the question but not the answers. As the person answers the question, mark the best option or write the answer in the “other” space:
  - a. 3a, 3b, 5, 6, 7,11b, 13b, 19b, 28, 32, 34, 37
5. For the below questions, read answer choices:
  - a. 8, 10, 20, 21

If anything else comes up during the interview, please make a note of it on the back of page 3.

THINKING  
ABOUT

# PUBLIC CHARGE?



Keep getting the  
help you need.

Few people will be affected by the announced changes. You should continue to access the help you need for food, health care, and housing.

Free help, including interpreter services, is available. If you have questions, please contact us.

Call **(650) 363-1800**  
or visit **[SMCPublicCharge.org](http://SMCPublicCharge.org)**



**COUNTY OF SAN MATEO**

¿LE  
PREOCUPA  
LA

# CARGA PÚBLICA?



Siga obteniendo  
la ayuda que  
necesita.

Sólo unas pocas personas podrían ser afectadas por los cambios anunciados. Siga usando servicios médicos, ayuda de alimentos o vivienda si su familia los necesita.

Ayuda gratuita, incluyendo servicios de interpretación, está disponible. Si tiene alguna pregunta, por favor contáctenos.

Llame **(650) 363-1800**  
o visite [SMCPublicCharge.org](http://SMCPublicCharge.org)



**COUNTY OF SAN MATEO**

## **APPENDIX B**

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### **PEOPLE EXPERIENCING HOMELESSNESS SURVEY**



# 2019 HEALTH SURVEY

LOCATION OF SURVEY: \_\_\_\_\_

Thank you for participating in this survey. **Your responses are confidential and anonymous.** The information collected will be used to improve San Mateo County services.

**1a. What year were you born in?** \_\_\_\_\_ **1b. Are you a veteran?**  Yes  No

**1c. What gender do you identify with?**  Male  Female  Other: \_\_\_\_\_

**2a. How long have you been homeless for?** \_\_\_\_\_ **day(s) / month(s) / year(s)** (circle)

**2b. Have you been homeless before?**  Yes  No  Unsure

**3. What is your health insurance?** (select all that apply, if out-of-county Medi-Cal, specify which county)

Medi-Cal  Medicare  ACE  Private insurance  No insurance

Other/Other county (Please specify): \_\_\_\_\_

<b>4. Over the last 12 months, have you had a problem with any of the following? If so, how would you describe the problem?</b>	<b>Major Problem</b>	<b>Minor Problem</b>	<b>No Problem</b>	<b>Not Applicable</b>	
Managing diabetes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Managing high blood pressure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Stress/Anxiety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Weight management/Eating Healthy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Feelings of hunger	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Moving around, like walking and changing clothes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Feeling lonely, sad or isolated	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Dental (cavities, dentures, pain, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Affording/Managing Medications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>
Issues with kidneys/kidney failure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Cancer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Caring for wounds/abscesses (boils, sores, blisters)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Concerns about personal safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Hearing loss	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Vision loss	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Feeling depressed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Other mental health issues	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Accidental falls causing physical injury	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Memory difficulties	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Bladder or bowel incontinence/toileting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Getting in and out of bed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Chronic Pain (Joint/back/arthritis/other)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Managing alcohol or substance use disorder	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>
Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>			

**5. Have you ever had trouble getting or keeping a bed at a shelter due to health reasons?**  
If yes, what health issue? (i.e. needed surgery, couldn't get to the bathroom in time, safety, behavioral, etc.)

<b>6. Would you say that in general your health is:</b>				
<input type="checkbox"/> Excellent	<input type="checkbox"/> Very Good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
<b>7a. Have you visited the emergency room (ER) in the past year?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure				
<b>7b. If yes, how many times?</b> <input type="checkbox"/> 1-2 <input type="checkbox"/> 3-5 <input type="checkbox"/> 5-10 <input type="checkbox"/> 11+ <input type="checkbox"/> Unsure				
<b>7c. Which ER (check all):</b> <input type="checkbox"/> SMMC <input type="checkbox"/> Stanford <input type="checkbox"/> Kaiser <input type="checkbox"/> Seton <input type="checkbox"/> Sequoia <input type="checkbox"/> Other:				
<b>8. Have you stayed at a hospital for longer than 1 night in the past 12 months?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure				
<b>9a. Not counting the Emergency Room or a hospital stay, have you seen a doctor or a nurse in the last 12 months (outpatient clinic)?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure				
<b>9b. If you responded no, please explain why:</b>				
<b>9c. If you responded yes, where did you receive care (mark all that apply)?</b>				
A San Mateo Medical Center Clinic: <input type="checkbox"/> Ron Robinson Clinic <input type="checkbox"/> Innovative Care Clinic (ICC)				
<input type="checkbox"/> Daly City Clinic <input type="checkbox"/> Fair Oaks Clinic <input type="checkbox"/> Coastside Clinic <input type="checkbox"/> South San Francisco Clinic				
<input type="checkbox"/> Public Health Mobile Clinic	<input type="checkbox"/> Samaritan House Clinic		<input type="checkbox"/> Street Medicine	
<input type="checkbox"/> Sutter	<input type="checkbox"/> Kaiser	<input type="checkbox"/> Ravenswood Family Health Center		<input type="checkbox"/> VA Hospital/Clinic
<input type="checkbox"/> At the shelter		<input type="checkbox"/> Mills-Peninsula		<input type="checkbox"/> Stanford
<input type="checkbox"/> Gardner/Northeast Medical		<input type="checkbox"/> Other:		
<b>10a. Have you seen a dentist in the last 12 months?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure				
<b>10b. If yes, where did you get care? Check all that apply, if other please specify:</b>				
<input type="checkbox"/> Dental Van <input type="checkbox"/> Ravenswood <input type="checkbox"/> San Mateo Hospital <input type="checkbox"/> Fair Oaks Clinic <input type="checkbox"/> Daly City <input type="checkbox"/> Coastside Clinic				
<input type="checkbox"/> Samaritan House Clinic <input type="checkbox"/> Sonrisas Half Moon Bay <input type="checkbox"/> Other: _____				
<b>10c. If you responded no, please explain why:</b>				
<b>11a. Have you gone to therapy or counseling in the last 12 months?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not sure <b>If yes, where?</b> _____				
<b>11b. If you responded no, please explain why</b> (i.e. didn't know where, didn't need it, transportation, etc.)				
<b>12. When I go to get any health-related services (i.e. clinic/dentist/ER), I tell the nurse/doctor/assistant if I am experiencing homelessness.</b>				
<input type="checkbox"/> Always <input type="checkbox"/> Sometimes <input type="checkbox"/> Rarely <input type="checkbox"/> Never <input type="checkbox"/> Unsure				
<b>13. I am treated with respect when I go to get health care (doctor, dentist, therapist, etc).</b>				
<input type="checkbox"/> Strongly Agree <input type="checkbox"/> Agree <input type="checkbox"/> Neutral <input type="checkbox"/> Disagree <input type="checkbox"/> Strongly Disagree				
<b>14. There are people I can reach out to if I need help.</b>				
<input type="checkbox"/> Strongly Agree <input type="checkbox"/> Agree <input type="checkbox"/> Neutral <input type="checkbox"/> Disagree <input type="checkbox"/> Strongly Disagree				
<b>15. I feel welcome in my community.</b>				
<input type="checkbox"/> Strongly Agree <input type="checkbox"/> Agree <input type="checkbox"/> Neutral <input type="checkbox"/> Disagree <input type="checkbox"/> Strongly Disagree				

**Thank you for taking this survey!**

## **APPENDIX C**

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### **DATA TABLES SUMMARIZING FARMWORKER SURVEYS AND PEOPLE EXPERIENCING HOMELESSNESS SURVEYS**

## SMC HCH/FH 2019 NEEDS ASSESSMENT: FARMWORKER HEALTH SURVEY RESULTS

### SECTION I: GENERAL INFORMATION

<b>Survey location: (n=180)</b>			
<b>Area by Trees</b>	2	1%	
<b>Bakery</b>	1	1%	
<b>Bay City Flowers</b>	1	1%	
<b>Breakfast</b>	3	2%	
<b>Cypress</b>	3	2%	
<b>Filbert St.</b>	1	1%	
<b>HMB</b>	23	13%	
<b>Home</b>	16	9%	
<b>Lacopi</b>	5	3%	
<b>Laundry</b>	2	1%	
<b>LC Ad Sch</b>	7	4%	
<b>Main St.</b>	11	6%	
<b>MB</b>	3	2%	
<b>Miramonte</b>	1	1%	
<b>Montara</b>	1	1%	
<b>Moonridge</b>	27	15%	
<b>Park</b>	3	2%	
<b>Pescadero</b>	14	8%	
<b>Puente</b>	8	4%	
<b>Sr. Coastsiders Breakfast</b>	7	4%	
<b>Work</b>	1	1%	
<b>Blank</b>	40	22%	

<b>Question 1a: What year were you born? (n=180)</b>		
<b>1950-1959</b>	28	16%
<b>1960-1969</b>	33	18%
<b>1970-1979</b>	43	24%
<b>1980-1989</b>	44	24%
<b>1990-1999</b>	23	13%
<b>2000-</b>	6	3%
<b>Blank</b>	3	2%

<b>Question 1b: What is your gender? (n=180)</b>		
<b>Female</b>	95	53%
<b>Male</b>	81	45%
<b>Blank</b>	4	2%

<b>Question 2a: Are you a farmworker or a family member of a farmworker? <i>Mark all that apply.</i> (n=180)</b>		
<b>Family of Farmworker</b>	29	16%
<b>Farmworker</b>	151	84%

<b>Question 2b: If you are a farmworker, how long have you been doing that work? (n=151)</b>		
<b>&lt;2 years</b>	5	3%
<b>2-5 years</b>	9	6%
<b>6-10 years</b>	12	8%
<b>11-20 years</b>	16	11%
<b>21-30 years</b>	18	12%
<b>&gt;30 years</b>	6	4%
<b>Blank</b>	85	56%

<b>Question 2c: If you are a family member, what is your relationship to the farmworker? <i>Open-ended.</i> (n=29)</b>		
<b>Brother</b>	1	3%
<b>Brother, Uncle</b>	1	3%
<b>Daughter</b>	4	14%
<b>Father</b>	2	7%
<b>Mother</b>	1	3%
<b>Son</b>	1	3%
<b>Uncle</b>	1	3%

<b>Wife</b>	3	10%
<b>Blank</b>	15	52%

**Question 3a: What do you like about living or working in San Mateo County? *Mark all that apply.***  
(n=180)

<b>The weather</b>	138	77%
<b>Job opportunities</b>	58	32%
<b>I feel welcome in my community</b>	72	40%
<b>Schools</b>	38	21%
<b>Friends and family are here</b>	101	56%
<b>Ag/rural areas</b>	1	1%
<b>Insurance</b>	1	1%
<b>Money</b>	2	1%
<b>Pretty, peaceful</b>	1	1%
<b>Work is close</b>	1	1%

**Question 3b: What is something that could be better? *Mark all that apply.***  
(n=180)

<b>Better public transportation</b>	77	43%
<b>Better schools</b>	43	24%
<b>More grocery stores/access to fresh food</b>	64	36%
<b>More affordable housing</b>	144	80%
<b>More activities for kids and older adults</b>	62	34%
<b>Parks, swings, slides</b>	2	1%
<b>Laundry mat</b>	1	1%
<b>Salary</b>	3	2%
<b>Sidewalks</b>	1	1%

**Question 4a: What is your health insurance? *Mark all that apply.***  
(n=180)

<b>ACE</b>	52	29%
<b>MediCal</b>	65	36%
<b>MediCare</b>	9	5%
<b>No Insurance</b>	24	13%
<b>Private Insurance</b>	20	11%
<b>I don't know</b>	12	7%
<b>Blank</b>	5	3%

**Question 4b: If you have a child/children, what is their health insurance?**

*Mark all that apply.*

**(n=180)**

<b>ACE</b>	6	3%
<b>MediCal</b>	95	53%
<b>MediCare</b>	3	2%
<b>No Insurance</b>	4	2%
<b>Private Insurance</b>	15	8%
<b>N/A</b>	28	16%
<b>I don't know</b>	13	7%
<b>Blank</b>	22	12%

**Question 5: What city do you live in?**

**(n=180)**

<b>Data redacted</b>		

**Question 6: What city do you work in?**

**(n=180)**

<b>Data redacted</b>		

<b>Data redacted</b>		

<b>Question 7a: How would you describe your housing? (n=180)</b>		
<b>Apartment</b>	94	52%
<b>Campsite/tent</b>	2	1%
<b>Dormitory or bunkhouse on farm</b>	6	3%
<b>Garage</b>	2	1%
<b>House</b>	64	36%
<b>House/Apt</b>	2	1%
<b>Prefer Not to Answer</b>	1	1%
<b>Room in Apt</b>	1	1%
<b>Share a House</b>	1	1%
<b>Temp</b>	2	1%
<b>Trailer</b>	1	1%
<b>Blank</b>	4	2%

<b>Question 7b: If you live in a dormitory or bunkhouse on farm, do you feel there is enough space for everyone? (n=40)</b>		
<b>Yes</b>	26	65%
<b>No</b>	12	30%
<b>Prefer Not to Answer</b>	2	5%

<b>Question 8: How would you describe the quality of your housing? (n=180)</b>		
<b>Very Good</b>	14	8%
<b>Good</b>	70	39%
<b>Average</b>	76	42%
<b>Bad</b>	14	8%
<b>Very Bad</b>	4	2%
<b>Blank</b>	2	1%



**Question 9: Do you and/or your children attend school or live near a field sprayed with pesticides?  
(n=180)**

<b>Yes</b>	43	24%
<b>No</b>	58	32%
<b>Not Sure</b>	17	9%
<b>Blank</b>	62	34%

**SECTION II: GENERAL HEALTH AND WELL BEING**

**Question 10: Would you say that in general your health is:  
(n=180)**

<b>Excellent</b>	4	2%
<b>Very Good</b>	20	11%
<b>Good</b>	58	32%
<b>Average</b>	84	47%
<b>Bad</b>	8	4%
<b>Unsure</b>	5	3%
<b>Blank</b>	1	1%

**Question 11a: Have you seen a doctor or a nurse in the last 12 months?  
(n=180)**

<b>Yes</b>	106	59%
<b>No</b>	45	25%
<b>Unsure</b>	13	7%
<b>Blank</b>	16	9%

**Question 11b: Where did you see the doctor or nurse? *Mark all that apply.* \*some respondents answered “no” or “unsure” to previous question  
(n=180)**

<b>Coastside</b>	73	41%
<b>Coastside Clinic at Puente</b>	11	6%
<b>Daly City</b>	5	3%
<b>ED</b>	2	1%
<b>Kaiser</b>	9	5%
<b>Pacifica</b>	1	1%
<b>Pescadero</b>	20	11%

<b>Private</b>	5	3%
<b>RotaCare Free Clinic</b>	1	1%
<b>Seton MC</b>	1	1%
<b>Stanford</b>	6	3%
<b>SMMC</b>	18	10%
<b>Other</b>	1	1%
<b>N/A</b>	42	23%
<b>Blank</b>	4	2%

**Question 12: If you are a woman, have you seen a doctor or nurse for women's health in the last 12 months?**

**(n=95)**

<b>Yes</b>	57	60%
<b>No</b>	20	21%
<b>Unsure</b>	11	12%
<b>Blank</b>	7	7%

**Question 13a: Have you seen a dentist in the last 12 months?**

**(n=180)**

<b>Yes</b>	87	48%
<b>No</b>	76	42%
<b>Unsure</b>	8	4%
<b>Blank</b>	9	5%

**Question 13b: Where did you receive dental services? Mark all that apply.**

**(n=180)** \*some respondents answered "no" or "unsure" to the previous question

<b>Coastside</b>	17	9%
<b>Daly City</b>	2	1%
<b>Mexico</b>	2	1%
<b>Private</b>	14	8%
<b>Sonrisas HMB</b>	34	19%
<b>San Francisco</b>	3	2%
<b>Sonrisas Pescadero</b>	21	12%
<b>SMMC</b>	3	2%
<b>N/A</b>	71	39%
<b>Blank</b>	15	8%

**Question 14a: Do you think mental health (depression, stress) is a concern in your community?  
(n=180)**

<b>Yes</b>	74	41%
<b>No</b>	47	26%
<b>Not Sure</b>	51	28%
<b>Blank</b>	8	4%

**Question 14b: Do you think alcohol or drug use is a concern in your community?  
(n=180)**

<b>Yes</b>	105	58%
<b>No</b>	42	23%
<b>Not Sure</b>	23	13%
<b>Blank</b>	10	6%

**Question 14c: Do you know where someone struggling with mental health or substance use could get help?  
(n=180)**

<b>Yes</b>	60	33%
<b>No</b>	112	62%
<b>Blank</b>	8	4%

**Question 14d: If you responded yes to the previous question, where?  
(n=60)**

<b>Clinic</b>	7	12%
<b>Coastside</b>	12	20%
<b>HMB</b>	3	5%
<b>Hospital</b>	1	2%
<b>Hotline</b>	1	2%
<b>MD and AA Clinics</b>	1	2%
<b>Pescadero</b>	1	2%
<b>Puente</b>	7	12%
<b>SMC</b>	2	3%
<b>Blank</b>	27	45%

**Question 15a: Has a doctor ever told you that you have diabetes or sugar diabetes?  
(n=180)**

<b>Yes</b>	19	11%
<b>No</b>	147	82%
<b>Not Sure</b>	7	4%
<b>Blank</b>	7	4%

**Question 15b: If yes, are you currently taking medication for your diabetes?**  
(n=19)

<b>Yes</b>	16	84%
<b>No</b>	3	16%
<b>Not sure</b>	0	0%

**Question 16a: Has a doctor ever told you that you have high blood pressure?**  
(n=180)

<b>Yes</b>	27	15%
<b>No</b>	143	79%
<b>Not Sure</b>	2	1%
<b>Blank</b>	8	4%

**Question 16b: If yes, are you currently taking medication for your high blood pressure?**  
(n=27)

<b>Yes</b>	23	85%
<b>No</b>	4	15%
<b>Not Sure</b>	0	0%

**Question 17a: What days of the week are you most available to go to get medical care? *Mark all that apply.***  
(n=180)

<b>Monday</b>	25	14%
<b>Tuesday</b>	23	13%
<b>Wednesday</b>	25	14%
<b>Thursday</b>	33	18%
<b>Friday</b>	37	21%
<b>Saturday</b>	56	31%
<b>Sunday</b>	21	12%
<b>No Preference</b>	55	31%
<b>Blank</b>	16	9%

**Question 18a: What times of the year are you more likely to get medical care? *Mark all that apply.***  
(n=180)

<b>Spring</b>	12	7%
<b>Summer</b>	15	8%
<b>Fall</b>	8	4%
<b>Winter</b>	46	26%
<b>No Preference</b>	97	54%
<b>Blank</b>	6	3%

**Question 19a: In the last 12 months, did you have trouble getting health care if you needed it?**  
(n=180)

<b>Yes</b>	44	24%
<b>No</b>	112	62%
<b>I don't know</b>	10	6%
<b>Blank</b>	14	8%

**Question 19b: If yes, please circle all that apply.**  
(n=44)

<b>Don't know where services are available</b>	5	11%
<b>They don't treat me with respect/I don't feel welcome</b>	4	9%
<b>Too expensive</b>	15	34%
<b>No insurance</b>	15	34%
<b>Takes too long to get an appointment</b>	6	14%
<b>I'm worried about immigration issues</b>	4	9%
<b>Can't take time off work/I'll lose my job</b>	19	43%
<b>No transportation</b>	8	18%
<b>They don't speak my language</b>	2	5%
<b>Health center not open when needed</b>	4	9%
<b>Hospital/clinic too far</b>	2	5%

### SECTION III: FOOD AND DIET

**Question 20: In the past 12 months, we worried our food would run out before we got money to buy more.**  
(n=180)

<b>Often True</b>	15	8%
<b>Sometimes True</b>	46	26%
<b>Never True</b>	86	48%

<b>Prefer not to answer</b>	25	14%
<b>Blank</b>	8	4%

**Question 21: In the past 12 months, the food we bought didn't last and we didn't have money to get more.**  
(n=180)

<b>Often True</b>	12	7%
<b>Sometimes True</b>	43	24%
<b>Never True</b>	89	49%
<b>Prefer not to answer</b>	25	14%
<b>Blank</b>	11	6%

**Question 22: Can you get or buy healthy food (vegetables, fruits, other non-processed food) close to where you live or work?**  
(n=180)

<b>Yes</b>	119	66%
<b>No</b>	34	19%
<b>Sometimes</b>	2	1%
<b>Unsure</b>	18	10%
<b>Blank</b>	7	4%

**Question 23: In the past month, how often did you drink juice, soda or pop that has sugar? *Only women.***  
(n=95)

<b>More than one drink/day</b>	9	9%
<b>1 drink per day</b>	17	18%
<b>3-4 drinks per week</b>	8	8%
<b>1-2 drinks per week</b>	24	25%
<b>1-2 drinks per month</b>	12	13%
<b>Never</b>	10	11%
<b>I don't know</b>	10	11%
<b>Blank</b>	4	4%

**Question 23: In the past month, how often did you drink juice, soda or pop that has sugar? *Only men.***  
(n=81)

<b>More than one drink/day</b>	6	7%
<b>1 drink per day</b>	23	28%
<b>3-4 drinks per week</b>	14	17%
<b>1-2 drinks per week</b>	12	15%
<b>1-2 drinks per month</b>	6	7%

<b>Never</b>	8	10%
<b>I don't know</b>	10	12%
<b>Blank</b>	2	2%

**Question 24: In the past month, how often did you have 4 or more drinks in one sitting? *Only women.***  
(n=95)

<b>Zero times</b>	51	54%
<b>Once</b>	4	4%
<b>I don't know</b>	8	8%
<b>Decline to answer</b>	20	21%
<b>N/A</b>	3	3%
<b>Blank</b>	9	9%

**Question 24: In the past month, how often did you have 5 or more drinks in one sitting? *Only men.***  
(n=81)

<b>Zero times</b>	20	25%
<b>Once</b>	2	2%
<b>Twice</b>	3	4%
<b>Three times</b>	3	4%
<b>Five times</b>	4	5%
<b>Daily</b>	1	1%
<b>I don't know</b>	12	15%
<b>Decline to answer</b>	26	32%
<b>Blank</b>	10	12%

**Question 25: At home, do you have access to a kitchen to prepare food?**  
(n=180)

<b>Yes</b>	152	84%
<b>No</b>	3	2%
<b>Unsure</b>	3	2%
<b>Blank</b>	22	12%

**Question 26: For dinner, do you typically: *Mark all that apply.***  
(n=180)

<b>Eat a home cooked meal</b>	163	91%
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<b>Eat takeout/restaurant</b>	21	12%
<b>Blank</b>	7	4%

<b>Question 27: Do you have access to clean running water (i.e. from a faucet) at the below places?</b>		
<b>Do you have access to clean running water (i.e. from a faucet) at home? (n=180)</b>		
<b>Yes</b>	169	94%
<b>No</b>	5	3%
<b>Sometimes</b>	1	1%
<b>Blank</b>	5	3%
<b>Do you have access to clean running water at work? (n=180)</b>		
<b>Yes</b>	122	68%
<b>No</b>	17	9%
<b>Sometimes</b>	13	7%
<b>Blank</b>	28	16%
<b>Among no, does employer provide bottled water? (n=17)</b>		
<b>Yes</b>	5	29%
<b>No</b>	6	35%
<b>Sometimes</b>	3	18%
<b>Blank</b>	3	18%
<b>Do you have access to clean running water at your kid's school? (n=180)</b>		
<b>Yes</b>	47	26%
<b>No</b>	2	1%
<b>Sometimes</b>	1	1%
<b>N/A</b>	46	26%
<b>Blank</b>	84	47%

#### **SECTION IV: AGRICULTURAL RELATED HEALTH**

<b>Question 28: What type of agriculture work do you do? Mark all that apply. (n=151)</b>		
<b>Driving</b>	2	1%
<b>Florist</b>	1	1%



<b>Fertilizing</b>	1	1%
<b>Harvesting</b>	64	42%
<b>Horses</b>	2	1%
<b>Irrigating</b>	18	12%
<b>Loading</b>	43	28%
<b>Maintenance</b>	1	1%
<b>Managing other workers</b>	7	5%
<b>Move Straw</b>	1	1%
<b>Nursery</b>	1	1%
<b>Operating Machinery</b>	13	9%
<b>Packing</b>	50	33%
<b>Pruning</b>	37	25%
<b>Ranching</b>	2	1%
<b>Secretary</b>	1	1%
<b>Seeding</b>	62	41%
<b>Sorting</b>	7	5%
<b>Spraying/Fumigating</b>	15	10%
<b>Weeding</b>	33	22%
<b>Blank</b>	6	4%

**Question 29: What type of crop(s) or product(s) do you work with? *Mark all that apply.***  
(n=151)

<b>Vegetables/Fruits/Nuts</b>	32	21%
<b>Livestock Operations</b>	2	1%
<b>Nursery/Floral</b>	108	72%
<b>Aquaponics/Aquaculture</b>	2	1%
<b>Straw/Grain</b>	1	1%
<b>Blank</b>	9	6%

**Question 30a: Describe your work schedule**  
(n=151)

<b>Full time</b>	132	87%
<b>Part time</b>	9	6%
<b>Seasonal</b>	2	1%
<b>On Call</b>	1	1%
<b>Blank</b>	7	5%

**Question 30b: When is your busiest season? *Mark all that apply.***  
(n=151)

<b>Spring</b>	23	15%
<b>Summer</b>	31	21%
<b>Fall</b>	7	5%
<b>Winter</b>	24	16%
<b>No difference</b>	61	40%
<b>Blank</b>	20	13%

<b>Question 31: Are you exposed to pesticides at work? (n=151)</b>		
<b>Yes</b>	92	61%
<b>No</b>	35	23%
<b>I'm not sure</b>	17	11%
<b>Blank</b>	7	5%

<b>Question 32: What protection do you wear at work? (n=151)</b>		
<b>Apron/Coveralls</b>	54	36%
<b>Boots</b>	79	52%
<b>Face Shield/Eye Protection</b>	35	23%
<b>Gloves</b>	121	80%
<b>Respirator/Mask</b>	43	28%
<b>Sun protection (hat, long sleeves, sunscreen)</b>	64	42%
<b>Blank</b>	13	9%

<b>Question 33a: Have you sustained injuries from work? (n=151)</b>		
<b>Yes</b>	25	17%
<b>No</b>	100	66%
<b>I'm not sure</b>	10	7%
<b>Decline to answer</b>	9	6%
<b>Blank</b>	7	5%

<b>Question 33b: If yes, please describe the injury(ies): Mark all that apply. (n=25)</b>		
<b>Cuts</b>	12	48%
<b>Falls</b>	3	12%
<b>Feet</b>	2	8%

<b>Girls</b>	1	4%
<b>Knee</b>	2	8%
<b>Splinter in Eye</b>	1	4%
<b>Blank</b>	6	24%

<b>Question 34a: How many hours of sleep do you get a night? (n=151)</b>		
<b>Less than 4 hours</b>	1	1%
<b>4 hours</b>	9	6%
<b>5 hours</b>	1	1%
<b>6 hours</b>	95	63%
<b>7 hours</b>	1	1%
<b>8 hours</b>	41	27%
<b>Blank</b>	3	2%

<b>Question 34b: How many hours a day do you typically work? (n=151)</b>		
<b>6 hours</b>	4	3%
<b>7 hours</b>	1	1%
<b>8 hours</b>	92	61%
<b>9 hours</b>	11	7%
<b>10 hours</b>	2	1%
<b>11 hours</b>	1	1%
<b>12 hours</b>	1	1%
<b>Blank</b>	39	26%

<b>Question 35a: Can you take a break in the shade during the workday? (n=151)</b>		
<b>Yes</b>	126	83%
<b>No</b>	5	3%
<b>Sometimes</b>	9	6%
<b>Decline to Answer</b>	4	3%
<b>Blank</b>	7	5%

<b>Question 36a: Do you get a break during the workday to eat food? (n=151)</b>		
<b>Yes</b>	136	90%
<b>No</b>	4	3%

<b>Sometimes</b>	1	1%
<b>Decline to answer</b>	3	2%
<b>Blank</b>	7	5%

<b>Question 36b: If yes, where do you typically get your food? Mark all that apply (n=136)</b>		
<b>Bring from home</b>	126	93%
<b>Buy on the way to work/during work</b>	16	12%
<b>Employer provides</b>	1	1%
<b>Blank</b>	2	1%

<b>Question 36c: What type of food do you typically eat at work? Mark all that apply. (n=151)</b>		
<b>Beans</b>	23	15%
<b>Bread</b>	3	2%
<b>Burritos</b>	4	3%
<b>Coke</b>	2	1%
<b>Fast Food</b>	10	7%
<b>Food Truck</b>	9	6%
<b>Home Meal</b>	68	45%
<b>Market</b>	18	12%
<b>Mexican</b>	7	5%
<b>Salad</b>	5	3%
<b>Sandwich</b>	8	5%
<b>Soup</b>	8	5%
<b>Tacos</b>	7	5%
<b>Blank</b>	19	13%

<b>Question 37: How do you get to work? Mark all that apply. (n=151)</b>		
<b>Bike</b>	2	1%
<b>Bus</b>	4	3%
<b>Car</b>	84	56%
<b>Carpool</b>	43	28%
<b>Employer</b>	2	1%
<b>Walk</b>	21	14%
<b>Blank</b>	2	1%

## SMC HCH/FH 2019 Needs Assessment: Homeless Health Survey Results

<b>Location of Survey: (n=274)</b>		
<b>Bay Rd</b>	4	1.5%
<b>Colma</b>	1	0.4%
<b>EPA</b>	8	2.9%
<b>EPA Library</b>	1	0.4%
<b>Euclid University</b>	1	0.4%
<b>Free at Last</b>	5	1.8%
<b>HMB Cemetary</b>	4	1.5%
<b>HMB Library</b>	1	0.4%
<b>Home Depot</b>	3	1.1%
<b>Maple St</b>	62	22.6%
<b>McDonalds EPA</b>	1	0.4%
<b>OCG</b>	1	0.4%
<b>Other</b>	1	0.4%
<b>Ravenswood</b>	2	0.7%
<b>RFHC</b>	12	4.4%
<b>RWC</b>	11	4.0%
<b>RWC Hoover</b>	1	0.4%
<b>RWC Starbucks</b>	1	0.4%
<b>Safe Harbor</b>	7	2.6%
<b>San Bruno</b>	11	4.0%
<b>San Bruno BART</b>	1	0.4%
<b>Seaport</b>	2	0.7%
<b>Service Connect</b>	9	3.3%
<b>San Mateo</b>	5	1.8%
<b>SM SVDP</b>	1	0.4%
<b>SMC</b>	1	0.4%
<b>SSF</b>	63	23.0%
<b>SSF SVDP</b>	1	0.4%
<b>Street</b>	4	1.5%
<b>SVDP</b>	3	1.1%
<b>We Hope</b>	14	5.1%
<b>Blank</b>	32	11.7%

**Question 1a: How old are you? (Original question: What year were you born in?) (n=274)**

<b>Under 18</b>	2	1%
<b>18-29</b>	30	11%
<b>30-39</b>	46	17%
<b>40-49</b>	43	16%
<b>50-59</b>	78	28%
<b>60-69</b>	48	18%
<b>70-79</b>	12	4%
<b>80+</b>	2	1%
<b>Blank</b>	13	5%

**Question 1b: Are you a veteran? (n=274)**

<b>No</b>	230	84%
<b>Yes</b>	22	8%
<b>Blank</b>	22	8%

**Question 1c: What gender do you identify with? (n=274)**

<b>Female</b>	100	36%
<b>Male</b>	170	62%
<b>Other</b>	1	0%
<b>Blank</b>	3	1%

**Question 2a: How long have you been homeless for? (n=274)**

<b>Less than 1 month</b>	28	10%
<b>1 to 6 months</b>	50	18%
<b>&gt;6 to 12 months</b>	28	10%
<b>&gt;1 to 3 years</b>	59	22%
<b>&gt;3 to 5 years</b>	26	9%
<b>&gt;5 to 10 years</b>	27	10%
<b>&gt;10 years</b>	21	8%
<b>Blank</b>	35	13%

Question 2b: Have you been homeless before? (n=274)		
No	129	47%
Unsure	6	2%
Yes	129	47%
Blank	10	4%

Question 3: What is your health insurance? <i>Select all that apply.</i> (n=274)		
Ace	7	3%
MediCal	207	76%
Medicare	18	7%
No insurance	24	9%
Other	2	1%
Private	11	4%
Blank	5	2%

If "Other" (n=52)		
ACE	2	4%
Care Advance	1	2%
Emergency MediCal	1	2%
HPSM	1	2%
Don't know	1	2%
Kaiser	2	4%
Medi-Cal	1	2%
Medicare	34	65%
Pending	2	4%
Private	4	8%
San Mateo	2	4%
United Life Health	1	2%
VA	3	6%

**Question 4: Over the last 12 months, have you have a problem with any of the following? If so, how would you describe the problem?  
(n=274)**

	Major Problem		Minor Problem		No Problem		N/A		Blank	
<b>Managing diabetes</b>	14	5%	19	7%	147	54%	76	28%	18	7%
<b>Managing high blood pressure</b>	34	12%	36	13%	133	49%	57	21%	14	5%
<b>Stress/Anxiety</b>	90	33%	90	33%	83	30%			11	4%
<b>Weight management/Eating Healthy</b>	54	20%	77	28%	130	47%			13	5%
<b>Feelings of hunger</b>	25	9%	67	24%	166	61%			16	6%
<b>Moving around, like walking and changing clothes</b>	41	15%	50	18%	175	64%			8	3%
<b>Feeling lonely, sad or isolated</b>	69	25%	77	28%	122	45%			6	2%
<b>Dental (cavities, dentures, pain, etc)</b>	84	31%	65	24%	117	43%	1	0%	7	3%
<b>Affording/Managing Medications</b>	21	8%	48	18%	182	66%	13	5%	10	4%
<b>Issues with kidneys/kidney failure</b>	13	5%	16	6%	234	85%			11	4%
<b>Cancer</b>	5	2%	5	2%	252	92%			12	4%
<b>Caring for wounds/abscesses (boils, sores, blisters)</b>	14	5%	25	9%	222	81%			13	5%
<b>Concerns about personal safety</b>	34	12%	43	16%	174	64%	11	4%	12	4%
<b>Hearing loss</b>	8	3%	36	13%	217	79%			13	5%
<b>Vision loss</b>	30	11%	60	22%	173	63%			11	4%
<b>Feeling depressed</b>	69	25%	74	27%	121	44%			10	4%
<b>Other mental health issues</b>	47	17%	45	16%	172	63%			10	4%
<b>Accidental falls causing physical injury</b>	23	8%	28	10%	212	77%			11	4%
<b>Memory difficulties</b>	24	9%	64	23%	174	64%			12	4%
<b>Bladder or bowel incontinence/toileting</b>	26	9%	26	9%	209	76%			13	5%
<b>Getting in and out of bed</b>	19	7%	37	14%	205	75%			13	5%
<b>Chronic Pain (Joint/back/arthritis/other)</b>	67	24%	49	18%	150	55%			8	3%
<b>Managing alcohol or substance use disorder</b>	44	16%	24	9%	174	64%	21	8%	11	4%



<b>Question 4: Other (please specify). (n=15)</b>		
4, delusions	1	7%
4, HIV positive	1	7%
4, housing	1	7%
4, low energy, antisocial, no friends	1	7%
4, PTSD	1	7%
Bullshit 4	1	7%
Depression, anxiety, arthritis	1	7%
Knee and swelling legs	1	7%
Memory	1	7%
Osteoperosis	1	7%
Pancreatitis, ulcer, COPD, difficulty breathing	1	7%
Probation	1	7%
Pseudobulbar (?) Syndrome	1	7%
Sober, clean, go to AA	1	7%
Ulcer	1	7%

<b>Question 5: Have you ever had trouble getting or keeping a bed at a shelter due to health reasons? (n=274)</b>		
No	159	58%
Yes	27	10%
Blank	88	32%

<b>Question 5: If yes, what health issue? (n=30)</b>		
At times	2	7%
Behavioral	3	10%
Can't walk / move around easily	3	10%
Cellulitis on hand	1	3%
Substance Use	2	7%
Diabetes	1	3%
Don't like / want to be in shelters	4	13%
Don't like shelter location	1	3%
Hard time breathing	1	3%
Mental illness	2	7%
Hernia	1	3%
Incontinence	3	10%
Kicked out because refusal to do chores bcause of bone problems	1	3%

<b>My right leg SH</b>	1	3%
<b>Need special bed because of pain</b>	2	7%
<b>Needed surgery</b>	1	3%
<b>Pet allergy</b>	1	3%
<b>Too old, left due to safety/threats</b>	1	3%
<b>Went to rehab</b>	1	3%
<b>Wife is unable to walk</b>	1	3%

**Question 6: Would you say that in general your health is:  
(n=274)**

<b>Excellent</b>	24	9%
<b>Very Good</b>	51	19%
<b>Good</b>	88	32%
<b>Fair</b>	76	28%
<b>Poor</b>	24	9%
<b>Blank</b>	11	4%

**Question 7a: Have you visited the  
emergency room (ER) in the past year?  
(n=274)**

<b>No</b>	99	36%
<b>Unsure</b>	2	1%
<b>Yes</b>	164	60%
<b>Blank</b>	9	3%

**Question 7b: If yes, how many times?  
(n=170)**

<b>1-2 times</b>	78	46%
<b>3-5 times</b>	61	36%
<b>5-10 times</b>	18	11%
<b>&gt;11</b>	6	4%
<b>Unsure</b>	7	4%

**Question 7c: Which ER? *Mark all that apply.*  
(n=167)**

<b>CPMC</b>	2	1%
<b>Kaiser</b>	45	27%
<b>Sutter</b>	1	1%
<b>Mills-Peninsula</b>	18	11%
<b>No</b>	1	1%

Other	10	6%
SB Peninsula	1	1%
Seton	13	8%
SMMC	61	37%
Sequoia	5	3%
St. Lukes	1	1%
Stanford	40	24%
VA	4	2%

**Question 8: Have you stayed at a hospital for longer than 1 night in the past 12 months?**  
(n=274)

No	152	55%
Unsure	9	3%
Yes	94	34%
Blank	19	7%

**Question 9a: Not counting the Emergency Room or a hospital stay, have you seen a doctor or a nurse in the last 12 months (outpatient clinic)?**  
(n=274)

No	88	32%
Unsure	11	4%
Yes	160	58%
Blank	15	5%

**Question 9b: If you responded no, please explain why.**  
(n=42)

Afraid to go	1	2%
Busy/no time	3	7%
No primary care doctor	2	5%
Addiction	1	2%
I don't know	1	2%
No ID	1	2%
Just got out of prison	2	5%
Just seen emergency room doctors	1	2%
Lack of memory, forgotten things	1	2%
Missed appointment	1	2%
MP	1	2%
No health insurance	5	12%

No money	1	2%
No need	19	45%
Not sure how	2	5%
Waiting for doctor's appointment	1	2%

Question 9c: If you responded yes, where did you receive care? <i>Mark all that apply.</i> (n=170)		
Alaska	1	1%
C.A.S.	1	1%
Caminar	1	1%
Central County MH	1	1%
Coastside Clinic	3	2%
CPMC	1	1%
Daly City Clinic	6	4%
DMMC	1	1%
Dr. Berger	1	1%
Edison	3	2%
FOC	12	7%
Gardner/Northeast	3	2%
Highland Oaks Oakland	1	1%
HR360	1	1%
Innovative Care Clinic	7	4%
Kaiser	19	11%
Mills-Peninsula	20	12%
Mobile Clinic	16	9%
NCMH	1	1%
Other	1	1%
Pain Mgmt Clinic SMMC	1	1%
PES	1	1%
Planned Parenthood	2	1%
Prison	3	2%
Ravenswood	43	25%
RI Hopsital, Miriam	1	1%
Ron Robinson Clinic	10	6%
Samaritan House Clinic	9	5%
San Jose Behavioral Health	1	1%
SCMH	1	1%
SF General	1	1%
Shelter	13	8%

SMMC	10	6%
South San Francisco Clinic	10	6%
Stanford	23	14%
Street Medicine	9	5%
Sutter	5	3%
VA	8	5%

**Question 10a: Have you seen a dentist in the last 12 months?  
(n=274)**

No	177	65%
Unsure	10	4%
Yes	75	27%
Blank	12	4%

**Question 10b: If yes, where did you get care? *Mark all that apply.*  
(n=78)**

Allegro Dental	1	1%
DCC	1	1%
Dental Van	7	9%
Family Dental	2	3%
FOC	6	8%
Gentle Dental PA	1	1%
Jail / Prison	6	8%
Lynn Dental	1	1%
Marin Dental	1	1%
MCF	1	1%
Mills-Peninsula	1	1%
Mobile Dental Clinic	2	3%
Modesto	1	1%
Other	1	1%
Personal	1	1%
Precious Dental	1	1%
Private dentist	3	4%
Ravenswood	24	31%
Samaritan House	1	1%
San Mateo Hospital	5	6%
SF University	1	1%
Shelter	1	1%
Sonrisas	3	4%
UCSF	2	3%

UFC	1	1%
Western Dental	8	10%

<b>Question 10c: If you responded no, please explain why. (n=111)</b>		
Afraid / Embarrassed	5	5%
Appointment upcoming	3	3%
Been sick, not on mind	1	1%
Being homeless	1	1%
Cannot get appointment	2	2%
Can't afford it / no money	15	14%
Can't remember	1	1%
Currently don't have a dentist	4	4%
Dentist won't work on him because of osteoperosis	1	1%
Dentures	3	3%
Don't know where / how	4	4%
Don't Know	3	3%
Don't like dentists	2	2%
Don't need it	32	29%
Haven't been referred to a dentist	3	3%
Last time I went to the dentist told me to go to the hospital	1	1%
Move too much	1	1%
Need to re-establish dental exams/treatment	1	1%
No Insurance	19	17%
Only go once a year	1	1%
Other issues	1	1%
Pathologically Irresponsible	1	1%
Pulled own teeth out, have pain but not up to seeing a dentist	1	1%
Put it off too long	1	1%
That is next	1	1%
Too busy / no time	9	8%
Waiting list for MediCal	1	1%

<b>Question 11a: Have you gone to therapy or counseling in the last 12 months? (n=274)</b>		
No	149	54%
Unsure	20	7%
Yes	92	34%
Blank	13	5%

<b>Question 11a: If yes, where? (n=77)</b>		
<b>2415 SMC</b>	<b>1</b>	<b>1%</b>
<b>2950 Alameda</b>	<b>1</b>	<b>1%</b>
<b>Berkeley Free Clinic</b>	<b>1</b>	<b>1%</b>
<b>BHRS EPA</b>	<b>1</b>	<b>1%</b>
<b>BHS</b>	<b>1</b>	<b>1%</b>
<b>Burlingame</b>	<b>1</b>	<b>1%</b>
<b>C.P.</b>	<b>1</b>	<b>1%</b>
<b>Caminar</b>	<b>2</b>	<b>3%</b>
<b>Central County</b>	<b>3</b>	<b>4%</b>
<b>Daly City MH</b>	<b>1</b>	<b>1%</b>
<b>Edison Clinic</b>	<b>1</b>	<b>1%</b>
<b>EPA</b>	<b>1</b>	<b>1%</b>
<b>FOC</b>	<b>2</b>	<b>3%</b>
<b>Home</b>	<b>2</b>	<b>3%</b>
<b>Hope House</b>	<b>9</b>	<b>12%</b>
<b>HR360</b>	<b>2</b>	<b>3%</b>
<b>Kaiser</b>	<b>2</b>	<b>3%</b>
<b>Maple Shelter</b>	<b>3</b>	<b>4%</b>
<b>Mental Health in EPA</b>	<b>2</b>	<b>3%</b>
<b>Mills-Peninsula</b>	<b>1</b>	<b>1%</b>
<b>Morgan Hill</b>	<b>1</b>	<b>1%</b>
<b>North County MH</b>	<b>2</b>	<b>3%</b>
<b>North East Medical Center Daly City</b>	<b>1</b>	<b>1%</b>
<b>OCG</b>	<b>1</b>	<b>1%</b>
<b>Palm Ave. Detox</b>	<b>1</b>	<b>1%</b>
<b>Prison</b>	<b>1</b>	<b>1%</b>
<b>Private</b>	<b>2</b>	<b>3%</b>
<b>Ravenswood</b>	<b>7</b>	<b>9%</b>
<b>Samaritan House</b>	<b>1</b>	<b>1%</b>
<b>San Mateo Pride Center</b>	<b>1</b>	<b>1%</b>
<b>SCMH</b>	<b>1</b>	<b>1%</b>
<b>Sequoia Counseling Center RWC</b>	<b>1</b>	<b>1%</b>
<b>Service Connect</b>	<b>1</b>	<b>1%</b>
<b>SM</b>	<b>3</b>	<b>4%</b>
<b>SMC</b>	<b>1</b>	<b>1%</b>
<b>SMMC</b>	<b>4</b>	<b>5%</b>
<b>South County MH</b>	<b>3</b>	<b>4%</b>

<b>Spruce Clinic</b>	1	1%
<b>Stanford</b>	1	1%
<b>Street Med</b>	1	1%
<b>Telecare</b>	2	3%
<b>VA</b>	3	4%
<b>We Hope</b>	2	3%

<b>Question 11b: If you responded no, please explain why. (n=78)</b>		
<b>Affordability</b>	1	1%
<b>Don't know where / how</b>	7	9%
<b>Don't want to</b>	3	4%
<b>Don't like people</b>	1	1%
<b>Don't need it</b>	47	60%
<b>Forgetting time and date</b>	1	1%
<b>Homeless and in jail</b>	1	1%
<b>I don't know</b>	1	1%
<b>I used to go to AA</b>	1	1%
<b>Just Haven't</b>	1	1%
<b>Lack of transportation</b>	5	6%
<b>Need therapist</b>	1	1%
<b>No insurance</b>	2	3%
<b>No time</b>	2	3%
<b>Pending appointment</b>	1	1%
<b>Too far</b>	1	1%
<b>VA physician for meds</b>	1	1%
<b>Waiting on parole agent</b>	1	1%
<b>Wants to go to MH clinician</b>	1	1%
<b>Wasn't ready</b>	1	1%

<b>Question 12: When I go to get any health-related services, I tell the nurse/doctor/assistant if I am experiencing homelessness. (n=274)</b>		
<b>Always</b>	87	32%
<b>Sometimes</b>	60	22%
<b>Rarely</b>	38	14%
<b>Never</b>	63	23%
<b>Unsure</b>	10	4%
<b>Blank</b>	16	6%



**Question 13: I am treated with respect when I go to get health care.**  
(n=274)

<b>Strongly agree</b>	95	35%
<b>Agree</b>	113	41%
<b>Neutral</b>	43	16%
<b>Disagree</b>	4	1%
<b>Strongly Disagree</b>	7	3%
<b>Blank</b>	12	4%

**Question 14: There are people I can reach out to if I need help.**  
(n=274)

<b>Strongly agree</b>	70	26%
<b>Agree</b>	112	41%
<b>Neutral</b>	56	20%
<b>Disagree</b>	17	6%
<b>Strongly Disagree</b>	6	2%
<b>Blank</b>	13	5%

**Question 15: I feel welcome in my community.**  
(n=274)

<b>Strongly agree</b>	65	24%
<b>Agree</b>	107	39%
<b>Neutral</b>	73	27%
<b>Disagree</b>	13	5%
<b>Strongly Disagree</b>	7	3%
<b>Blank</b>	9	3%

## **APPENDIX D**

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### **2019 HCh/FH CONTRACTED SERVICES**

**HCH/FH 2019 Contracts and Memorandum of Understanding Entities**

<b>Primary Care</b>	<b>Description</b>	<b>Population</b>	<b>Location</b>
Public Health Policy and Street & Field Medicine	Limited scope: blood draws, immunizations, connect to clinic	Both	County-wide
Ravenswood Family Health Center	Full scope	Homeless	East Palo Alto

<b>Dental</b>	<b>Description</b>	<b>Population</b>	<b>Location</b>
Sonrisas	Limited scope	Farmworker	South Coast
Ravenswood Family Health Center	Full scope	Homeless	East Palo Alto

<b>Behavioral</b>	<b>Description</b>	<b>Population</b>	<b>Location</b>
BHRS ARMS (MH)	Screening, link to PC	Homeless	County-wide
El Centro (SUD)	Screening Education/outreach	Both	County-wide
StarVista (SUD + MH)	Screening, E/O, counseling	Both	County-wide

<b>Enabling Services</b>	<b>Description</b>	<b>Population</b>	<b>Location</b>
LifeMoves	Health insurance enrollment, eligibility assistance, regular & intensive care coordination	Homeless	County-wide
Samaritan House		Homeless	Safe Harbor
Ravenswood Family Health Center		Homeless	East Palo Alto
Puente de la Costa Sur		Farmworker	South Coast

## **APPENDIX E**

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### **SAN MATEO COUNTY OUTPATIENT CLINICS**

**San Mateo Medical Center Outpatient Clinics**

Service Delivery Location Name/Address/Services	Clinic Hours
<p><b>South County Mental Health</b></p> <p>BPS- H80- 005388</p> <p>802 Brewster Ave, Redwood City, CA 94063-1510</p> <p><i>Population Seen: Homeless children and adults.</i></p> <p><i>Services: Psychiatric emergency services; crisis intervention; case management and support.</i></p>	<p>Monday - Friday: 8:00 am - 5:00 pm</p>
<p><b>39th Avenue Campus - Outpatient Clinics</b></p> <p>Site ID: BPS-H80-000595</p> <p>222 W 39th Ave, San Mateo, CA 94403-4364</p> <p><i>Population Seen: Homeless children, dental emergencies, adults, perinatal moms, long-term care patients</i></p> <p><i>Services: Primary care; pediatrics; OB/GYN; vision; medical and surgical specialties; comprehensive oral health care including cleanings, oral hygiene education, x-rays, fillings, extractions dentures, and crowns.</i></p>	<p>Monday and Friday: 8:00 am - 5:00 pm</p> <p>Tuesday – Thursday: 8:00 am - 8:00 pm</p> <p>Saturday: 8:00 am - 2:00 pm</p> <p><u>Innovative Care Clinic Hours:</u></p> <p>Monday - Thursday: 8:00 am - 6:30 pm</p> <p>Friday: 8:00 am - 5:00 pm</p> <p>Saturday: 8:00 am - 2:00 pm</p>
<p><b>Central County Mental Health Ctr</b></p> <p>BPS- H80- 000785</p> <p>1950 Alameda de las Pulgas, San Mateo, CA 94403</p> <p><i>Population Seen: Homeless children and adults, dental emergencies, perinatal moms</i></p> <p><i>Services: Mental Health and Behavioral Health Rehabilitation Services</i></p>	<p>Monday - Friday: 8:00 am - 5:00 pm</p>
<p><b>Sequoia Teen Wellness Center</b></p> <p>BPS- H80- 009159</p> <p>200 James Ave, Redwood City, CA 94062-5123</p> <p><i>Population Seen: Homeless teens.</i></p> <p>Services: Primary Care; Mental Health and Behavioral Health Rehabilitation Services</p>	<p>Monday - Friday: 8:30 am - 4:30 pm</p>
<p><b>North County Mental Health</b></p> <p>BPS- H80- 005206</p> <p>375 89th St, Daly City, CA 94015- 1802</p>	<p>Monday - Friday: 8:00 am – 5:00 pm</p>

Service Delivery Location Name/Address/Services	Clinic Hours
<p><i>Population Seen: Homeless children and adults.</i></p> <p><i>Services: Mental Health and Behavioral Health Rehabilitation Services</i></p>	
<p><b>Edison Clinic</b></p> <p>BPS- H80- 004798</p> <p>222 W 39th Ave, S-130, San Mateo, CA 94403-4364</p> <p><i>Population Seen: Homeless children and adults.</i></p> <p><i>Services: Primary Care</i></p>	<p>Monday - Friday: 8:30 am - 4:30 pm</p> <p>Appointments are required</p> <p><u>STD Drop-In Clinic:</u></p> <p>Tuesday and Thursday: 4:00 pm - 7:00 pm</p>
<p><b>Ron Robinson Senior Care Center</b></p> <p>BPS- H80- 003064</p> <p>222 W. 39TH Ave, S-131, San Mateo, CA 94403-4364</p> <p><i>Population Seen: Homeless adults.</i></p> <p><i>Services: Primary Care.</i></p>	<p>Monday - Friday: 8:00 am - 5:00 pm</p>
<p><b>South San Francisco Clinic</b></p> <p>BPS- H80- 001373</p> <p>306 Spruce Street, South San Francisco, CA 94080- 2741</p> <p><i>Population Seen: Homeless children and adults.</i></p> <p><i>Services: Primary Care; Mental Health and Behavioral Health Rehabilitation Services; Podiatry; Vision</i></p>	<p>Monday - Friday: 8:00am - 5:00pm</p> <p><u>Extended Pediatrics Hours:</u></p> <p>Mondays, Wednesdays: 5:00pm - 8:00pm</p>
<p><b>Health Services Agency Mental Health Division</b></p> <p>BPS- H80- 001005</p> <p>225 37th Ave Mental Health Services- 3rd Floor, San Mateo, CA 94403-4324</p> <p><i>Patients Seen: Homeless children and adults.</i></p> <p><i>Services: Mental Health and Behavioral Health Rehabilitation Services</i></p>	<p>Monday, Friday: 8:00 am - 5:00 pm</p>
<p><b>Daly City Clinic</b></p> <p>Site ID: BPS-H80-005524</p> <p>380 90th St, Daly City, CA 94015-1807</p> <p><i>Population Seen: Homeless children and adults, dental emergencies, perinatal moms</i></p>	<p><u>Medical Clinic Hours:</u></p> <p>Monday - Friday: 8:00 am - 5:00 pm</p> <p><u>Extended Pediatric Hours:</u></p>

Service Delivery Location Name/Address/Services	Clinic Hours
<p><i>Services: Primary care for adults and children; Family planning; Women’s health; Podiatry; Nutrition; Dental services; Mental health services; Sexually transmitted disease screening and therapy; Healthcare for patients with HIV; Comprehensive oral health care including cleanings, oral hygiene education, x-rays, fillings, extractions dentures, and crowns.</i></p>	<p>Monday: 5:00 pm - 9:00 pm</p> <p><u>Dental Clinic Hours:</u></p> <p>Monday - Friday: 8:30 am - 5:00 pm</p>
<p><b>Coastside Health Center (Coastside Clinic)</b></p> <p>Site ID: BPS-H80-006870</p> <p>225 Cabrillo Hwy S Ste 100A, Half Moon Bay, CA 94019</p> <p><i>Population Seen: Migrant farmworkers; homeless children and adults; dental emergencies; and perinatal moms.</i></p> <p><i>Services: Primary care for adults and children; Family planning; Women’s health; OB/GYN; Nutrition; Mental Health and Behavioral Health Rehabilitation Services; Sexually transmitted disease screening and therapy; WIC: Women, Infants and Children Program; RotaCare; Comprehensive oral health care including cleanings, oral hygiene education, x-rays, fillings, extractions dentures, and crowns.</i></p>	<p><u>Medical Clinic Hours:</u></p> <p>Monday - Wednesday: 8:00 am - 5:00 pm  Thursday: 8:00 am - 8:00 pm  Friday: 8:00 am - 5:00 pm  Saturday: 8:00 am - 4:00 pm</p> <p><u>Dental Clinic Hours:</u></p> <p>Monday - Wednesday: 8:00 am - 5:00 pm  Thursday (2x/month): 8:00 am - 8:00 pm  Friday: 8:00 am - 5:00 pm  * The clinic is closed for lunch from 12:00 pm - 1:00pm</p>
<p><b>Coastside Mental Health</b></p> <p>BPS-H80-000552</p> <p>225 Cabrillo Hwy S FL 2, Half Moon Bay, CA 94019-8200</p> <p><i>Population Seen: Migrant farmworkers; homeless children and adults.</i></p> <p><i>Services: Mental Health and Behavioral Health Rehabilitation Services</i></p>	<p>Monday - Wednesday: 8:00 am - 5:00 pm  Thursday: 8:00 am - 8:00 pm  Friday: 8:00 am - 5:00 pm  Saturday: 8:00 am - 4:00 pm</p>
<p><b>Fair Oaks Health Center</b></p> <p>Site ID: BPS-H80-005448</p> <p>2710 Middlefield Rd, Redwood City, CA 94063-3404</p> <p><i>Population Seen: Homeless children, dental emergencies, adults, perinatal moms, HIV+/AIDS patients</i></p> <p><i>Services: HCH/FH provides comprehensive oral health and wellness care for patients with HIV at Fair Oaks Health Center. Eligible patients must be HIV positive, a resident of San Mateo County with an income equal to or less than 400% of the Federal poverty limit and be uninsured or underinsured. Additional services include Mental and Behavioral Health Rehabilitation Services; Vision; Podiatry; WIC: Women, Infants and Children Program.</i></p>	<p><u>Medical Clinic Hours:</u></p> <p>Monday - Friday: 8:00 am - 7:00 pm</p> <p>Saturday (Pediatrics Only): 8:00 am - 5:00 pm</p> <p><u>Dental Clinic Hours:</u></p> <p>Monday - Thursday: 8:30 am - 7:00 pm</p> <p>Friday - Saturday: 8:00 am - 5:00 pm</p>

Service Delivery Location Name/Address/Services	Clinic Hours
<p><b>Daly City Youth Health Center</b></p> <p>BPS-H80-022195</p> <p>350 90th St., 3rd Floor, Daly City, CA 94015-1880</p> <p><i>Population Seen: Homeless teens.</i></p> <p><i>Services: Primary Care; Mental Health and Behavioral Health Rehabilitation Services</i></p>	<p>Monday - Friday: 9:00 am - 5:30 pm</p>
<p><b>Mobile Health Clinic (Public Health Mobile Health Clinic)*</b></p> <p>BPS- H80- 003782</p> <p>225 37th Ave, San Mateo, CA 94403-4324</p> <p><i>Population Seen: Homeless children and adults.</i></p> <p><i>Services: Primary Care.</i></p>	<p>See Schedule below in Table XX: Mobile Health Clinic Schedule.</p>
<p><b>Mobile Dental Van</b></p> <p>Site ID: BPS-H80-011967</p> <p>222 W 39th Ave, San Mateo, CA 94403-4364</p> <p><i>Population Seen: Homeless children and adults, dental emergencies, adults, perinatal moms</i></p> <p><i>Services: Comprehensive oral health care including cleanings, oral hygiene education, x-rays, fillings, extractions dentures, and crowns.</i></p>	<p>See Table XX: Mobile Dental Van Schedule.</p>

\*HCH/FH has an MOU with Mobile Health Clinic



## APPENDIX F

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### DIAGNOSTIC CODES

**Top 20 Diagnoses for Farmworkers with Outpatient Active Encounters for 2018**

<b>ENCOUNTER FOR ROUTINE CHILD HEALTH EXAMINATION WITH ABNORMAL FINDINGS</b>	325
<b>TYPE 2 DIABETES MELLITUS WITHOUT COMPLICATIONS</b>	209
<b>ENCOUNTER FOR DENTAL EXAMINATION AND CLEANING WITH ABNORMAL FINDINGS</b>	188
<b>ENCOUNTER FOR SUPERVISION OF NORMAL PREGNANCY, UNSPECIFIED, THIRD TRIMESTER</b>	167
<b>ESSENTIAL (PRIMARY) HYPERTENSION</b>	167
<b>ENCOUNTER FOR IMMUNIZATION</b>	157
<b>ENCOUNTER FOR GENERAL ADULT MEDICAL EXAMINATION WITHOUT ABNORMAL FINDINGS</b>	130
<b>TYPE 2 DIABETES MELLITUS</b>	110
<b>BLANK</b>	96
<b>DIETARY COUNSELING AND SURVEILLANCE</b>	96
<b>DENTAL CARIES ON SMOOTH SURFACE PENETRATING INTO DENTIN</b>	92
<b>ENCOUNTER FOR SCREENING MAMMOGRAM FOR MALIGNANT NEOPLASM OF BREAST</b>	91
<b>ENCOUNTER FOR SCREENING FOR RESPIRATORY TUBERCULOSIS</b>	82
<b>ENCOUNTER FOR FOLLOW-UP EXAMINATION AFTER COMPLETED TREATMENT FOR MALIGNANT NEOPLASM</b>	71
<b>DENTAL CARIES, UNSPECIFIED</b>	58
<b>ENCOUNTER FOR SCREENING FOR MALIGNANT NEOPLASM OF COLON</b>	53
<b>INFLUENZA DUE TO UNIDENTIFIED INFLUENZA VIRUS WITH OTHER RESPIRATORY MANIFESTATIONS</b>	40
<b>DYSURIA</b>	38
<b>HEALTH EXAMINATION FOR NEWBORN</b>	34
<b>HYPOTHYROIDISM, UNSPECIFIED</b>	34